

---

**From:** Ginwright, John B  
**Sent:** Wednesday, August 01, 2018 8:33 AM  
**To:** Wilcoxson, Kathleen  
**Cc:** Tomlinson, Stephan R  
**Subject:** RE: Public Service Announcement Expenditures

We have not done any formal PSAs.

---

**From:** Wilcoxson, Kathleen  
**Sent:** Tuesday, July 31, 2018 5:05 PM  
**To:** Ginwright, John B  
**Cc:** Tomlinson, Stephan R  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

John,

Has any of the work you've done with Child Support result in PSAs going out to the public (See the email below.) Becky is trying to gather this information for a report to the Governor's Office.

I wasn't aware, and Becky may have already spoken with you, but I wanted to check this with you to be sure.

Thank you!

***Kathleen S. Wilcoxson, MPA***  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie <Julie.Lester@dss.mo.gov>; Tannehill, Sheila A <Sheila.A.Tannehill@dss.mo.gov>; Becker, Phyllis <Phyllis.Becker@dss.mo.gov>; Dresner, Jessica <Jessica.Dresner@dss.mo.gov>; Luebbering, Patrick <Patrick.Luebbering@dss.mo.gov>; Tomlinson, Stephan R <Stephan.R.Tomlinson@dss.mo.gov>; Benne, Joy <Joy.E.Benne@dss.mo.gov>; Thompson, Christine <Christine.K.Thompson@dss.mo.gov>

**Cc:** Linenfelser, Sara <Sara.Linenfelser@dss.mo.gov>; Blair, Chelsea <Chelsea.L.Blair@dss.mo.gov>; Wilcoxson, Kathleen <Kathleen.Wilcoxson@dss.mo.gov>; Dolce, Heather <Heather.Dolce@dss.mo.gov>; Jaco, Helen <Helen.Jaco@dss.mo.gov>; Pattrin, Kristen <Kristen.D.Pattrin@dss.mo.gov>; Percy, Nate <Nate.Percy@dss.mo.gov>

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total

0

0

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
------	------------------	-----------	-----------------	-----------------------------	----------------------------	-----------------------------	-------------------------------	-------------------------------

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

---

**From:** Jaegers-Brenneke, Jeriane  
**Sent:** Wednesday, August 01, 2018 8:33 AM  
**To:** Wilcoxson, Kathleen  
**Subject:** RE: Public Service Announcement Expenditures

Per our conversation, I need to know what is considered a PSA.

Thank you!

*Jeriane Jaegers-Brenneke*

Assistant Deputy Director  
Family Support Division  
(573) 751-1078

CONFIDENTIALITY NOTICE: This e-mail communication and any attachments contain confidential and privileged information for the use of the designated recipients named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify me immediately by e-mail and destroy all copies of this communication and any attachments.

---

**From:** Wilcoxson, Kathleen  
**Sent:** Tuesday, July 31, 2018 4:38 PM  
**To:** Jaegers-Brenneke, Jeriane <Jeriane.Jaegers-Brenneke@dss.mo.gov>  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

Jeriane,

Did any of the work you've done with work programs result in PSAs going out to the public. See the email below. Becky is trying to gather this information for a report to the Governor's Office.

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*



Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie <[Julie.Lester@dss.mo.gov](mailto:Julie.Lester@dss.mo.gov)>; Tannehill, Sheila A <[Sheila.A.Tannehill@dss.mo.gov](mailto:Sheila.A.Tannehill@dss.mo.gov)>; Becker, Phyllis <[Phyllis.Becker@dss.mo.gov](mailto:Phyllis.Becker@dss.mo.gov)>; Dresner, Jessica <[Jessica.Dresner@dss.mo.gov](mailto:Jessica.Dresner@dss.mo.gov)>; Luebbering, Patrick <[Patrick.Luebbering@dss.mo.gov](mailto:Patrick.Luebbering@dss.mo.gov)>; Tomlinson, Stephan R <[Stephan.R.Tomlinson@dss.mo.gov](mailto:Stephan.R.Tomlinson@dss.mo.gov)>; Benne, Joy <[Joy.E.Benne@dss.mo.gov](mailto:Joy.E.Benne@dss.mo.gov)>; Thompson, Christine <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

**Cc:** Linenfelser, Sara <[Sara.Linenfelser@dss.mo.gov](mailto:Sara.Linenfelser@dss.mo.gov)>; Blair, Chelsea <[Chelsea.L.Blair@dss.mo.gov](mailto:Chelsea.L.Blair@dss.mo.gov)>; Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>; Dolce, Heather <[Heather.Dolce@dss.mo.gov](mailto:Heather.Dolce@dss.mo.gov)>; Jaco, Helen <[Helen.Jaco@dss.mo.gov](mailto:Helen.Jaco@dss.mo.gov)>; Pattrin, Kristen <[Kristen.D.Pattrin@dss.mo.gov](mailto:Kristen.D.Pattrin@dss.mo.gov)>; Percy, Nate <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
------	------------------	-----------	-----------------	-----------------------------	----------------------------	-----------------------------	-------------------------------	-------------------------------

									0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total	
									0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total	
									0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total	
									0

Rebecca L. Woelfel  
 Communications Director  
 Missouri Department of Social Services  
 Director's Office  
 Broadway Office Building  
 221 West High Street  
 Jefferson City, MO 65102-0407  
 Telephone: 573-751-4815  
 Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin

**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, August 01, 2018 8:33 AM  
**To:** Ginwright, John B  
**Cc:** Tomlinson, Stephan R  
**Subject:** RE: Public Service Announcement Expenditures

Thank you, John!

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Ginwright, John B  
**Sent:** Wednesday, August 1, 2018 8:33 AM  
**To:** Wilcoxson, Kathleen <Kathleen.Wilcoxson@dss.mo.gov>  
**Cc:** Tomlinson, Stephan R <Stephan.R.Tomlinson@dss.mo.gov>  
**Subject:** RE: Public Service Announcement Expenditures

We have not done any formal PSAs.

---

**From:** Wilcoxson, Kathleen  
**Sent:** Tuesday, July 31, 2018 5:05 PM  
**To:** Ginwright, John B  
**Cc:** Tomlinson, Stephan R  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

John,

Has any of the work you've done with Child Support result in PSAs going out to the public (See the email below.) Becky is trying to gather this information for a report to the Governor's Office.

I wasn't aware, and Becky may have already spoken with you, but I wanted to check this with you to be sure.

Thank you!

*Kathleen S. Wilcoxson, MPA*

*Public Information Administrator*

*FSD Director's Office Communications*

---

Missouri Department of Social Services

Family Support Division

P.O. Box 2320

Jefferson City, MO 65102

Phone: 573-526-4799

Fax: 573-751-0507

Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie <[Julie.Lester@dss.mo.gov](mailto:Julie.Lester@dss.mo.gov)>; Tannehill, Sheila A <[Sheila.A.Tannehill@dss.mo.gov](mailto:Sheila.A.Tannehill@dss.mo.gov)>; Becker, Phyllis <[Phyllis.Becker@dss.mo.gov](mailto:Phyllis.Becker@dss.mo.gov)>; Dresner, Jessica <[Jessica.Dresner@dss.mo.gov](mailto:Jessica.Dresner@dss.mo.gov)>; Luebbering, Patrick <[Patrick.Luebbering@dss.mo.gov](mailto:Patrick.Luebbering@dss.mo.gov)>; Tomlinson, Stephan R <[Stephan.R.Tomlinson@dss.mo.gov](mailto:Stephan.R.Tomlinson@dss.mo.gov)>; Benne, Joy <[Joy.E.Benne@dss.mo.gov](mailto:Joy.E.Benne@dss.mo.gov)>; Thompson, Christine <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

**Cc:** Linenfelser, Sara <[Sara.Linenfelser@dss.mo.gov](mailto:Sara.Linenfelser@dss.mo.gov)>; Blair, Chelsea <[Chelsea.L.Blair@dss.mo.gov](mailto:Chelsea.L.Blair@dss.mo.gov)>; Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>; Dolce, Heather <[Heather.Dolce@dss.mo.gov](mailto:Heather.Dolce@dss.mo.gov)>; Jaco, Helen <[Helen.Jaco@dss.mo.gov](mailto:Helen.Jaco@dss.mo.gov)>; Pattrin, Kristen <[Kristen.D.Pattrin@dss.mo.gov](mailto:Kristen.D.Pattrin@dss.mo.gov)>; Percy, Nate <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office

Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.



<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, August 01, 2018 8:42 AM  
**To:** Jaegers-Brenneke, Jeriane  
**Subject:** RE: Public Service Announcement Expenditures

I spoke with Becky and It's only expenditures out of our state budget for PSAs that we scheduled with media outlets (not social media, through partners or with Federal pass-through contracts).

Based on this definition, would you agree that we don't have any to report from your programs?

*Kathleen S. Wilcoxson, MPA*

*Public Information Administrator  
FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Jaegers-Brenneke, Jeriane  
**Sent:** Wednesday, August 1, 2018 8:33 AM  
**To:** Wilcoxson, Kathleen <Kathleen.Wilcoxson@dss.mo.gov>  
**Subject:** RE: Public Service Announcement Expenditures

Per our conversation, I need to know what is considered a PSA.

Thank you!

*Jeriane Jaegers-Brenneke*

Assistant Deputy Director  
Family Support Division

(573) 751-1078

CONFIDENTIALITY NOTICE: This e-mail communication and any attachments contain confidential and privileged information for the use of the designated recipients named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify me immediately by e-mail and destroy all copies of this communication and any attachments.

---

**From:** Wilcoxson, Kathleen  
**Sent:** Tuesday, July 31, 2018 4:38 PM  
**To:** Jaegers-Brenneke, Jeriane <[Jeriane.Jaegers-Brenneke@dss.mo.gov](mailto:Jeriane.Jaegers-Brenneke@dss.mo.gov)>  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

Jeriane,

Did any of the work you've done with work programs result in PSAs going out to the public. See the email below. Becky is trying to gather this information for a report to the Governor's Office.

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie <[Julie.Lester@dss.mo.gov](mailto:Julie.Lester@dss.mo.gov)>; Tannehill, Sheila A <[Sheila.A.Tannehill@dss.mo.gov](mailto:Sheila.A.Tannehill@dss.mo.gov)>; Becker, Phyllis <[Phyllis.Becker@dss.mo.gov](mailto:Phyllis.Becker@dss.mo.gov)>; Dresner, Jessica <[Jessica.Dresner@dss.mo.gov](mailto:Jessica.Dresner@dss.mo.gov)>; Luebbering, Patrick <[Patrick.Luebbering@dss.mo.gov](mailto:Patrick.Luebbering@dss.mo.gov)>; Tomlinson, Stephan R <[Stephan.R.Tomlinson@dss.mo.gov](mailto:Stephan.R.Tomlinson@dss.mo.gov)>; Benne, Joy <[Joy.E.Benne@dss.mo.gov](mailto:Joy.E.Benne@dss.mo.gov)>; Thompson, Christine <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** Linenfelser, Sara <[Sara.Linenfelser@dss.mo.gov](mailto:Sara.Linenfelser@dss.mo.gov)>; Blair, Chelsea <[Chelsea.L.Blair@dss.mo.gov](mailto:Chelsea.L.Blair@dss.mo.gov)>; Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>; Dolce, Heather <[Heather.Dolce@dss.mo.gov](mailto:Heather.Dolce@dss.mo.gov)>; Jaco, Helen <[Helen.Jaco@dss.mo.gov](mailto:Helen.Jaco@dss.mo.gov)>; Pattrin, Kristen <[Kristen.D.Pattrin@dss.mo.gov](mailto:Kristen.D.Pattrin@dss.mo.gov)>; Percy, Nate <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

Cc: "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>

**Subject: Public Service Announcement Expenditures**

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Jaegers-Brenneke, Jeriane  
**Sent:** Wednesday, August 01, 2018 9:10 AM  
**To:** Wilcoxson, Kathleen  
**Subject:** RE: Public Service Announcement Expenditures

agreed

Thank you!

*Jeriane Jaegers-Brenneke*

Assistant Deputy Director  
Family Support Division  
(573) 751-1078

CONFIDENTIALITY NOTICE: This e-mail communication and any attachments contain confidential and privileged information for the use of the designated recipients named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify me immediately by e-mail and destroy all copies of this communication and any attachments.

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, August 1, 2018 8:42 AM  
**To:** Jaegers-Brenneke, Jeriane <Jeriane.Jaegers-Brenneke@dss.mo.gov>  
**Subject:** RE: Public Service Announcement Expenditures

I spoke with Becky and It's only expenditures out of our state budget for PSAs that we scheduled with media outlets (not social media, through partners or with Federal pass-through contracts).

Based on this definition, would you agree that we don't have any to report from your programs?

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services

Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

---

**From:** Jaegers-Brenneke, Jeriane  
**Sent:** Wednesday, August 1, 2018 8:33 AM  
**To:** Wilcoxson, Kathleen <[kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)>  
**Subject:** RE: Public Service Announcement Expenditures

Per our conversation, I need to know what is considered a PSA.

Thank you!

*Jeriane Jaegers-Brenneke*

Assistant Deputy Director  
Family Support Division  
(573) 751-1078

CONFIDENTIALITY NOTICE: This e-mail communication and any attachments contain confidential and privileged information for the use of the designated recipients named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify me immediately by e-mail and destroy all copies of this communication and any attachments.

---

**From:** Wilcoxson, Kathleen  
**Sent:** Tuesday, July 31, 2018 4:38 PM  
**To:** Jaegers-Brenneke, Jeriane <[Jeriane.Jaegers-Brenneke@dss.mo.gov](mailto:Jeriane.Jaegers-Brenneke@dss.mo.gov)>  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

Jeriane,

Did any of the work you've done with work programs result in PSAs going out to the public. See the email below. Becky is trying to gather this information for a report to the Governor's Office.



***Kathleen S. Wilcoxson, MPA***

*Public Information Administrator*

*FSD Director's Office Communications*

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie <[Julie.Lester@dss.mo.gov](mailto:Julie.Lester@dss.mo.gov)>; Tannehill, Sheila A <[Sheila.A.Tannehill@dss.mo.gov](mailto:Sheila.A.Tannehill@dss.mo.gov)>; Becker, Phyllis <[Phyllis.Becker@dss.mo.gov](mailto:Phyllis.Becker@dss.mo.gov)>; Dresner, Jessica <[Jessica.Dresner@dss.mo.gov](mailto:Jessica.Dresner@dss.mo.gov)>; Luebbering, Patrick <[Patrick.Luebbering@dss.mo.gov](mailto:Patrick.Luebbering@dss.mo.gov)>; Tomlinson, Stephan R <[Stephan.R.Tomlinson@dss.mo.gov](mailto:Stephan.R.Tomlinson@dss.mo.gov)>; Benne, Joy <[Joy.E.Benne@dss.mo.gov](mailto:Joy.E.Benne@dss.mo.gov)>; Thompson, Christine <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

**Cc:** Linenfelser, Sara <[Sara.Linenfelser@dss.mo.gov](mailto:Sara.Linenfelser@dss.mo.gov)>; Blair, Chelsea <[Chelsea.L.Blair@dss.mo.gov](mailto:Chelsea.L.Blair@dss.mo.gov)>; Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>; Dolce, Heather <[Heather.Dolce@dss.mo.gov](mailto:Heather.Dolce@dss.mo.gov)>; Jaco, Helen <[Helen.Jaco@dss.mo.gov](mailto:Helen.Jaco@dss.mo.gov)>; Pattrin, Kristen <[Kristen.D.Pattrin@dss.mo.gov](mailto:Kristen.D.Pattrin@dss.mo.gov)>; Percy, Nate <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
 Communications Director  
 Missouri Department of Social Services  
 Director's Office  
 Broadway Office Building  
 221 West High Street  
 Jefferson City, MO 65102-0407  
 Telephone: 573-751-4815  
 Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**

Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Tomlinson, Stephan R  
**Sent:** Wednesday, August 01, 2018 9:51 AM  
**To:** Luebbering, Patrick; Forbis-Bonnot, Nancy L; Loveall, Jennifer; Wilcoxson, Kathleen  
**Subject:** RE: Public Service Announcement Expenditures

I think we have essentially already responded – Kathleen has been working with Becky, Nancy, and Jennifer.

Stephan Tomlinson  
Deputy Director  
Family Support Division  
Department of Social Services  
(573) 751-5253

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email.

---

**From:** Luebbering, Patrick  
**Sent:** Wednesday, August 01, 2018 9:43 AM  
**To:** Forbis-Bonnot, Nancy L; Loveall, Jennifer  
**Cc:** Tomlinson, Stephan R  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

Nancy/Jennifer – can one of you put this together?

Thanks

Patrick Luebbering  
Director  
Family Support Division  
Missouri Department of Social Services  
573-751-5222

The Department of Social Services' mission: We will lead the nation in building the capacity of individuals, families, and communities to secure and sustain healthy, safe, and productive lives.

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>

**Date:** July 31, 2018 at 11:32:08 AM CDT

**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>

**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)



---

**From:** Loveall, Jennifer  
**Sent:** Wednesday, August 01, 2018 9:57 AM  
**To:** Tomlinson, Stephan R; Luebbering, Patrick; Forbis-Bonnot, Nancy L; Wilcoxson, Kathleen  
**Subject:** RE: Public Service Announcement Expenditures

Thanks Stephan. Let me know if you need anything further from me.

---

**From:** Tomlinson, Stephan R  
**Sent:** Wednesday, August 01, 2018 9:51 AM  
**To:** Luebbering, Patrick; Forbis-Bonnot, Nancy L; Loveall, Jennifer; Wilcoxson, Kathleen  
**Subject:** RE: Public Service Announcement Expenditures

I think we have essentially already responded – Kathleen has been working with Becky, Nancy, and Jennifer.

Stephan Tomlinson  
Deputy Director  
Family Support Division  
Department of Social Services  
(573) 751-5253

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email.

---

**From:** Luebbering, Patrick  
**Sent:** Wednesday, August 01, 2018 9:43 AM  
**To:** Forbis-Bonnot, Nancy L; Loveall, Jennifer  
**Cc:** Tomlinson, Stephan R  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

Nancy/Jennifer – can one of you put this together?

Thanks

Patrick Luebbering

Director  
Family Support Division  
Missouri Department of Social Services  
573-751-5222

The Department of Social Services' mission: We will lead the nation in building the capacity of individuals, families, and communities to secure and sustain healthy, safe, and productive lives.

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Rebecca L. Woelfel  
 Communications Director  
 Missouri Department of Social Services  
 Director's Office  
 Broadway Office Building  
 221 West High Street  
 Jefferson City, MO 65102-0407  
 Telephone: 573-751-4815  
 Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, August 01, 2018 10:05 AM  
**To:** Jaegers-Brenneke, Jeriane  
**Subject:** RE: Public Service Announcement Expenditures

Thank you, Jeriane!

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Jaegers-Brenneke, Jeriane  
**Sent:** Wednesday, August 1, 2018 9:10 AM  
**To:** Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>  
**Subject:** RE: Public Service Announcement Expenditures

agreed

Thank you!

*Jeriane Jaegers-Brenneke*

Assistant Deputy Director  
Family Support Division  
(573) 751-1078

CONFIDENTIALITY NOTICE: This e-mail communication and any attachments contain confidential and privileged information for the use of the designated recipients named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify me immediately by e-mail and destroy all copies of this communication and any attachments.

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, August 1, 2018 8:42 AM  
**To:** Jaegers-Brenneke, Jeriane <[Jeriane.Jaegers-Brenneke@dss.mo.gov](mailto:Jeriane.Jaegers-Brenneke@dss.mo.gov)>  
**Subject:** RE: Public Service Announcement Expenditures

I spoke with Becky and It's only expenditures out of our state budget for PSAs that we scheduled with media outlets (not social media, through partners or with Federal pass-through contracts).

Based on this definition, would you agree that we don't have any to report from your programs?

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Jaegers-Brenneke, Jeriane  
**Sent:** Wednesday, August 1, 2018 8:33 AM  
**To:** Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>  
**Subject:** RE: Public Service Announcement Expenditures

Per our conversation, I need to know what is considered a PSA.

Thank you!

*Jeriane Jaegers-Brenneke*

Assistant Deputy Director  
Family Support Division  
(573) 751-1078

CONFIDENTIALITY NOTICE: This e-mail communication and any attachments contain confidential and privileged information for the use of the designated recipients named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify me immediately by e-mail and destroy all copies of this communication and any attachments.

---

**From:** Wilcoxson, Kathleen  
**Sent:** Tuesday, July 31, 2018 4:38 PM  
**To:** Jaegers-Brenneke, Jeriane <[Jeriane.Jaegers-Brenneke@dss.mo.gov](mailto:Jeriane.Jaegers-Brenneke@dss.mo.gov)>  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

Jeriane,

Did any of the work you've done with work programs result in PSAs going out to the public. See the email below. Becky is trying to gather this information for a report to the Governor's Office.

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie <[Julie.Lester@dss.mo.gov](mailto:Julie.Lester@dss.mo.gov)>; Tannehill, Sheila A <[Sheila.A.Tannehill@dss.mo.gov](mailto:Sheila.A.Tannehill@dss.mo.gov)>; Becker, Phyllis <[Phyllis.Becker@dss.mo.gov](mailto:Phyllis.Becker@dss.mo.gov)>; Dresner, Jessica <[Jessica.Dresner@dss.mo.gov](mailto:Jessica.Dresner@dss.mo.gov)>; Luebbering, Patrick <[Patrick.Luebbering@dss.mo.gov](mailto:Patrick.Luebbering@dss.mo.gov)>; Tomlinson, Stephan R <[Stephan.R.Tomlinson@dss.mo.gov](mailto:Stephan.R.Tomlinson@dss.mo.gov)>; Benne, Joy <[Joy.E.Benne@dss.mo.gov](mailto:Joy.E.Benne@dss.mo.gov)>; Thompson, Christine <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

**Cc:** Linenfelter, Sara <[Sara.Linenfelter@dss.mo.gov](mailto:Sara.Linenfelter@dss.mo.gov)>; Blair, Chelsea <[Chelsea.L.Blair@dss.mo.gov](mailto:Chelsea.L.Blair@dss.mo.gov)>; Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>; Dolce, Heather <[Heather.Dolce@dss.mo.gov](mailto:Heather.Dolce@dss.mo.gov)>; Jaco, Helen <[Helen.Jaco@dss.mo.gov](mailto:Helen.Jaco@dss.mo.gov)>; Pattrin, Kristen <[Kristen.D.Pattrin@dss.mo.gov](mailto:Kristen.D.Pattrin@dss.mo.gov)>; Percy, Nate <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								



Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>

**Date:** July 31, 2018 at 11:32:08 AM CDT

**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>

**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Loveall, Jennifer  
**Sent:** Wednesday, August 01, 2018 9:37 AM  
**To:** Wilcoxson, Kathleen; Tomlinson, Stephan R; Forbis-Bonnot, Nancy L  
**Cc:** Woelfel, Rebecca  
**Subject:** RE: PSAs?

I track expenditures for reorganization, call center, and director's office initiatives. There have not been any expenditures for PSAs from those funding sources.

I also track for the CSBG, LIHEAP, and Refugee grants. Those funds are allocated to the CAAs and if they expend funds for those purposes, it would be on the budgets that are submitted to Patti Todd with the contracts that are issued. In the email below, it doesn't sound like you would need those costs. However, I wanted to provide a contact if you choose to gather that information.

Nancy would need to reply regarding any other PSA expenditures, if any. She will be back on Monday.

Thanks!  
Jennifer Loveall

Jennifer Loveall, MAS II  
FSD Director's Office  
Phone: 573-522-3724  
Email: Jennifer.Loveall@dss.mo.gov

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

-----Original Message-----  
From: Wilcoxson, Kathleen  
Sent: Wednesday, August 01, 2018 8:46 AM

To: Tomlinson, Stephan R; Forbis-Bonnot, Nancy L; Loveall, Jennifer  
Cc: Woelfel, Rebecca  
Subject: RE: PSAs?

Overall, I have not found where we have produced any PSAs with state funding (unless our "Fiscal" team comes up with something). RSB, Child Support, and IM do not have any expenses for PSAs (according to the guidelines discussed with Becky). Becky didn't feel that any PSAs developed by our CAAs or other outside funding sources would need to be included.

Kathleen S. Wilcoxson, MPA  
Public Information Administrator  
FSD Director's Office Communications

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: kathleen.wilcoxson@dss.mo.gov

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

-----Original Message-----

From: Wilcoxson, Kathleen  
Sent: Tuesday, July 31, 2018 4:42 PM  
To: Tomlinson, Stephan R <Stephan.R.Tomlinson@dss.mo.gov>; Forbis-Bonnot, Nancy L <Nancy.L.Forbis-Bonnot@dss.mo.gov>; Loveall, Jennifer <Jennifer.Loveall@dss.mo.gov>  
Cc: Woelfel, Rebecca <Rebecca.Woelfel@dss.mo.gov>  
Subject: RE: PSAs?

Stephan,

I talked with Becky about this as well, and we are trying to remember if any of our programs worked with outside agencies that might have helped fund any PSAs that promoted our programs. I'm primarily checking with the work programs and RSB. I will let you know what I find out.

Kathleen S. Wilcoxson, MPA

Public Information Administrator  
FSD Director's Office Communications

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: kathleen.wilcoxson@dss.mo.gov

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

-----Original Message-----

From: Tomlinson, Stephan R  
Sent: Tuesday, July 31, 2018 2:30 PM  
To: Forbis-Bonnot, Nancy L <Nancy.L.Forbis-Bonnot@dss.mo.gov>; Loveall, Jennifer <Jennifer.Loveall@dss.mo.gov>; Wilcoxson, Kathleen <Kathleen.Wilcoxson@dss.mo.gov>  
Cc: Woelfel, Rebecca <Rebecca.Woelfel@dss.mo.gov>  
Subject: PSAs?

Has FSD spent any money or planning to spend any funds on PSA's?

Sent from my iPhone

---

**From:** Loveall, Jennifer  
**Sent:** Wednesday, August 01, 2018 9:37 AM  
**To:** Wilcoxson, Kathleen; Tomlinson, Stephan R; Forbis-Bonnot, Nancy L  
**Cc:** Woelfel, Rebecca  
**Subject:** RE: PSAs?

I track expenditures for reorganization, call center, and director's office initiatives. There have not been any expenditures for PSAs from those funding sources.

I also track for the CSBG, LIHEAP, and Refugee grants. Those funds are allocated to the CAAs and if they expend funds for those purposes, it would be on the budgets that are submitted to Patti Todd with the contracts that are issued. In the email below, it doesn't sound like you would need those costs. However, I wanted to provide a contact if you choose to gather that information.

Nancy would need to reply regarding any other PSA expenditures, if any. She will be back on Monday.

Thanks!  
Jennifer Loveall

Jennifer Loveall, MAS II  
FSD Director's Office  
Phone: 573-522-3724  
Email: [Jennifer.Loveall@dss.mo.gov](mailto:Jennifer.Loveall@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

-----Original Message-----

From: Wilcoxson, Kathleen  
Sent: Wednesday, August 01, 2018 8:46 AM  
To: Tomlinson, Stephan R; Forbis-Bonnot, Nancy L; Loveall, Jennifer  
Cc: Woelfel, Rebecca  
Subject: RE: PSAs?

Overall, I have not found where we have produced any PSAs with state funding (unless our "Fiscal" team comes up with something). RSB, Child Support, and IM do not have any expenses for PSAs (according to the guidelines discussed with Becky). Becky didn't feel that any PSAs developed by our CAAs or other outside funding sources would need to be included.

Kathleen S. Wilcoxson, MPA

Public Information Administrator  
FSD Director's Office Communications

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

-----Original Message-----

From: Wilcoxson, Kathleen  
Sent: Tuesday, July 31, 2018 4:42 PM  
To: Tomlinson, Stephan R <[Stephan.R.Tomlinson@dss.mo.gov](mailto:Stephan.R.Tomlinson@dss.mo.gov)>; Forbis-Bonnot, Nancy L <[Nancy.L.Forbis-Bonnot@dss.mo.gov](mailto:Nancy.L.Forbis-Bonnot@dss.mo.gov)>; Loveall, Jennifer <[Jennifer.Loveall@dss.mo.gov](mailto:Jennifer.Loveall@dss.mo.gov)>  
Cc: Woelfel, Rebecca <[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)>  
Subject: RE: PSAs?

Stephan,

I talked with Becky about this as well, and we are trying to remember if any of our programs worked with outside agencies that might have helped fund any PSAs that promoted our programs. I'm primarily checking with the work programs and RSB. I will let you know what I find out.

Kathleen S. Wilcoxson, MPA  
Public Information Administrator  
FSD Director's Office Communications

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

-----Original Message-----

From: Tomlinson, Stephan R  
Sent: Tuesday, July 31, 2018 2:30 PM

To: Forbis-Bonnot, Nancy L <[Nancy.L.Forbis-Bonnot@dss.mo.gov](mailto:Nancy.L.Forbis-Bonnot@dss.mo.gov)>; Loveall, Jennifer <[Jennifer.Loveall@dss.mo.gov](mailto:Jennifer.Loveall@dss.mo.gov)>;  
Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>  
Cc: Woelfel, Rebecca <[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)>  
Subject: PSAs?

Has FSD spent any money or planning to spend any funds on PSA's?

Sent from my iPhone



---

**From:** Woelfel, Rebecca  
**Sent:** Wednesday, August 01, 2018 10:17 AM  
**To:** Wilcoxson, Kathleen  
**Cc:** Tomlinson, Stephan R  
**Subject:** RE: Public Service Announcement Expenditures

Thank you for your research efforts!

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, August 01, 2018 10:09 AM  
**To:** Woelfel, Rebecca  
**Cc:** Tomlinson, Stephan R  
**Subject:** FW: Public Service Announcement Expenditures

I think we have exhausted all our resources related to the PSAs. See attached email and message (below) to Pat from Stephan.

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799

Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

---

**From:** Tomlinson, Stephan R  
**Sent:** Wednesday, August 1, 2018 9:51 AM  
**To:** Luebbering, Patrick <Patrick.Luebbering@dss.mo.gov>; Forbis-Bonnot, Nancy L <Nancy.L.Forbis-Bonnot@dss.mo.gov>; Loveall, Jennifer <Jennifer.Loveall@dss.mo.gov>; Wilcoxson, Kathleen <Kathleen.Wilcoxson@dss.mo.gov>  
**Subject:** RE: Public Service Announcement Expenditures

I think we have essentially already responded – Kathleen has been working with Becky, Nancy, and Jennifer.

Stephan Tomlinson  
Deputy Director  
Family Support Division  
Department of Social Services  
(573) 751-5253

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email.

---

**From:** Luebbering, Patrick  
**Sent:** Wednesday, August 01, 2018 9:43 AM  
**To:** Forbis-Bonnot, Nancy L; Loveall, Jennifer  
**Cc:** Tomlinson, Stephan R  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

Nancy/Jennifer – can one of you put this together?

Thanks

Patrick Luebbering  
Director  
Family Support Division  
Missouri Department of Social Services  
573-751-5222

The Department of Social Services' mission: We will lead the nation in building the capacity of individuals, families, and communities to secure and sustain healthy, safe, and productive lives.

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total

0

0

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
------	------------------	-----------	-----------------	-----------------------------	----------------------------	-----------------------------	-------------------------------	-------------------------------

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:13 AM  
**To:** Benne, Joy  
**Cc:** Woelfel, Rebecca  
**Subject:** RE: Public Service Announcement Expenditures

The answer I received is that this is the number of PSAs. I think it will depend based on what we are considering a PSA, and we should just note/caveat as much as necessary to explain the numbers we use.

Thanks,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Benne, Joy  
**Sent:** Tuesday, July 31, 2018 4:58 PM  
**To:** Thompson, Christine  
**Cc:** Woelfel, Rebecca  
**Subject:** RE: Public Service Announcement Expenditures

Thank you

**Joy E Benne, Fiscal Administrative Mgr.**

Missouri Department of Social Services

Division of Finance & Administrative Services

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 4:56 PM  
**To:** Benne, Joy  
**Cc:** Woelfel, Rebecca  
**Subject:** RE: Public Service Announcement Expenditures

I'm checking with OA, because I don't know the answer to that question.

Thanks!

*Christine Thompson, MPA*

**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Benne, Joy  
**Sent:** Tuesday, July 31, 2018 4:44 PM  
**To:** Thompson, Christine; Woelfel, Rebecca  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

What are you looking for in the "Actual Number" column? How many ads completed? How many times we used the service? Or....?

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
DSS	Joy Benne	A2A	Public Awareness					0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2019 Actual \$ GR	FY 2019 Actual \$ Fed	FY 2019 Actual \$ Other	FY 2019 Actual \$ Total
DSS	Joy Benne	A2A	Public Awareness					0



Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

Cc: "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>

**Subject: Public Service Announcement Expenditures**

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor’s Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor’s expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 12:04 PM  
**To:** Jacobs, Gina M  
**Subject:** FW: Public Service Announcement Expenditures

Gina,

Can I discuss this email with you?

I can read this email two different ways. 1) Does it mean the PSA's DSS does? 2) Does it mean the PSA's our contractors/grantees/etc. do with DSS funds?

Examples: 1) I do the PSA's for the A2A program (have a funding line for it) and we plan to do the First Birthday project. 2) Do I need to get with all contractors? (i.e. the partnerships).

If we have to get with the contractors I will not meet the deadline (10:00 a.m. on Thursday)

Thoughts?

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services

Division of Finance & Administrative Services

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

## Christine Thompson, MPA

Budget Unit Manager

Division of Finance and Administrative Services

Missouri Department of Social Services

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
				FY 2017	FY 2017	FY 2017	FY 2017	FY 2017



Dept	Dept PSA Contact	PSA Topic	PSA Description	Actual Number	Actual \$ GR	Actual \$ Fed	Actual \$ Other	Actual \$ Total
								0
				FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
				FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!

Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>

**Date:** July 31, 2018 at 11:32:08 AM CDT

**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>

**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Tannehill, Sheila A  
**Sent:** Wednesday, August 01, 2018 12:57 PM  
**To:** Thompson, Christine  
**Subject:** RE: Public Service Announcement Expenditures

Christine – I just want to make sure I understand, because it feels like the direction has changed course. The original request was for dollars paid for PSAs and now it has expanded to no-cost PSAs or media campaigns. So, you are looking for things that are statewide in nature....correct?

I am thinking Becky Woelfel and her staff can provide the Facebook post information since they do all of that, unless you disagree.

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

***Christine Thompson, MPA***

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>

**Date:** July 31, 2018 at 11:32:08 AM CDT

**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>

**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Jacobs, Gina M  
**Sent:** Wednesday, August 01, 2018 2:15 PM  
**To:** Benne, Joy  
**Subject:** RE: Public Service Announcement Expenditures

Only DSS. You will need to estimate the First Birthday Project. BTW, I'm here in the office.

Gina M. Jacobs  
Deputy Director  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
615 Howerton Court  
Jefferson City, MO 65102-1643

(573) 526-7832 - Voice  
(573) 526-4678 - Fax

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 12:04 PM  
**To:** Jacobs, Gina M  
**Subject:** FW: Public Service Announcement Expenditures

Gina,  
Can I discuss this email with you?  
I can read this email two different ways. 1) Does it mean the PSA's DSS does? 2) Does it mean the PSA's our contractors/grantees/etc. do with DSS funds?  
Examples: 1) I do the PSA's for the A2A program (have a funding line for it) and we plan to do the First Birthday project. 2) Do I need to get with all contractors? (i.e. the partnerships).

If we have to get with the contractors I will not meet the deadline (10:00 a.m. on Thursday)

Thoughts?

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.



I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor’s expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 2:22 PM  
**To:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures  
**Attachments:** PSA Expenditures 7-31-18.xlsx

Take a look at the attached and let me know your thoughts.  
Welcome back from vacation.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Jacobs, Gina M  
**Sent:** Wednesday, August 01, 2018 2:15 PM  
**To:** Benne, Joy  
**Subject:** RE: Public Service Announcement Expenditures

Only DSS. You will need to estimate the First Birthday Project. BTW, I'm here in the office.

Gina M. Jacobs  
Deputy Director  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
615 Howerton Court  
Jefferson City, MO 65102-1643

(573) 526-7832 - Voice  
(573) 526-4678 - Fax

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 12:04 PM  
**To:** Jacobs, Gina M  
**Subject:** FW: Public Service Announcement Expenditures

Gina,

Can I discuss this email with you?

I can read this email two different ways. 1) Does it mean the PSA's DSS does? 2) Does it mean the PSA's our contractors/grantees/etc. do with DSS funds?

Examples: 1) I do the PSA's for the A2A program (have a funding line for it) and we plan to do the First Birthday project. 2) Do I need to get with all contractors? (i.e. the partnerships).

If we have to get with the contractors I will not meet the deadline (10:00 a.m. on Thursday)

Thoughts?

**Joy E Benne, Fiscal Administrative Mgr.**

Missouri Department of Social Services

Division of Finance & Administrative Services

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine

**Sent:** Wednesday, August 01, 2018 11:44 AM

**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)



[illegible]

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:13 PM  
**To:** Thompson, Christine  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures  
**Attachments:** PSA Expenditures & Projections (A2A & First Birthday) 7-31-18.xlsx

Christine,  
Attached are the PSA numbers for A2A and First Birthday.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*  
**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**

Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
				FY 2018	FY 2018	FY 2018	FY 2018	FY 2018

Dept	Dept PSA Contact	PSA Topic	PSA Description	Actual Number	Actual \$ GR	Actual \$ Fed	Actual \$ Other	Actual \$ Total
								0
				FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

[illegible]

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 4:15 PM  
**To:** Tannehill, Sheila A  
**Subject:** RE: Public Service Announcement Expenditures

Yes it has (a few times...). Yes, Becky will be providing that. I think she's looking for things that don't run through her or she isn't thinking of.

Thanks,

*Christine Thompson, MPA*  
**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Tannehill, Sheila A  
**Sent:** Wednesday, August 01, 2018 12:57 PM  
**To:** Thompson, Christine  
**Subject:** RE: Public Service Announcement Expenditures

Christine – I just want to make sure I understand, because it feels like the direction has changed course. The original request was for dollars paid for PSAs and now it has expanded to no-cost PSAs or media campaigns. So, you are looking for things that are statewide in nature....correct?

I am thinking Becky Woelfel and her staff can provide the Facebook post information since they do all of that, unless you disagree.

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

**Christine Thompson, MPA**

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE



- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Rebecca L. Woelfel  
 Communications Director  
 Missouri Department of Social Services  
 Director's Office  
 Broadway Office Building  
 221 West High Street  
 Jefferson City, MO 65102-0407  
 Telephone: 573-751-4815

Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Linenfelser, Sara  
**Sent:** Wednesday, August 01, 2018 5:32 PM  
**To:** Thompson, Christine; Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate; Savage, Susan K  
**Subject:** RE: Public Service Announcement Expenditures

I am out of the office tomorrow and will not be able to compile this information by 10 AM Thursday.

Sara Linenfelser, MSW  
Constituent Services Unit Manager  
Children's Division Central Office  
PO Box 88  
Jefferson City, Missouri 65103  
(573) 751-4920  
sara.linenfelser@dss.mo.gov

CONFIDENTIALITY NOTICE: This electronic communication is from the Missouri Department of Social Services, Children's Division, and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return e-mail.

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

				FY 2016	FY 2016	FY 2016	FY 2016	FY 2016
				Actual	Actual	Actual	Actual	Actual
Dept	Dept PSA Contact	PSA Topic	PSA Description	Number	\$ GR	\$ Fed	\$ Other	\$ Total
								0
				FY 2017	FY 2017	FY 2017	FY 2017	FY 2017
				Actual	Actual	Actual	Actual	Actual

Dept	Dept PSA Contact	PSA Topic	PSA Description	Number	\$ GR	\$ Fed	\$ Other	\$ Total
								0
				FY 2018 Actual	FY 2018 Actual	FY 2018 Actual	FY 2018 Actual	FY 2018 Actual
Dept	Dept PSA Contact	PSA Topic	PSA Description	Number	\$ GR	\$ Fed	\$ Other	\$ Total
								0
				FY 2019 Actual	FY 2018 Actual	FY 2018 Actual	FY 2018 Actual	FY 2019 Actual
Dept	Dept PSA Contact	PSA Topic	PSA Description	Number	\$ GR	\$ Fed	\$ Other	\$ Total
								0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, August 01, 2018 5:50 PM  
**To:** Wilcoxson, Kathleen  
**Subject:** TRACK: Public Service Announcement Expenditures

TRACK: Public Service Announcement Expenditures

Becky checking on this – may be difficult to compile (duplicative numbers due to sharing across departments)

*Kathleen S. Wilcoxson, MPA*

*Public Information Administrator*

*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 1, 2018 11:44 AM  
**To:** Woelfel, Rebecca <Rebecca.Woelfel@dss.mo.gov>; Lester, Julie <Julie.Lester@dss.mo.gov>; Tannehill, Sheila A <Sheila.A.Tannehill@dss.mo.gov>; Becker, Phyllis <Phyllis.Becker@dss.mo.gov>; Dresner, Jessica <Jessica.Dresner@dss.mo.gov>; Luebbering, Patrick <Patrick.Luebbering@dss.mo.gov>; Tomlinson, Stephan R <Stephan.R.Tomlinson@dss.mo.gov>; Benne, Joy <Joy.E.Benne@dss.mo.gov>  
**Cc:** Linenfelser, Sara <Sara.Linenfelser@dss.mo.gov>; Blair, Chelsea <Chelsea.L.Blair@dss.mo.gov>; Wilcoxson, Kathleen <Kathleen.Wilcoxson@dss.mo.gov>; Dolce, Heather <Heather.Dolce@dss.mo.gov>; Jaco, Helen <Helen.Jaco@dss.mo.gov>; Pattrin, Kristen <Kristen.D.Pattrin@dss.mo.gov>; Percy, Nate <Nate.Percy@dss.mo.gov>  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster



parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

**Christine Thompson, MPA**

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

**FY 2016**

**FY 2016**

**FY 2016**

**FY 2016**

**FY 2016**

Dept	Dept PSA Contact	PSA Topic	PSA Description	Actual Number	Actual \$ GR	Actual \$ Fed	Actual \$ Other	Actual \$ Total
0								
				FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
				FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
				FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
 Communications Director  
 Missouri Department of Social Services  
 Director's Office  
 Broadway Office Building  
 221 West High Street  
 Jefferson City, MO 65102-0407  
 Telephone: 573-751-4815  
 Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129

Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Tannehill, Sheila A  
**Sent:** Wednesday, August 01, 2018 8:55 PM  
**To:** Thompson, Christine  
**Subject:** RE: Public Service Announcement Expenditures

Thank you for the clarification Christine!

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 4:15 PM  
**To:** Tannehill, Sheila A  
**Subject:** RE: Public Service Announcement Expenditures

Yes it has (a few times...). Yes, Becky will be providing that. I think she's looking for things that don't run through her or she isn't thinking of.

Thanks,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Tannehill, Sheila A  
**Sent:** Wednesday, August 01, 2018 12:57 PM  
**To:** Thompson, Christine  
**Subject:** RE: Public Service Announcement Expenditures

Christine – I just want to make sure I understand, because it feels like the direction has changed course. The original request was for dollars paid for PSAs and now it has expanded to no-cost PSAs or media campaigns. So, you are looking for things that are statewide in nature....correct?

I am thinking Becky Woelfel and her staff can provide the Facebook post information since they do all of that, unless you disagree.

---

**From:** Thompson, Christine

**Sent:** Wednesday, August 01, 2018 11:44 AM

**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,



We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Kleffner, Julie  
**Sent:** Thursday, August 02, 2018 7:42 AM  
**To:** Morrison, Mary Ann  
**Cc:** Temmen, Donna  
**Subject:** RE: Alternatives to Abortion - FY19 Contract Renewal

Thanks

CS170042001 - Alliance  
CS170042006 - Light House

Going through for approvals.

Donna will let you know once the Notice has been issued.

Julie

---

**From:** Morrison, Mary Ann  
**Sent:** Wednesday, August 1, 2018 4:49 PM  
**To:** Kleffner, Julie <[Julie.Kleffner@oa.mo.gov](mailto:Julie.Kleffner@oa.mo.gov)>  
**Subject:** FW: Alternatives to Abortion - FY19 Contract Renewal

Attached are the documents for Catholic Charities. Please let me know if you have any questions.

Also, can you provide a status update on the Alliance and Light House amendments?

Thank you!

**Mary Ann Morrison, Procurement Officer II**  
DSS/DFAS  
Phone: (573) 526-3433  
Fax: (573) 526-4678  
Email: [maryann.morrison@dss.mo.gov](mailto:maryann.morrison@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:46 PM  
**To:** Morrison, Mary Ann  
**Subject:** Alternatives to Abortion - FY19 Contract Renewal

Mary Ann,

Attached is the last of the Alternatives to Abortion FY19 contract renewals. Catholic Charities budgets/budget narratives are attached along with an email between DSS and them. Let me know if you need anything further on this one.

Let me know what you find out on Alliance and Light House FY19 renewals.

Thanks.

**Joy E Benne, Fiscal Administrative Mgr.**

Missouri Department of Social Services

Division of Finance & Administrative Services

615 Howerton Court, P.O. Box 1643

Jefferson City, MO 65102-1643

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services (DSS), Division of Finance & Administrative Services, and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email at [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov) or by phone at 573-751-7027.

---

**From:** Morrison, Mary Ann  
**Sent:** Thursday, August 02, 2018 7:42 AM  
**To:** Kleffner, Julie  
**Cc:** Temmen, Donna  
**Subject:** RE: Alternatives to Abortion - FY19 Contract Renewal

Thank you BOTH!

**Mary Ann Morrison, Procurement Officer II**  
DSS/DFAS  
Phone: (573) 526-3433  
Fax: (573) 526-4678  
Email: [maryann.morrison@dss.mo.gov](mailto:maryann.morrison@dss.mo.gov)

---

**From:** Kleffner, Julie  
**Sent:** Thursday, August 02, 2018 7:42 AM  
**To:** Morrison, Mary Ann  
**Cc:** Temmen, Donna  
**Subject:** RE: Alternatives to Abortion - FY19 Contract Renewal

Thanks

CS170042001 - Alliance  
CS170042006 - Light House

Going through for approvals.

Donna will let you know once the Notice has been issued.

Julie

---

**From:** Morrison, Mary Ann  
**Sent:** Wednesday, August 1, 2018 4:49 PM  
**To:** Kleffner, Julie <[Julie.Kleffner@oa.mo.gov](mailto:Julie.Kleffner@oa.mo.gov)>  
**Subject:** FW: Alternatives to Abortion - FY19 Contract Renewal

Attached are the documents for Catholic Charities. Please let me know if you have any questions.

Also, can you provide a status update on the Alliance and Light House amendments?

Thank you!

**Mary Ann Morrison, Procurement Officer II**  
DSS/DFAS

Phone: (573) 526-3433  
Fax: (573) 526-4678  
Email: [maryann.morrison@dss.mo.gov](mailto:maryann.morrison@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:46 PM  
**To:** Morrison, Mary Ann  
**Subject:** Alternatives to Abortion - FY19 Contract Renewal

Mary Ann,

Attached is the last of the Alternatives to Abortion FY19 contract renewals. Catholic Charities budgets/budget narratives are attached along with an email between DSS and them. Let me know if you need anything further on this one.

Let me know what you find out on Alliance and Light House FY19 renewals.

Thanks.

**Joy E Benne, Fiscal Administrative Mgr.**

Missouri Department of Social Services  
Division of Finance & Administrative Services  
615 Howerton Court, P.O. Box 1643  
Jefferson City, MO 65102-1643  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services (DSS), Division of Finance & Administrative Services, and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email at [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov) or by phone at 573-751-7027.

---

**From:** Morrison, Mary Ann  
**Sent:** Thursday, August 02, 2018 7:46 AM  
**To:** Benne, Joy  
**Subject:** RE: Alternatives to Abortion - FY19 Contract Renewal

Per Julie, CS170042001/Alliance and CS170042006 /Light House are going through for approvals.

As soon as I receive the email(s) from Donna Temmen, I'll let you know.

Thanks.

**Mary Ann Morrison, Procurement Officer II**  
DSS/DFAS  
Phone: (573) 526-3433  
Fax: (573) 526-4678  
Email: [maryann.morrison@dss.mo.gov](mailto:maryann.morrison@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:46 PM  
**To:** Morrison, Mary Ann  
**Subject:** Alternatives to Abortion - FY19 Contract Renewal

Mary Ann,

Attached is the last of the Alternatives to Abortion FY19 contract renewals. Catholic Charities budgets/budget narratives are attached along with an email between DSS and them. Let me know if you need anything further on this one.

Let me know what you find out on Alliance and Light House FY19 renewals.

Thanks.

**Joy E Benne, Fiscal Administrative Mgr.**

Missouri Department of Social Services  
Division of Finance & Administrative Services  
615 Howerton Court, P.O. Box 1643  
Jefferson City, MO 65102-1643  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services (DSS), Division of Finance & Administrative Services, and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email at [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov) or by phone at 573-751-7027.

---

**From:** Benne, Joy  
**Sent:** Thursday, August 02, 2018 8:01 AM  
**To:** Morrison, Mary Ann  
**Subject:** RE: Alternatives to Abortion - FY19 Contract Renewal

Thank you

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Morrison, Mary Ann  
**Sent:** Thursday, August 02, 2018 7:46 AM  
**To:** Benne, Joy  
**Subject:** RE: Alternatives to Abortion - FY19 Contract Renewal

Per Julie, CS170042001/Alliance and CS170042006 /Light House are going through for approvals.

As soon as I receive the email(s) from Donna Temmen, I'll let you know.

Thanks.

**Mary Ann Morrison, Procurement Officer II**

DSS/DFAS  
Phone: (573) 526-3433  
Fax: (573) 526-4678  
Email: [maryann.morrison@dss.mo.gov](mailto:maryann.morrison@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:46 PM  
**To:** Morrison, Mary Ann  
**Subject:** Alternatives to Abortion - FY19 Contract Renewal

Mary Ann,  
Attached is the last of the Alternatives to Abortion FY19 contract renewals. Catholic Charities budgets/budget narratives are attached along with an email between DSS and them. Let me know if you need anything further on this one.

Let me know what you find out on Alliance and Light House FY19 renewals.

Thanks.

## Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
615 Howerton Court, P.O. Box 1643  
Jefferson City, MO 65102-1643  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services (DSS), Division of Finance & Administrative Services, and is only intended for its addressee. this communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email at [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov) or by phone at 573-751-7027.



---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:07 AM  
**To:** Woelfel, Rebecca  
**Subject:** FW: Public Service Announcement Expenditures  
**Attachments:** PSA Expenditures & Projections (A2A & First Birthday) 7-31-18.xlsx

FYI. I can compile the responses if you'd like.

Thanks,

*Christine Thompson, MPA*  
**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:13 PM  
**To:** Thompson, Christine  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

Christine,  
Attached are the PSA numbers for A2A and First Birthday.

Joy E Benne, Fiscal Administrative Mgr.  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor’s expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

[illegible]

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:08 AM  
**To:** Benne, Joy  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

When did the FY18 PSA go out for First Birthday? Since it was added for FY19, I want to be careful about when we put it out there.

Thanks!

*Christine Thompson, MPA*  
**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:13 PM  
**To:** Thompson, Christine  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

Christine,  
Attached are the PSA numbers for A2A and First Birthday.

Joy E Benne, Fiscal Administrative Mgr.  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.



I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor’s expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Thursday, August 02, 2018 9:09 AM  
**To:** Thompson, Christine  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

No PSAs went out in FY18 for First Birthday. We are projecting to do PSAs in FY19 for this program as the program started July 1, 2018.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:08 AM  
**To:** Benne, Joy  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

When did the FY18 PSA go out for First Birthday? Since it was added for FY19, I want to be careful about when we put it out there.

Thanks!

*Christine Thompson, MPA*

**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:13 PM  
**To:** Thompson, Christine  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

Christine,  
Attached are the PSA numbers for A2A and First Birthday.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:10 AM  
**To:** Benne, Joy  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures  
**Attachments:** PSA Expenditures & Projections (A2A & First Birthday) 7-31-18.xlsx

It shows 1 for the actual number in FY18 on the spreadsheet. Should this be in FY19 planned?

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Benne, Joy  
**Sent:** Thursday, August 02, 2018 9:09 AM  
**To:** Thompson, Christine  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

No PSAs went out in FY18 for First Birthday. We are projecting to do PSAs in FY19 for this program as the program started July 1, 2018.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services

Division of Finance & Administrative Services

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:08 AM  
**To:** Benne, Joy  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

When did the FY18 PSA go out for First Birthday? Since it was added for FY19, I want to be careful about when we put it out there.

Thanks!

*Christine Thompson, MPA*

**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:13 PM  
**To:** Thompson, Christine  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

Christine,  
Attached are the PSA numbers for A2A and First Birthday.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelter, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelter, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion

- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
 Communications Director  
 Missouri Department of Social Services  
 Director's Office  
 Broadway Office Building  
 221 West High Street

Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

[illegible]

---

**From:** Benne, Joy  
**Sent:** Thursday, August 02, 2018 9:15 AM  
**To:** Thompson, Christine  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures  
**Attachments:** PSA Expenditures & Projections (A2A & First Birthday) 8-21-18.xlsx

Yes it should be in FY19. My error, the columns all seem to be running together. I've attached an updated spreadsheet.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:10 AM  
**To:** Benne, Joy  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

It shows 1 for the actual number in FY18 on the spreadsheet. Should this be in FY19 planned?

*Christine Thompson, MPA*

**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*



---

**From:** Benne, Joy  
**Sent:** Thursday, August 02, 2018 9:09 AM  
**To:** Thompson, Christine  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

No PSAs went out in FY18 for First Birthday. We are projecting to do PSAs in FY19 for this program as the program started July 1, 2018.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:08 AM  
**To:** Benne, Joy  
**Cc:** Jacobs, Gina M  
**Subject:** RE: Public Service Announcement Expenditures

When did the FY18 PSA go out for First Birthday? Since it was added for FY19, I want to be careful about when we put it out there.

Thanks!

*Christine Thompson, MPA*

**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 01, 2018 4:13 PM  
**To:** Thompson, Christine

**Cc:** Jacobs, Gina M

**Subject:** RE: Public Service Announcement Expenditures

Christine,

Attached are the PSA numbers for A2A and First Birthday.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services

Division of Finance & Administrative Services

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Thompson, Christine

**Sent:** Wednesday, August 01, 2018 11:44 AM

**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

***Christine Thompson, MPA***

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>

**Date:** July 31, 2018 at 11:32:08 AM CDT

**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>

**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>

**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

[illegible]

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:59 AM  
**To:** Korenberg, Karen; Richards, Deborah; Luecke, Danielle; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

A question was asked regarding whether we need to report PSAs done by someone like the Community Partners. The answer is no- we don't want PSAs done by subs/recipients. Just FYI for you all.

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 4:05 PM  
**To:** Korenberg, Karen; Richards, Deborah; Luecke, Danielle; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

FYI- you may get inquiries from your divisions to help pull expenditures for this. There isn't really a universal org code for PSA's, so we'll need to rely on the divisions to help us with these.

Thanks,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total



									0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total	
									0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Korenberg, Karen  
**Sent:** Thursday, August 02, 2018 10:04 AM  
**To:** Benne, Joy  
**Subject:** FW: Public Service Announcement Expenditures

Per our conversation yesterday, now you have it in writing! Good news!

*Karen Korenberg*  
Budget Analyst  
Department of Social Services  
Division of Finance and Administrative Services

(573) 522 1252 (voice)  
(573) 751 7598 (fax)

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:59 AM  
**To:** Korenberg, Karen; Richards, Deborah; Luecke, Danielle; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

A question was asked regarding whether we need to report PSAs done by someone like the Community Partners. The answer is no- we don't want PSAs done by subs/recipients. Just FYI for you all.

*Christine Thompson, MPA*  
**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 4:05 PM  
**To:** Korenberg, Karen; Richards, Deborah; Luecke, Danielle; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

FYI- you may get inquiries from your divisions to help pull expenditures for this. There isn't really a universal org code for PSA's, so we'll need to rely on the divisions to help us with these.

Thanks,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
 Communications Director  
 Missouri Department of Social Services  
 Director's Office  
 Broadway Office Building  
 221 West High Street  
 Jefferson City, MO 65102-0407  
 Telephone: 573-751-4815  
 Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**

**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Korenberg, Karen  
**Sent:** Thursday, August 02, 2018 10:05 AM  
**To:** Thompson, Christine  
**Subject:** RE: Public Service Announcement Expenditures

Thank you! This is good news and allows us to track a lot better.

*Karen Korenberg*  
Budget Analyst  
Department of Social Services  
Division of Finance and Administrative Services

(573) 522 1252 (voice)  
(573) 751 7598 (fax)

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 9:59 AM  
**To:** Korenberg, Karen; Richards, Deborah; Luecke, Danielle; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

A question was asked regarding whether we need to report PSAs done by someone like the Community Partners. The answer is no- we don't want PSAs done by subs/recipients. Just FYI for you all.

*Christine Thompson, MPA*  
**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 4:05 PM  
**To:** Korenberg, Karen; Richards, Deborah; Luecke, Danielle; Percy, Nate



**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

FYI- you may get inquiries from your divisions to help pull expenditures for this. There isn't really a universal org code for PSA's, so we'll need to rely on the divisions to help us with these.

Thanks,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Rebecca L. Woelfel  
 Communications Director  
 Missouri Department of Social Services  
 Director's Office  
 Broadway Office Building  
 221 West High Street  
 Jefferson City, MO 65102-0407  
 Telephone: 573-751-4815  
 Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**

**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 10:08 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Good morning,

For those of you that haven't sent your information to me, don't worry about spending time on the "Actual Number." They have now revised and no longer are asking for that. Don't worry about it if you've already included it, I just don't want folks spending time getting information that isn't needed. If it is a no-cost PSA, we will just include the Contact, Topic, Description, and have \$0 in the expenditures.

Thanks all,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster

parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

**Christine Thompson, MPA**  
**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor’s Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor’s expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

FY 2016	FY 2016	FY 2016	FY 2016	FY 2016
---------	---------	---------	---------	---------

Dept	Dept PSA Contact	PSA Topic	PSA Description	Actual Number	Actual \$ GR	Actual \$ Fed	Actual \$ Other	Actual \$ Total
0								
				FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
				FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
				FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
 Communications Director  
 Missouri Department of Social Services  
 Director's Office  
 Broadway Office Building  
 221 West High Street  
 Jefferson City, MO 65102-0407  
 Telephone: 573-751-4815  
 Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129



Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 11:16 AM  
**To:** Woelfel, Rebecca  
**Subject:** FW: Public Service Announcement Expenditures  
**Attachments:** PSA Expenditures-8.2.18.xlsx

Hi Becky,

Attached is what I've received. I called FSD and they indicated they replied to you, so I may not have received everything. If there is anything I need to add, please let me know.

Also, I put you down for the Dept PSA Contact because I don't think we want the GO contacting multiple programs directly, and I believe most of these items run through you anyway. I have a meeting until noon, then a meeting after lunch, and will then be out of the office for appointments after that. I will be able to compile more information tonight as needed.

Thanks!

***Christine Thompson, MPA***

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 10:08 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Good morning,

For those of you that haven't sent your information to me, don't worry about spending time on the "Actual Number." They have now revised and no longer are asking for that. Don't worry about it if you've already included it, I just don't want folks spending time getting information that isn't needed. If it is a no-cost PSA, we will just include the Contact, Topic, Description, and have \$0 in the expenditures.

Thanks all,

**Christine Thompson, MPA**

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine

**Sent:** Wednesday, August 01, 2018 11:44 AM

**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

**Christine Thompson, MPA**

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

**From:** Woelfel, Rebecca  
**Sent:** Tuesday, July 31, 2018 4:03 PM  
**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine  
**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** FW: Public Service Announcement Expenditures  
**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

[illegible]

---

**From:** Wilcoxson, Kathleen  
**Sent:** Thursday, August 02, 2018 11:34 AM  
**To:** Woelfel, Rebecca  
**Subject:** FW: Public Service Announcement Expenditures

Becky,

Does this mean you have all you need from us?

*Kathleen S. Wilcoxson, MPA*

*Public Information Administrator  
FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 2, 2018 10:08 AM  
**To:** Woelfel, Rebecca <Rebecca.Woelfel@dss.mo.gov>; Lester, Julie <Julie.Lester@dss.mo.gov>; Tannehill, Sheila A <Sheila.A.Tannehill@dss.mo.gov>; Becker, Phyllis <Phyllis.Becker@dss.mo.gov>; Dresner, Jessica <Jessica.Dresner@dss.mo.gov>; Luebbering, Patrick <Patrick.Luebbering@dss.mo.gov>; Tomlinson, Stephan R <Stephan.R.Tomlinson@dss.mo.gov>; Benne, Joy <Joy.E.Benne@dss.mo.gov>  
**Cc:** Linenfelser, Sara <Sara.Linenfelser@dss.mo.gov>; Blair, Chelsea <Chelsea.L.Blair@dss.mo.gov>; Wilcoxson, Kathleen <Kathleen.Wilcoxson@dss.mo.gov>; Dolce, Heather <Heather.Dolce@dss.mo.gov>; Jaco, Helen <Helen.Jaco@dss.mo.gov>; Pattrin, Kristen <Kristen.D.Pattrin@dss.mo.gov>; Percy, Nate <Nate.Percy@dss.mo.gov>  
**Subject:** RE: Public Service Announcement Expenditures

Good morning,

For those of you that haven't sent your information to me, don't worry about spending time on the "Actual Number." They have now revised and no longer are asking for that. Don't worry about it if you've already included it, I just don't want folks spending time getting information that isn't needed. If it is a no-cost PSA, we will just include the Contact, Topic, Description, and have \$0 in the expenditures.



Thanks all,

***Christine Thompson, MPA***

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine

**Sent:** Wednesday, August 01, 2018 11:44 AM

**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

***Christine Thompson, MPA***

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual	FY 2018 Actual	FY 2018 Actual	FY 2018 Actual	FY 2019 Actual

Dept	Dept PSA Contact	PSA Topic	PSA Description	Number	\$ GR	\$ Fed	\$ Other	\$ Total
								0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)




---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**  
Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Woelfel, Rebecca  
**Sent:** Thursday, August 02, 2018 12:02 PM  
**To:** Wilcoxson, Kathleen  
**Subject:** Re: Public Service Announcement Expenditures  
**Attachments:** image001.gif; image002.gif; image004.gif

Yes, thank you.

Sent from my iPhone

On Aug 2, 2018, at 11:33 AM, Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)> wrote:

Becky,

Does this mean you have all you need from us?

***Kathleen S. Wilcoxson, MPA***

*Public Information Administrator  
FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 2, 2018 10:08 AM  
**To:** Woelfel, Rebecca <[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)>; Lester, Julie <[Julie.Lester@dss.mo.gov](mailto:Julie.Lester@dss.mo.gov)>; Tannehill, Sheila A <[Sheila.A.Tannehill@dss.mo.gov](mailto:Sheila.A.Tannehill@dss.mo.gov)>; Becker, Phyllis <[Phyllis.Becker@dss.mo.gov](mailto:Phyllis.Becker@dss.mo.gov)>; Dresner, Jessica <[Jessica.Dresner@dss.mo.gov](mailto:Jessica.Dresner@dss.mo.gov)>; Luebbering, Patrick <[Patrick.Luebbering@dss.mo.gov](mailto:Patrick.Luebbering@dss.mo.gov)>; Tomlinson, Stephan R <[Stephan.R.Tomlinson@dss.mo.gov](mailto:Stephan.R.Tomlinson@dss.mo.gov)>; Benne, Joy <[Joy.E.Benne@dss.mo.gov](mailto:Joy.E.Benne@dss.mo.gov)>  
**Cc:** Linenfelser, Sara <[Sara.Linenfelser@dss.mo.gov](mailto:Sara.Linenfelser@dss.mo.gov)>; Blair, Chelsea <[Chelsea.L.Blair@dss.mo.gov](mailto:Chelsea.L.Blair@dss.mo.gov)>; Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>; Dolce, Heather <[Heather.Dolce@dss.mo.gov](mailto:Heather.Dolce@dss.mo.gov)>; Jaco, Helen <[Helen.Jaco@dss.mo.gov](mailto:Helen.Jaco@dss.mo.gov)>; Pattrin, Kristen

<[Kristen.D.Pattrin@dss.mo.gov](mailto:Kristen.D.Pattrin@dss.mo.gov)>; Percy, Nate <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>

**Subject:** RE: Public Service Announcement Expenditures

Good morning,

For those of you that haven't sent your information to me, don't worry about spending time on the "Actual Number." They have now revised and no longer are asking for that. Don't worry about it if you've already included it, I just don't want folks spending time getting information that isn't needed. If it is a no-cost PSA, we will just include the Contact, Topic, Description, and have \$0 in the expenditures.

Thanks all,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine

**Sent:** Wednesday, August 01, 2018 11:44 AM

**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

## Christine Thompson, MPA

Budget Unit Manager

Division of Finance and Administrative Services

Missouri Department of Social Services

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

FY 2016 Actual	FY 2016 Actual	FY 2016 Actual	FY 2016 Actual	FY 2016 Actual
-------------------	-------------------	-------------------	-------------------	-------------------

Dept	Dept PSA Contact	PSA Topic	PSA Description	Number	\$ GR	\$ Fed	\$ Other	\$ Total
								0
				FY 2017 Actual	FY 2017 Actual	FY 2017 Actual	FY 2017 Actual	FY 2017 Actual
Dept	Dept PSA Contact	PSA Topic	PSA Description	Number	\$ GR	\$ Fed	\$ Other	\$ Total
								0
				FY 2018 Actual	FY 2018 Actual	FY 2018 Actual	FY 2018 Actual	FY 2018 Actual
Dept	Dept PSA Contact	PSA Topic	PSA Description	Number	\$ GR	\$ Fed	\$ Other	\$ Total
								0
				FY 2019 Actual	FY 2018 Actual	FY 2018 Actual	FY 2018 Actual	FY 2019 Actual
Dept	Dept PSA Contact	PSA Topic	PSA Description	Number	\$ GR	\$ Fed	\$ Other	\$ Total
								0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)





---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**  
**Budget & Planning Analyst**  
**Office of Administration**  
**Division of Budget and Planning**

Capitol Bldg. Room 129  
Phone: (573) 751-9315  
[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)







---

**From:** Wilcoxson, Kathleen  
**Sent:** Thursday, August 02, 2018 1:00 PM  
**To:** Tomlinson, Stephan R  
**Subject:** FW: Public Service Announcement Expenditures

Stephan,

Becky responded and said that she has everything she needs now for the PSA report (see email train below).

*Kathleen S. Wilcoxson, MPA*

*Public Information Administrator*

*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Woelfel, Rebecca  
**Sent:** Thursday, August 2, 2018 12:02 PM  
**To:** Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>  
**Subject:** Re: Public Service Announcement Expenditures

Yes, thank you.

Sent from my iPhone

On Aug 2, 2018, at 11:33 AM, Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)> wrote:

Becky,

Does this mean you have all you need from us?

***Kathleen S. Wilcoxson, MPA***

*Public Information Administrator  
FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

---

**From:** Thompson, Christine

**Sent:** Thursday, August 2, 2018 10:08 AM

**To:** Woelfel, Rebecca <[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)>; Lester, Julie <[Julie.Lester@dss.mo.gov](mailto:Julie.Lester@dss.mo.gov)>; Tannehill, Sheila A <[Sheila.A.Tannehill@dss.mo.gov](mailto:Sheila.A.Tannehill@dss.mo.gov)>; Becker, Phyllis <[Phyllis.Becker@dss.mo.gov](mailto:Phyllis.Becker@dss.mo.gov)>; Dresner, Jessica <[Jessica.Dresner@dss.mo.gov](mailto:Jessica.Dresner@dss.mo.gov)>; Luebbering, Patrick <[Patrick.Luebbering@dss.mo.gov](mailto:Patrick.Luebbering@dss.mo.gov)>; Tomlinson, Stephan R <[Stephan.R.Tomlinson@dss.mo.gov](mailto:Stephan.R.Tomlinson@dss.mo.gov)>; Benne, Joy <[Joy.E.Benne@dss.mo.gov](mailto:Joy.E.Benne@dss.mo.gov)>

**Cc:** Linenfelser, Sara <[Sara.Linenfelser@dss.mo.gov](mailto:Sara.Linenfelser@dss.mo.gov)>; Blair, Chelsea <[Chelsea.L.Blair@dss.mo.gov](mailto:Chelsea.L.Blair@dss.mo.gov)>; Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>; Dolce, Heather <[Heather.Dolce@dss.mo.gov](mailto:Heather.Dolce@dss.mo.gov)>; Jaco, Helen <[Helen.Jaco@dss.mo.gov](mailto:Helen.Jaco@dss.mo.gov)>; Pattrin, Kristen <[Kristen.D.Pattrin@dss.mo.gov](mailto:Kristen.D.Pattrin@dss.mo.gov)>; Percy, Nate <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>

**Subject:** RE: Public Service Announcement Expenditures

Good morning,

For those of you that haven't sent your information to me, don't worry about spending time on the "Actual Number." They have now revised and no longer are asking for that. Don't worry about it if you've already included it, I just don't want folks spending time getting information that isn't needed. If it is a no-cost PSA, we will just include the Contact, Topic, Description, and have \$0 in the expenditures.

Thanks all,

***Christine Thompson, MPA***

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine

**Sent:** Wednesday, August 01, 2018 11:44 AM

**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High



As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!  
Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 3:53 PM  
**To:** Jaco, Helen  
**Cc:** Becker, Brenda S  
**Subject:** Fwd: Public Service Announcement Expenditures  
**Attachments:** image001.gif; ATT00001.htm; image002.gif; ATT00002.htm; image003.gif; ATT00003.htm; image004.gif; ATT00004.htm; PSA Expenditures-8.2.18.xlsx; ATT00005.htm

Brenda, will you print the attachment and get it in front of Helen for her approval? This is due to OA tomorrow. Becky indicated these are the only 3 items.

Thanks!

Sent from my iPhone

Begin forwarded message:

**From:** "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Date:** August 2, 2018 at 11:15:46 AM CDT  
**To:** "Woelfel, Rebecca" <[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)>  
**Subject:** FW: Public Service Announcement Expenditures

Hi Becky,

Attached is what I've received. I called FSD and they indicated they replied to you, so I may not have received everything. If there is anything I need to add, please let me know.

Also, I put you down for the Dept PSA Contact because I don't think we want the GO contacting multiple programs directly, and I believe most of these items run through you anyway. I have a meeting until noon, then a meeting after lunch, and will then be out of the office for appointments after that. I will be able to compile more information tonight as needed.

Thanks!

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 10:08 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy  
**Cc:** Linenfelter, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Good morning,

For those of you that haven't sent your information to me, don't worry about spending time on the "Actual Number." They have now revised and no longer are asking for that. Don't worry about it if you've already included it, I just don't want folks spending time getting information that isn't needed. If it is a no-cost PSA, we will just include the Contact, Topic, Description, and have \$0 in the expenditures.

Thanks all,

*Christine Thompson, MPA*

**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine  
**Sent:** Wednesday, August 01, 2018 11:44 AM  
**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelter, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelter, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us

know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
0								
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
0								

Rebecca L. Woelfel  
Communications Director

Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Tuesday, July 31, 2018 11:51 AM  
**To:** Woelfel, Rebecca; Whaley, Caitlin  
**Cc:** Jaco, Helen; Pattrin, Kristen; Percy, Nate  
**Subject:** Fwd: Public Service Announcement Expenditures

Becky,

Do all PSAs come through you?

Thanks!

Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Dietterle, Luke" <[Luke.Dietterle@oa.mo.gov](mailto:Luke.Dietterle@oa.mo.gov)>  
**Date:** July 31, 2018 at 11:32:08 AM CDT  
**To:** "Percy, Nate" <[Nate.Percy@dss.mo.gov](mailto:Nate.Percy@dss.mo.gov)>, "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Cc:** "Highland, Melanie" <[Melanie.Highland@oa.mo.gov](mailto:Melanie.Highland@oa.mo.gov)>  
**Subject:** Public Service Announcement Expenditures

Good morning,

We have been asked by the Governor's office to compile a list detailing the cost of Public Service Announcements that have been issued by the various State Departments over the last three years, as well as projections for 19. The deadline for this is the end of this week.

Please add any PSAs from DSS to this document without any changes to the format.

<L:\BUDGET\2019 Budget\Research\PSA Expenditures\PSA Expenditures.xlsx>

Thank you,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)









[illegible]

---

**From:** Jaco, Helen  
**Sent:** Friday, August 03, 2018 11:20 AM  
**To:** Thompson, Christine  
**Cc:** Becker, Brenda S  
**Subject:** RE: Public Service Announcement Expenditures

This is approved.

Thanks,

Helen

---

**From:** Thompson, Christine  
**Sent:** Thursday, August 02, 2018 3:53 PM  
**To:** Jaco, Helen  
**Cc:** Becker, Brenda S  
**Subject:** Fwd: Public Service Announcement Expenditures

Brenda, will you print the attachment and get it in front of Helen for her approval? This is due to OA tomorrow. Becky indicated these are the only 3 items.

Thanks!

Sent from my iPhone

Begin forwarded message:

**From:** "Thompson, Christine" <[Christine.K.Thompson@dss.mo.gov](mailto:Christine.K.Thompson@dss.mo.gov)>  
**Date:** August 2, 2018 at 11:15:46 AM CDT  
**To:** "Woelfel, Rebecca" <[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)>  
**Subject:** FW: Public Service Announcement Expenditures

Hi Becky,

Attached is what I've received. I called FSD and they indicated they replied to you, so I may not have received everything. If there is anything I need to add, please let me know.



Also, I put you down for the Dept PSA Contact because I don't think we want the GO contacting multiple programs directly, and I believe most of these items run through you anyway. I have a meeting until noon, then a meeting after lunch, and will then be out of the office for appointments after that. I will be able to compile more information tonight as needed.

Thanks!

***Christine Thompson, MPA***

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine

**Sent:** Thursday, August 02, 2018 10:08 AM

**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** RE: Public Service Announcement Expenditures

Good morning,

For those of you that haven't sent your information to me, don't worry about spending time on the "Actual Number." They have now revised and no longer are asking for that. Don't worry about it if you've already included it, I just don't want folks spending time getting information that isn't needed. If it is a no-cost PSA, we will just include the Contact, Topic, Description, and have \$0 in the expenditures.

Thanks all,

***Christine Thompson, MPA***

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Thompson, Christine

**Sent:** Wednesday, August 01, 2018 11:44 AM

**To:** Woelfel, Rebecca; Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** RE: Public Service Announcement Expenditures

Hi all,

I received some more direction on this request. We need to be reporting this by topic, and the number would be the number of times that PSA is put out. This should include no-cost PSAs or media campaigns as well. For example, a topic might be recruiting adoptive or foster parents, and the number might include the number of Facebook posts, radio ads, etc., including an explanation of what that number includes.

Thank you,

*Christine Thompson, MPA*

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Woelfel, Rebecca

**Sent:** Tuesday, July 31, 2018 4:03 PM

**To:** Lester, Julie; Tannehill, Sheila A; Becker, Phyllis; Dresner, Jessica; Luebbering, Patrick; Tomlinson, Stephan R; Benne, Joy; Thompson, Christine

**Cc:** Linenfelser, Sara; Blair, Chelsea; Wilcoxson, Kathleen; Dolce, Heather; Jaco, Helen; Pattrin, Kristen; Percy, Nate

**Subject:** FW: Public Service Announcement Expenditures

**Importance:** High

As I mentioned in Executive Staff today, we need to get a response back to the GO regarding DSS expenditures on PSAs for FY 2016-2018 and projections for FY 2019. This information needs to go to Christine Thompson no later than 10:00 a.m. on Thursday so that DFAS has time to complete the report and send it off to the Governor's Office.

I can remember some campaigns, but I really need your assistance to help us account for all that have occurred during this timeframe. Here are the ones I think we would include, please confirm the information I have provided, and any additional funding details available. Please let us know if or if you have additional programs or if you disagree with what I have provided below (some promotion may actually be a contractor's expenditures)

- Money Follows the Person
- Alternatives to Abortion
- SkillUp
- HITE
- Double Up Food Bucks

For each PSA please provide the following:

Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2016 Actual Number	FY 2016 Actual \$ GR	FY 2016 Actual \$ Fed	FY 2016 Actual \$ Other	FY 2016 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2017 Actual Number	FY 2017 Actual \$ GR	FY 2017 Actual \$ Fed	FY 2017 Actual \$ Other	FY 2017 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2018 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2018 Actual \$ Total
								0
Dept	Dept PSA Contact	PSA Topic	PSA Description	FY 2019 Actual Number	FY 2018 Actual \$ GR	FY 2018 Actual \$ Fed	FY 2018 Actual \$ Other	FY 2019 Actual \$ Total
								0

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)

---

**From:** Thompson, Christine  
**Sent:** Friday, August 03, 2018 11:28 AM  
**To:** Dietterle, Luke  
**Cc:** Percy, Nate; Highland, Melanie; Becker, Brenda S; Cook, Joanie; Woelfel, Rebecca; Jaco, Helen; Pattrin, Kristen  
**Subject:** RE: PSA Expenditures updated spreadsheet  
**Attachments:** PSA Expenditures-8.2.18.xlsx

Attached.

Thanks,

***Christine Thompson, MPA***

**Budget Unit Manager**

**Division of Finance and Administrative Services**

**Missouri Department of Social Services**

Phone: (573)751-5665

[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Dietterle, Luke  
**Sent:** Thursday, August 02, 2018 10:01 AM  
**To:** Thompson, Christine; Percy, Nate  
**Subject:** PSA Expenditures updated spreadsheet

After some conversations, we've arrived at an updated spreadsheet that should hopefully reflect the information the GO is looking for.

The main difference here is that we are not asking for the number of times a single topic is aired in whatever medium. We are just looking for a list of topics with expd info if available. There are comments embedded in the cell boxes that should hopefully provide some clarification.

Thanks,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

[illegible]

---

**From:** Temmen, Donna  
**Sent:** Friday, August 03, 2018 12:53 PM  
**To:** Marsha Middleton  
**Cc:** Morrison, Mary Ann  
**Subject:** Contract CS170042001 Amendment #003  
**Attachments:** CS170042001-003.pdf

Attached is a scanned copy of the finalized Amendment to the above contract. Please print and keep a copy for your records.



Thank You  
Donna Temmen

*Donna Temmen  
Services Section - Senior Office Support Assistant  
OA, Division of Purchasing  
PO Box 809  
Jefferson City MO 65102  
(573) 751-1697  
Fax: (573) 526-9816  
E-mail: [donna.temmen@oa.mo.gov](mailto:donna.temmen@oa.mo.gov)*



## NOTICE OF CONTRACT RENEWAL

State Of Missouri  
Office Of Administration  
Division Of Purchasing  
PO Box 809  
Jefferson City, MO 65102-0809  
<http://oa.mo.gov/purchasing>

CONTRACT NUMBER CS170042001	CONTRACT TITLE Alternatives to Abortion Program Services
AMENDMENT NUMBER Amendment #003	CONTRACT PERIOD July 1, 2018 through June 30, 2019
REQUISITION/REQUEST NUMBER NR 886 DFA18000259	SAM II VENDOR NUMBER/MissouriBUYS SYSTEM ID [REDACTED]
CONTRACTOR NAME AND ADDRESS ALLIANCE FOR LIFE – MISSOURI INC 487 SW WARD RD LEES SUMMIT MO 64081	STATE AGENCY'S NAME AND ADDRESS Department of Social Services Division of Finance & Administration Svs 221 W High Street, Room 310, PO Box 1082 Jefferson City MO 65102-1082
ACCEPTED BY THE STATE OF MISSOURI AS FOLLOWS:  Contract CS170042001 is hereby amended pursuant to the attached amendment #003, dated 07/11/18.	
BUYER Julie Kleffner	BUYER CONTACT INFORMATION Email: <a href="mailto:julie.kleffner@oa.mo.gov">julie.kleffner@oa.mo.gov</a> Phone: (573) 751-7656 Fax: (573) 526-9816
SIGNATURE OF BUYER 	DATE 7-31-18
DIRECTOR OF PURCHASING  Karen S. Boeger	





STATE OF MISSOURI  
OFFICE OF ADMINISTRATION  
DIVISION OF PURCHASING  
CONTRACT RENEWAL

AMENDMENT NO.: 003  
CONTRACT NO.: CS170042001  
TITLE: Alternatives to Abortion Program Services  
ISSUE DATE: 6/26/18

REQ NO.: NR 886 DFA18000259  
BUYER: Julie Kleffner  
PHONE NO.: (573) 751-7656  
E-MAIL: [Julie.Kleffner@oa.mo.gov](mailto:Julie.Kleffner@oa.mo.gov)

TO: ALLIANCE FOR LIFE - MISSOURI INC  
106 5TH AVE S PO BOX 65  
GREENWOOD MI 48034-8627

RETURN AMENDMENT BY NO LATER THAN: 07/11/18 AT 5:00 PM CENTRAL TIME

RETURN AMENDMENT TO THE DIVISION OF PURCHASING (PURCHASING) BY E-MAIL, FAX, OR MAIL/COURIER:

SCAN AND E-MAIL TO:	<a href="mailto:Julie.Kleffner@oa.mo.gov">Julie.Kleffner@oa.mo.gov</a>
FAX TO:	(573) 526-9816
MAIL TO:	PURCHASING, P.O. Box 809, Jefferson City, Mo. 65102-0809
COURIER/DELIVER TO:	PURCHASING, 301 West High Street, Room 630, Jefferson City, Mo 65101-1517

DELIVER SUPPLIES/SERVICES FOB (Free On Board) DESTINATION TO THE FOLLOWING ADDRESS:

Missouri Department of Social Services  
Division of Finance and Administrative Services  
221 W. High Street, Room 310  
Post Office Box 1082  
Jefferson City MO 65102-1082

SIGNATURE REQUIRED

VENDOR NAME	MissouriBUYS SYSTEM ID (SEE VENDOR PROFILE - MAIN INFORMATION SCREEN)
Alliance for Life - Missouri, Inc.	
MAILING ADDRESS	
487 SW Ward Rd.	
CITY, STATE, ZIP CODE	
Lee's Summit, MO 64081	

CONTACT PERSON	EMAIL ADDRESS
Marsha J. Middleton	<a href="mailto:marsha@allianceforlifemissouri.com">marsha@allianceforlifemissouri.com</a>
PHONE NUMBER	FAX NUMBER
816-806-4168	855-856-5240
VENDOR TAX FILING TYPE WITH IRS (CHECK ONE)	
<input type="checkbox"/> Corporation <input type="checkbox"/> Individual <input type="checkbox"/> State/Local Government <input type="checkbox"/> Partnership <input type="checkbox"/> Sole Proprietor <input checked="" type="checkbox"/> IRS Tax-Exempt	
AUTHORIZED SIGNATURE	DATE
<i>Marsha J. Middleton</i>	07/11/2018
PRINTED NAME	TITLE
Marsha J. Middleton	CEO

**Budget Price Analysis – 2019  
Region 2**

Program Salaries and Wages	\$108,420.28
Employee Benefits	\$16,588.30
Employee Travel	\$1,642.73
Employee Training	\$821.37
Office Rent/Space	\$5,000.00
Office Utilities	\$6,365.58
Facility Insurance	\$1,000.00
Office Supplies	\$1,000.00
Equipment	\$1,000.00
Office Communications	\$616.02
Office repairs/maintenance	\$1,848.07
Contract/consulting	\$164.85
Other	\$1,000.00
Background Checks	\$500.00
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$205.34
Depreciation Expense	\$1,200.00
Communication & Technology Support	\$1,500.00
Security/Monitoring Services	\$205.35
<b>TOTAL</b>	<b>\$149,077.89</b>
10 % Admin	\$14,907.79
Transportation	\$8,213.66
Job Training	\$616.02
Tuition Assistance	\$2,258.76
Contracted Residential	\$0.00
Utility Assistance	\$8,213.66
Emergency Shelter	\$205.34
Housing Assistance	\$14,648.63
Childcare	\$4,312.17
Clothing	\$205.34
Food	\$1,232.05
Supplies	\$13,400.56
RFO	\$2,874.78
<b>TOTAL</b>	<b>\$56,180.97</b>

**Maximum Annual Total Price \$220,166.65**

**Budget Price Analysis – 2019  
Region 3**

Program Salaries and Wages	\$195,368.60
Employee Benefits	\$28,515.90
Employee Travel	\$2,823.92
Employee Training	\$1,411.96
Office Rent/Space	\$10,000.00
Office Utilities	\$6,000.00
Facility Insurance	\$1,000.00
Office Supplies	\$2,000.00
Equipment	\$3,000.00
Office Communications	\$500.00
Office repairs/maintenance	\$1,000.00
Contract/consulting	\$500.00
Other	\$1,000.00
Background Checks	\$1,000.00
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$150.00
Depreciation Expense	\$500.00
Communication & Technology Support	\$500.00
Security/Monitoring Services	\$1,000.00
<b>TOTAL</b>	<b>\$256,270.38</b>
10 % Admin	\$25,627.04
Transportation	\$14,119.58
Job Training	\$1,058.97
Tuition Assistance	\$3,882.88
Contracted Residential	\$0.00
Utility Assistance	\$14,119.58
Emergency Shelter	\$652.80
Housing Assistance	\$33,652.76
Childcare	\$7,412.78
Clothing	\$352.99
Food	\$2,117.94
Supplies	\$13,413.60
RFO	\$8,000.00
<b>TOTAL</b>	<b>\$98,783.88</b>

**Maximum Annual Total Price \$380,681.30**

**Budget Price Analysis – 2019  
Region 4**

Program Salaries and Wages	\$120,628.54
Employee Benefits	\$18,456.16
Employee Travel	\$1,827.71
Employee Training	\$913.85
Office Rent/Space	\$9,981.82
Office Utilities	\$5,000.00
Facility Insurance	\$2,500.00
Office Supplies	\$2,500.00
Equipment	\$685.39
Office Communications	\$685.39
Office repairs/maintenance	\$500.00
Contract/consulting	\$45.69
Other	\$500.00
Background Checks	\$68.54
Subcontractor Payment Costs	\$114.23
Janitorial Costs	\$228.46
Depreciation Expense	\$500.00
Communication & Technology Support	\$500.00
Security/Monitoring Services	\$228.46
<b>TOTAL</b>	<b>\$165,864.24</b>
10 % Admin	\$16,586.42
Transportation	\$9,138.53
Job Training	\$685.39
Tuition Assistance	\$2,513.09
Contracted Residential	\$0.00
Utility Assistance	\$9,137.63
Emergency Shelter	\$325.48
Housing Assistance	\$23,760.17
Childcare	\$4,797.73
Clothing	\$325.48
Food	\$1,370.78
Supplies	\$8,681.60
RFO	\$3,198.48
<b>TOTAL</b>	<b>\$63,934.36</b>

**Maximum Annual Total Price \$246,385.02**

**Budget Price Analysis – 2019  
Region 5**

Program Salaries and Wages	\$45,000.00
Employee Benefits	\$6,885.00
Employee Travel	\$4,000.00
Employee Training	\$494.15
Office Rent/Space	\$15,000.00
Office Utilities	\$5,000.00
Facility Insurance	\$4,500.00
Office Supplies	\$4,420.71
Equipment	\$370.61
Office Communications	\$370.61
Office repairs/maintenance	\$1,111.84
Contract/consulting	\$100.00
Other	\$500.00
Background Checks	\$200.00
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$123.54
Depreciation Expense	\$500.00
Communication & Technology Support	\$988.30
Security/Monitoring Services	\$123.54
<b>TOTAL</b>	<b>\$89,688.30</b>
10% Admin	\$8,968.83
Transportation	\$4,941.50
Job Training	\$370.61
Tuition Assistance	\$1,358.91
Contracted Residential	\$0.00
Utility Assistance	\$4,941.50
Emergency Shelter	\$176.00
Housing Assistance	\$12,847.91
Childcare	\$2,594.29
Clothing	\$176.00
Food	\$741.23
Supplies	\$4,694.43
RFO	\$1,729.54
<b>TOTAL</b>	<b>\$34,571.92</b>

**Maximum Annual Total Price \$133,229.05**

**Budget Price Analysis – 2019  
Region 6**

Program Salaries and Wages	\$292,435.54
Employee Benefits	\$13,846.38
Employee Travel	\$4,430.84
Employee Training	\$2,215.42
Office Rent/Space	\$32,123.60
Office Utilities	\$17,169.51
Facility Insurance	\$10,523.25
Office Supplies	\$8,861.68
Equipment	\$1,661.57
Office Communications	\$1,661.57
Office repairs/maintenance	\$4,984.70
Contract/consulting	\$110.77
Other	\$276.93
Background Checks	\$166.16
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$553.86
Depreciation Expense	\$6,092.41
Communication & Technology Support	\$4,430.84
Security/Monitoring Services	\$553.84
<b>TOTAL</b>	<b>\$402,098.87</b>
10% Admin	\$40,209.89
Transportation	\$24,000.00
Job Training	\$500.00
Tuition Assistance	\$500.00
Contracted Residential	\$0.00
Utility Assistance	\$24,000.00
Emergency Shelter	\$789.06
Housing Assistance	\$59,000.00
Childcare	\$12,000.00
Clothing	\$789.05
Food	\$3,323.13
Supplies	\$22,340.80
RFO	\$7,753.97
<b>TOTAL</b>	<b>\$154,996.01</b>

**Maximum Annual Total Price \$597,304.77**

**Budget Price Analysis – 2019  
Region 7**

Program Salaries and Wages	\$85,000.00
Employee Benefits	\$12,240.00
Employee Travel	\$2,415.93
Employee Training	\$1,207.97
Office Rent/Space	\$17,515.52
Office Utilities	\$9,361.74
Facility Insurance	\$5,737.84
Office Supplies	\$4,831.87
Equipment	\$2,000.00
Office Communications	\$2,500.00
Office repairs/maintenance	\$2,717.93
Contract/consulting	\$1,500.00
Other	\$2,500.00
Background Checks	\$500.00
Subcontractor Payment Costs	\$151.00
Janitorial Costs	\$2,500.00
Depreciation Expense	\$9,000.00
Communication & Technology Support	\$5,000.00
Security/Monitoring Services	\$301.97
<b>TOTAL</b>	<b>\$166,981.77</b>
10% Admin	\$16,698.18
Transportation	\$15,488.83
Job Training	\$905.98
Tuition Assistance	\$3,321.91
Contracted Residential	\$0.00
Utility Assistance	\$25,000.00
Emergency Shelter	\$2,000.00
Housing Assistance	\$60,000.00
Childcare	\$6,341.73
Clothing	\$430.28
Food	\$1,811.95
Supplies	\$11,475.68
RFO	\$15,226.42
<b>TOTAL</b>	<b>\$142,002.78</b>

**Maximum Annual Total Price \$325,682.73**

**Budget Price Analysis – 2019  
Region 8**

Program Salaries and Wages	\$35,000.00
Employee Benefits	\$5,355.00
Employee Travel	\$554.64
Employee Training	\$277.32
Office Rent/Space	\$1,500.00
Office Utilities	\$2,149.23
Facility Insurance	\$2,000.00
Office Supplies	\$3,000.00
Equipment	\$357.99
Office Communications	\$357.99
Office repairs/maintenance	\$300.00
Contract/consulting	\$100.00
Other	\$1,126.17
Background Checks	\$34.66
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$69.33
Depreciation Expense	\$150.00
Communication & Technology Support	\$150.00
Security/Monitoring Services	\$69.33
<b>TOTAL</b>	<b>\$52,551.66</b>
10 % Admin	\$5,255.17
Transportation	\$6,100.00
Job Training	\$207.99
Tuition Assistance	\$150.00
Contracted Residential	\$0.00
Utility Assistance	\$500.00
Emergency Shelter	\$98.78
Housing Assistance	\$5,200.00
Childcare	\$1,455.93
Clothing	\$98.77
Food	\$600.00
Supplies	\$500.00
RFO	\$2,050.54
<b>TOTAL</b>	<b>\$16,962.01</b>

**Maximum Annual Total Price \$74,768.84**



**Budget Price Analysis – 2019  
Region 9**

Program Salaries and Wages	\$84,268.00
Employee Benefits	\$12,893.00
Employee Travel	\$1,775.55
Employee Training	\$638.39
Office Rent/Space	\$4,000.00
Office Utilities	\$2,000.00
Facility Insurance	\$2,550.00
Office Supplies	\$2,553.58
Equipment	\$569.07
Office Communications	\$478.80
Office repairs/maintenance	\$1,436.39
Contract/consulting	\$100.00
Other	\$500.00
Background Checks	\$100.00
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$159.60
Depreciation Expense	\$500.00
Communication & Technology Support	\$1,276.79
Security/Monitoring Services	\$69.33
<b>TOTAL</b>	<b>\$115,868.50</b>
10% Admin	<b>\$11,586.85</b>
Transportation	\$6,383.94
Job Training	\$478.80
Tuition Assistance	\$1,755.58
Contracted Residential	\$0.00
Utility Assistance	\$6,383.94
Emergency Shelter	\$227.38
Housing Assistance	\$16,598.24
Childcare	\$3,351.57
Clothing	\$227.37
Food	\$957.59
Supplies	\$6,064.74
RFO	\$2,234.38
<b>TOTAL</b>	<b>\$44,663.53</b>

**Maximum Annual Total Price \$172,118.88**

**Budget Narrative**

The maximum annual total price per region breakdown was determined by:

1. Finding the total actual costs per region from the Quarterly Expenditure Reports for FY2018.
2. Comparing the total actual costs per region to the FY2018 Budget Price Analysis per region.
3. Adjusting each line item as needed based on the actual costs per region.

The Alliance for Life added three additional subcontractors during FY2018 increasing our overall number of clients served annually to approximately 1294.

The Alliance for Life will be adding additional subcontractors for FY2019 which will increase the overall number of clients served annually to approximately 1466.

- Average annual residential client cost is estimated to be **\$985,500.00**  
(45 annual clients x \$60 per day x 365 days per year)
- Average annual non-residential client cost is estimated to be **\$1,164,838.84**  
(1165 annual clients x \$1,000 annual average cost per client)

Maximum annual total price for 8 regions = **\$2,150,338.84**

- Non-residential services, price per client per month = **\$83.33**
- Residential care services, price per client per month = **\$1,825.00**

**AMENDMENT #003 TO CONTRACT CS170042001****CONTRACT TITLE:** Alternatives to Abortion Program Services**CONTRACT PERIOD:** July 1, 2018 through June 30, 2019

The State of Missouri hereby exercises its option to renew the above-referenced contract and desires to amend the contract.

The above-referenced contract shall be renewed for the same maximum annual total price as specified below. The Non-Residential Services, price per client, per month and the Residential Care Services, price per client, per month shall remain the same.

Geographic Region 2	\$220,166.65 maximum annual total price
Geographic Region 3	\$380,681.30 maximum annual total price
Geographic Region 4	\$246,385.92 maximum annual total price
Geographic Region 5	\$133,229.05 maximum annual total price
Geographic Region 6	\$597,304.77 maximum annual total price
Geographic Region 7	\$325,682.73 maximum annual total price
Geographic Region 8	\$74,768.84 maximum annual total price
Geographic Region 9	\$172,118.88 maximum annual total price

The contractor must provide a budget/price analysis of the maximum annual total price and a budget narrative.

Per House Bill 2011, Section 11.115, lines 3-5, the Alternatives to Abortion program is to provide “diapers and other infant hygiene products to women who qualify for alternatives to abortion services”. Consequently, paragraph 2.3.2 o. of the RFP portion of the contract is revised to read as follows:

Supplies – If identified as a client need, the contractor shall ensure the client is provided with supplies relating to pregnancy, newborn care, and parenting, *including diapers and other hygiene products*. In addition, if the contractor’s case manager determined that the client is unable to provide a safe sleep environment for the client’s infant, the contractor shall ensure that the client is provided with a Pack N’ Play or equivalent which meets the 2011 American Academy of Pediatric Recommendations.

The Income Guidelines have changed. Therefore, Attachment 2 and Attachment 2A, attached hereto, have been revised. All references to Attachment 2 and Attachment 2A shall be hereby deemed to mean Revised Attachment 2 and Revised Attachment 2A.

Medical expenses and medications shall not be submitted for reimbursement. Therefore, Attachment 3, attached hereto, has been revised. All references to Attachment 3 shall be hereby deemed to mean Revised Attachment 3.

The client survey, as well as the directions, for submitting the client satisfaction survey have changed. Therefore, Attachment 4 and Attachment 4A, attached hereto, have been revised. All references to Attachment 4 and Attachment 4A shall be hereby deemed to mean Revised Attachment 4 and Revised Attachment 4A.

Attachment 5, attached hereto, has been revised to reflect the new contract period and fiscal year quarters. All references to Attachment 5 shall be hereby deemed to mean Revised Attachment 5.

The contractor shall sign and return this document, along with the completed budget/price analysis and budget narrative, on or before the date indicated.



STATE OF MISSOURI  
OFFICE OF ADMINISTRATION  
DIVISION OF PURCHASING  
CONTRACT RENEWAL

AMENDMENT NO.: 003  
CONTRACT NO.: CS170042001  
TITLE: Alternatives to Abortion Program Services  
ISSUE DATE: 6/26/18

REQ NO.: NR 886 DFA18000259  
BUYER: Julie Kleffner  
PHONE NO.: (573) 751-7656  
E-MAIL: [Julie.Kleffner@oa.mo.gov](mailto:Julie.Kleffner@oa.mo.gov)

TO: ALLIANCE FOR LIFE – MISSOURI INC  
106 5TH AVE S PO BOX 65  
GREENWOOD NI 64034-8627

RETURN AMENDMENT BY NO LATER THAN: 07/11/18 AT 5:00 PM CENTRAL TIME

RETURN AMENDMENT TO THE DIVISION OF PURCHASING (PURCHASING) BY E-MAIL, FAX, OR MAIL/COURIER:

SCAN AND E-MAIL TO:	<a href="mailto:Julie.Kleffner@oa.mo.gov">Julie.Kleffner@oa.mo.gov</a>
FAX TO:	(573) 526-9816
MAIL TO:	PURCHASING, P.O. Box 809, Jefferson City, Mo 65102-0809
COURIER/DELIVER TO:	PURCHASING, 301 West High Street, Room 630, Jefferson City, Mo 65101-1517

DELIVER SUPPLIES/SERVICES FOB (Free On Board) DESTINATION TO THE FOLLOWING ADDRESS:

Missouri Department of Social Services  
Division of Finance and Administrative Services  
221 W. High Street, Room 310  
Post Office Box 1082  
Jefferson City MO 65102-1082

**SIGNATURE REQUIRED**

VENDOR NAME	MissouriBUYS SYSTEM ID (SEE VENDOR PROFILE - MAIN INFORMATION SCREEN)
[REDACTED]	
MAILING ADDRESS	
CITY, STATE, ZIP CODE	

CONTACT PERSON	EMAIL ADDRESS
PHONE NUMBER	FAX NUMBER
VENDOR TAX FILING TYPE WITH IRS (CHECK ONE) <input type="checkbox"/> Corporation <input type="checkbox"/> Individual <input type="checkbox"/> State/Local Government <input type="checkbox"/> Partnership <input type="checkbox"/> Sole Proprietor <input type="checkbox"/> IRS Tax-Exempt	
AUTHORIZED SIGNATURE	DATE
PRINTED NAME	TITLE

NOTE: The contractor's failure to complete and return this document shall not stop the action specified herein. If the contractor fails to complete and return this document prior to the return date specified or the effective date of the contract period stated above, whichever is later, the state may renew the contract at the same price(s) as the previous contract period or at the price(s) allowed by the contract, whichever is lower.

## **REVISED ATTACHMENT 2**

### **MINOR PARENT INCOME DETERMINATION FORMULA**

(Revised June 2018)

**NOTE:** The "minor parent's parent" will be referred to as the "major parent".

A minor parent is defined as a parent under the age of 18, including the month turning 18. The major parent is the biological or adoptive parent of the minor parent, not a stepparent of the minor parent. The income of a major parent(s) is used in determining eligibility, if the major parent(s) lives in the same household as the minor parent. A major parent remains financially responsible for the minor parent until the month s/he reaches the age of 18.

When a minor parent requests benefits, the assistance group(s) and budgeting must be determined based on the family's situation.

If a three generation family does not file as one assistance group, the major parent's income is deemed to the minor parent's assistance group.

**NOTE:** Verification of the major parent's income is necessary to establish eligibility.

When a minor parent moves in with his/her parent(s), determine if the minor parent is included in an assistance group with his/her parent(s) or if the parent's income is deemed to him/her.

**NOTE:** DO NOT include the major parent's spouse who is a stepparent or persons in the minor parent's eligibility unit as dependents.

When the major parent's income is deemed to the minor parent, determine the portion of the major parent's income to attribute to the minor parent.

1. Obtain the major parent's monthly gross income;
2. Subtract the following from the gross earned income:
  - 1) An amount equal to 100% of the Federal Poverty Level (FPL) (see Attachment 2A) for the major parent and their dependents in the household (do not include the minor parent and child).
    - a) Dependents are persons who are or could be claimed by the major parent as a dependent for purposes of federal tax liability.
  - 2) A \$90 work expense standard for each employed major parent.
  - 3) An amount equal to the full need standard (see Attachment 2A) for the major parent and any other individuals living in the home, (whose needs are not considered in the minor parent's assistance group), who are claimed or could be claimed by the parent as dependents for purposes of federal income tax liability.

- a) Example: If two adult parents and a sibling of the minor parent live in the same household as the minor parent and her dependent child, disregard an amount equal to the full standard of need for three people.
- 4) Amounts actually paid by the major parent(s) to individuals not living in the home but who are claimed or could be claimed as dependents for federal income tax purposes.
- 5) Court-ordered alimony or child support paid by the major parent(s) for individuals not living in the household.

The remainder is shown as unearned income on the minor parent's budget.

**EXAMPLE:** Ms. Smith is a minor parent living with her mother. Also in the household are her 2 sisters. Ms. Smith's mother earns \$3,000 monthly.

$$\$3,000 - 1,732 \text{ (100\% of the Federal Poverty Level for 3)} = 1,268$$

$$\$1,268 - \$90 = 1,178$$

$$\$1,178 - \$846 \text{ (full need standard for 3)} = \$332$$

\$332 is the major parent's income deemed to the minor parent.

When a minor parent reaches age 18 or moves out of his/her parent's home, the major parent's income is not deemed effective the next month.

## Revised Attachment 2A

### 2018 INCOME GUIDELINES

(Revised June 2018)

#### 185% of Poverty

# of Persons	1	2	3	4	5	6	7	8	9	10	11
Annual Income	\$22,459.00	\$30,451.00	\$38,443.00	\$46,435.00	\$54,427.00	\$62,419.00	\$70,411.00	\$78,403.00	\$86,395.00	\$94,387.00	\$102,379.00
Monthly Income	\$1,872.00	\$2,538.00	\$3,204.00	\$3,870.00	\$4,536.00	\$5,202.00	\$5,868.00	\$6,534.00	\$7,200.00	\$7,866.00	\$8,532.00
Weekly Income	\$431.90	\$585.60	\$739.29	\$892.98	\$1,046.67	\$1,200.37	\$1,354.06	\$1,507.75	\$1,661.44	\$1,815.13	\$1,968.83
Bi-weekly Income	\$863.81	\$1,171.19	\$1,478.58	\$1,785.96	\$2,093.35	\$2,400.73	\$2,708.12	\$3,015.50	\$3,322.88	\$3,630.27	\$3,937.65
Hourly wage	\$10.80	\$14.64	\$18.48	\$22.32	\$26.17	\$30.01	\$33.85	\$37.69	\$41.54	\$45.38	\$49.22

#### Major Parent Deeming

#### 100% of Poverty

# of Persons	1	2	3	4	5	6	7	8	9	10	11
Annual Income	\$1,240.00	\$16,460.00	\$20,780.00	\$25,100.00	\$29,420.00	\$33,740.00	\$38,060.00	\$42,380.00	\$46,700.00	\$51,020.00	\$55,340.00
Full Need Standard - Annual	\$8,136.00	\$8,136.00	\$10,152.00	\$11,880.00	\$13,476.00	\$14,964.00	\$16,464.00	\$17,868.00	\$19,272.00	\$20,664.00	\$22,068.00
Monthly Income	\$1,012.00	\$1,372.00	\$1,732.00	\$2,092.00	\$2,452.00	\$2,812.00	\$3,172.00	\$3,532.00	\$3,892.00	\$4,252.00	\$4,612.00
Full Need Standard - Monthly	\$678.00	\$678.00	\$846.00	\$990.00	\$1,123.00	\$1,247.00	\$1,372.00	\$1,489.00	\$1,606.00	\$1,722.00	\$1,839.00
Weekly Income	\$23.85	\$316.54	\$399.62	\$482.69	\$565.77	\$648.85	\$731.92	\$815.00	\$898.08	\$981.15	\$1,064.23
Full Need Standard - Weekly		\$312.92	\$390.46	\$456.92	\$518.31	\$575.54	\$633.23	\$687.23	\$741.23	\$794.77	\$848.77



**Revised Attachment 3**  
**Department of Social Services**  
**Reimbursement Request for Other Services**

Program: **Alternatives to Abortion**

Contractor: \_\_\_\_\_

Subcontractor: \_\_\_\_\_

Please enter below the information for each item/service to be purchased. List the date of purchase, item to be purchased, cost for the item, and the justification. Items must be approved **before** purchased/provided to be reimbursed.

Client Name \_\_\_\_\_

Date Enrolled \_\_\_\_\_

Proposed Purchase Date	Item	Total Cost (include formal estimate from provider of services)	Justification, include other sources of funding that have been attempted
Amt. to be reimbursed			

*Under the A2A contract, the following items and services are not eligible for reimbursement: taxes, travel expenses, medical expenses, medications, shipping charges, insurance, interest, penalties, termination payments, attorney fees, and liquidated damages. Please subtract these charges from your total reimbursement request prior to submission.*

**If applicable, subcontractors are to return this form to their contractor for prior approval.**

Contractor please return to *Alternatives to Abortion Program Manager, State of Missouri – Department of Social Services, Division of Finance & Administrative Services, P.O. Box 1643, Jefferson City, MO 65102-1643. Please scan and emailed to [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov).*

Authorized signature of Subcontractor: \_\_\_\_\_ Date \_\_\_\_\_

Authorized signature of Contractor: \_\_\_\_\_ Date \_\_\_\_\_

Purchase is Approved \_\_\_\_ Denied \_\_\_\_ A2A Signature \_\_\_\_\_ Date \_\_\_\_\_

Reason for denying purchase: \_\_\_\_\_

\_\_\_\_\_

**Revised Attachment 4**  
**Alternatives to Abortion (A2A) Program**  
**Client Satisfaction Survey Directions**

1. To save time, and funding, the survey can be printed on one (1) page (duplexed/printed on both sides of one [1] sheet of paper).
2. Pursuant to section 2.4.4 of the A2A contract, every June and December the contractor must administer the Client Satisfaction Survey (survey) to all A2A clients who received A2A program services. Each client should complete one (1) survey.
3. The client should be given a plain sealable envelope with the Contractor's name on the outside of the envelope along with a clean copy of the survey (e.g. survey should not be highlighted or marked in any way). For contractors with subcontractors, the contractor's name, as well as the subcontractor's name, shall both appear on the outside of the envelope. The client shall complete the survey, while not in the presence of the contractor or subcontractor, and return the survey, back to the contractor, in a sealed envelope.
4. Please forward all sealed envelopes no later than July 15 or January 15 to following address:

Alternatives to Abortion Program  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
Jefferson City, MO 65102-1643

## Revised Attachment 4A

### ALTERNATIVES TO ABORTION (A2A) PROGRAM CLIENT SATISFACTION SURVEY

**A2A Provider:**
**Services Received:** ☐ January through June

☐ July through December

**How did you hear about the A2A program?** ☐ A2A Website ☐ Internet ☐ Friend

☐ Other \_\_\_\_\_

**Please rate your experience with the A2A program service you received by using the following scale:**

1-Extremely Dissatisfied

2-Dissatisfied

3-Neutral

4-Satisfied

5-Extremely Satisfied

NA-Not Applicable/Service not received

A2A Program Service	Circle Rating					
Case Management	1	2	3	4	5	NA
Child Care (babysitting)	1	2	3	4	5	NA
Clothing (mom and/or baby)	1	2	3	4	5	NA
Continuing Education/School	1	2	3	4	5	NA
Counseling	1	2	3	4	5	NA
Domestic Abuse Prevention	1	2	3	4	5	NA
Drug/Alcohol Testing/Treatment	1	2	3	4	5	NA
Finding a Home/Housing Assistance	1	2	3	4	5	NA
Food	1	2	3	4	5	NA
Going Back to School	1	2	3	4	5	NA
Help with an Adoption	1	2	3	4	5	NA
Involving and Teaching the Baby's Father	1	2	3	4	5	NA
Job Placement	1	2	3	4	5	NA
Job Training	1	2	3	4	5	NA
Medical Care Referrals for Me	1	2	3	4	5	NA
Medical Care Referrals for my Baby	1	2	3	4	5	NA
Paying Utilities (Electric/Gas Bills)	1	2	3	4	5	NA
Prenatal Care Referrals	1	2	3	4	5	NA
Supplies	1	2	3	4	5	NA
Teaching Parenting Skills	1	2	3	4	5	NA
Transportation	1	2	3	4	5	NA
Ultrasound Referrals	1	2	3	4	5	NA

**Please rate your experience with the A2A program service provider by using the following scale:**

1-Extremely Dissatisfied

2-Dissatisfied 3-Neutral

#### 4-Satisfied

5-Extremely Satisfied

<b>A2A Service Provider</b>	<b>Circle Rating</b>				
Schedule appointment(s) which are convenient for me.	1	2	3	4	5
Seen at my appointment time(s).	1	2	3	4	5
Able to decide which service(s) I want/need.	1	2	3	4	5
I fully understand the service(s) I am receiving.	1	2	3	4	5
The A2A program service(s) I receive have assisted me in continuing my pregnancy.	1	2	3	4	5
Overall satisfaction with the A2A program services.	1	2	3	4	5
I would recommend this A2A provider to a friend or family member.	1	2	3	4	5

**Comments:**[illegible]

**Missouri Department of Social Services  
A2A Quarterly Expenditure Report**

<b>Agency:</b> [Insert Agency Name]	<b>Contract Number:</b>
-------------------------------------	-------------------------

**Program Year July 1, 2018 - June 30, 2019**

**Program Quarter:** 1st Quarter ☐ 2nd Quarter ☐ 3rd Quarter ☐ 4th Quarter ☐

<b>Revenue</b>	<b>Federal (TANF)</b>
----------------	-----------------------

Revenue Request	\$ -
-----------------	------

**Indirect Administrative Costs Calculations**

**Option 1: Federally Negotiated Indirect Cost Rate (FNICR)**

Application Base:	\$ -
-------------------	------

Federally Negotiated Indirect Cost Rate (FNICR): %	0.00%
--	-------

<b>Total Indirect Administrative Costs</b>	\$ -
--	------

OR

**Option 2: 10% De Minimus (use if no FNICR)**

Application Base: Modified Total Direct Administrative Cost	\$ -
---	------

<b>Total Indirect Administrative Costs</b>	\$ -
--	------

<b>Direct Administrative Costs</b>	<b>Federal (TANF)</b>
------------------------------------	-----------------------

Program Salaries and Wages	\$ -
----------------------------	------

Employee Benefits	\$ -
-------------------	------

Employee Travel	\$ -
-----------------	------

Employee Training	\$ -
-------------------	------

Office Rent/Space	\$ -
-------------------	------

Office Utilities	\$ -
------------------	------

Facility Insurance	\$ -
--------------------	------

Office Supplies (under \$5,000)	\$ -
---------------------------------	------

Equipment (Capitol Equipment over \$5,000 threshold)	\$ -
--	------

Office Communications	\$ -
-----------------------	------

Office Repairs and Maintenance	\$ -
--------------------------------	------

Contract/Consulting	\$ -
---------------------	------

Other (list):	\$ -
---------------	------

(add other categories as needed)	\$ -
----------------------------------	------

	\$ -
--	------

	\$ -
--	------

<b>Total Direct Administrative Cost</b>	\$ -
---	------

**Less:**

Equipment (Capital Equipment over the \$5,000 threshold)	0
--	---

Contracting/Consulting (amount of each contract service over \$25,000)	0
--	---

Other based on definition	0
---------------------------	---

<b>Modified Total Direct Administrative Cost</b>	\$ -
--	------

<b>Participant Services</b>	<b>Federal (TANF)</b>
-----------------------------	-----------------------

Transportation	\$ -
----------------	------

Job Training	\$ -
--------------	------

Tuition Assistance	\$ -
--------------------	------

Contracted Residential Care	\$ -
-----------------------------	------

Utility Assistance	\$ -
--------------------	------

Emergency Shelter	\$ -
-------------------	------

Housing Assistance	\$ -
--------------------	------

(add others as needed)	\$ -
------------------------	------

	\$ -
--	------

<b>Total Participant Costs</b>	\$ -
--------------------------------	------

*I hereby certify that the budget is taken from the original Books of Account and that budget amounts are valid and consistent with the terms of the contract.*

Signature of Authorized Representative of [Insert Agency Name]	Date
--	------

---

**From:** Morrison, Mary Ann  
**Sent:** Friday, August 03, 2018 1:02 PM  
**To:** Benne, Joy  
**Subject:** A2A  
**Attachments:** Contract CS170042006 Amendment #002; Contract CS170042001 Amendment #003

The Light House and Alliance for Life ☺

**Mary Ann Morrison, Procurement Officer II**  
Missouri Department of Social Services  
Division of Finance & Administrative Services (DFAS)  
615 Howerton Court/P.O. Box 1643  
Jefferson City, MO 65102-1643

Phone: (573) 526-3433  
Fax: (573) 526-4678  
Email: [maryann.morrison@dss.mo.gov](mailto:maryann.morrison@dss.mo.gov)

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services (DSS), Division of Finance & Administrative Services (DFAS), and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email.

---

**From:** Temmen, Donna  
**Sent:** Friday, August 03, 2018 12:53 PM  
**To:** Marsha Middleton  
**Cc:** Morrison, Mary Ann  
**Subject:** Contract CS170042001 Amendment #003  
**Attachments:** CS170042001-003.pdf

Attached is a scanned copy of the finalized Amendment to the above contract. Please print and keep a copy for your records.



Thank You  
Donna Temmen

*Donna Temmen  
Services Section - Senior Office Support Assistant  
OA, Division of Purchasing  
PO Box 809  
Jefferson City MO 65102  
(573) 751-1697  
Fax: (573) 526-9816  
E-mail: [donna.temmen@oa.mo.gov](mailto:donna.temmen@oa.mo.gov)*



## NOTICE OF CONTRACT RENEWAL

State Of Missouri  
Office Of Administration  
Division Of Purchasing  
PO Box 809  
Jefferson City, MO 65102-0809  
<http://oa.mo.gov/purchasing>

CONTRACT NUMBER CS170042001	CONTRACT TITLE Alternatives to Abortion Program Services
AMENDMENT NUMBER Amendment #003	CONTRACT PERIOD July 1, 2018 through June 30, 2019
REQUISITION/REQUEST NUMBER NR 886 DFA18000259	SAM II VENDOR NUMBER/MissouriBUYS SYSTEM ID [REDACTED]
CONTRACTOR NAME AND ADDRESS ALLIANCE FOR LIFE – MISSOURI INC 487 SW WARD RD LEES SUMMIT MO 64081	STATE AGENCY'S NAME AND ADDRESS Department of Social Services Division of Finance & Administration Svs 221 W High Street, Room 310, PO Box 1082 Jefferson City MO 65102-1082
ACCEPTED BY THE STATE OF MISSOURI AS FOLLOWS:  Contract CS170042001 is hereby amended pursuant to the attached amendment #003, dated 07/11/18.	
BUYER Julie Kleffner	BUYER CONTACT INFORMATION Email: <a href="mailto:julie.kleffner@oa.mo.gov">julie.kleffner@oa.mo.gov</a> Phone: (573) 751-7656 Fax: (573) 526-9816
SIGNATURE OF BUYER 	DATE 7-31-18
DIRECTOR OF PURCHASING  Karen S. Boeger	





STATE OF MISSOURI  
OFFICE OF ADMINISTRATION  
DIVISION OF PURCHASING  
CONTRACT RENEWAL

AMENDMENT NO.: 003  
CONTRACT NO.: CS170042001  
TITLE: Alternatives to Abortion Program Services  
ISSUE DATE: 6/26/18

REQ NO.: NR 886 DFA18000259  
BUYER: Julie Kleffner  
PHONE NO.: (573) 751-7656  
E-MAIL: [Julie.Kleffner@oa.mo.gov](mailto:Julie.Kleffner@oa.mo.gov)

TO: ALLIANCE FOR LIFE - MISSOURI INC  
106 5TH AVE S PO BOX 65  
GREENWOOD MI 48034-8627

RETURN AMENDMENT BY NO LATER THAN: 07/11/18 AT 5:00 PM CENTRAL TIME

RETURN AMENDMENT TO THE DIVISION OF PURCHASING (PURCHASING) BY E-MAIL, FAX, OR MAIL/COURIER:

SCAN AND E-MAIL TO:	<a href="mailto:Julie.Kleffner@oa.mo.gov">Julie.Kleffner@oa.mo.gov</a>
FAX TO:	(573) 526-9816
MAIL TO:	PURCHASING, P.O. Box 809, Jefferson City, Mo. 65102-0809
COURIER/DELIVER TO:	PURCHASING, 301 West High Street, Room 630, Jefferson City, Mo 65101-1517

DELIVER SUPPLIES/SERVICES FOB (Free On Board) DESTINATION TO THE FOLLOWING ADDRESS:

Missouri Department of Social Services  
Division of Finance and Administrative Services  
221 W. High Street, Room 310  
Post Office Box 1082  
Jefferson City MO 65102-1082

SIGNATURE REQUIRED

VENDOR NAME	MissouriBUYS SYSTEM ID (SEE VENDOR PROFILE - MAIN INFORMATION SCREEN)
Alliance for Life - Missouri, Inc.	
MAILING ADDRESS	
487 SW Ward Rd.	
CITY, STATE, ZIP CODE	
Lee's Summit, MO 64081	

CONTACT PERSON	EMAIL ADDRESS
Marsha J. Middleton	<a href="mailto:marsha@allianceforlifemissouri.com">marsha@allianceforlifemissouri.com</a>
PHONE NUMBER	FAX NUMBER
816-806-4168	855-856-5240
VENDOR TAX FILING TYPE WITH IRS (CHECK ONE)	
<input type="checkbox"/> Corporation <input type="checkbox"/> Individual <input type="checkbox"/> State/Local Government <input type="checkbox"/> Partnership <input type="checkbox"/> Sole Proprietor <input checked="" type="checkbox"/> IRS Tax-Exempt	
AUTHORIZED SIGNATURE	DATE
<i>Marsha J. Middleton</i>	07/11/2018
PRINTED NAME	TITLE
Marsha J. Middleton	CEO

**Budget Price Analysis – 2019  
Region 2**

Program Salaries and Wages	\$108,420.28
Employee Benefits	\$16,588.30
Employee Travel	\$1,642.73
Employee Training	\$821.37
Office Rent/Space	\$5,000.00
Office Utilities	\$6,365.58
Facility Insurance	\$1,000.00
Office Supplies	\$1,000.00
Equipment	\$1,000.00
Office Communications	\$616.02
Office repairs/maintenance	\$1,848.07
Contract/consulting	\$164.85
Other	\$1,000.00
Background Checks	\$500.00
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$205.34
Depreciation Expense	\$1,200.00
Communication & Technology Support	\$1,500.00
Security/Monitoring Services	\$205.35
<b>TOTAL</b>	<b>\$149,077.89</b>
10 % Admin	\$14,907.79
Transportation	\$8,213.66
Job Training	\$616.02
Tuition Assistance	\$2,258.76
Contracted Residential	\$0.00
Utility Assistance	\$8,213.66
Emergency Shelter	\$205.34
Housing Assistance	\$14,648.63
Childcare	\$4,312.17
Clothing	\$205.34
Food	\$1,232.05
Supplies	\$13,400.56
RFO	\$2,874.78
<b>TOTAL</b>	<b>\$56,180.97</b>

**Maximum Annual Total Price \$220,166.65**

**Budget Price Analysis – 2019  
Region 3**

Program Salaries and Wages	\$195,368.60
Employee Benefits	\$28,515.90
Employee Travel	\$2,823.92
Employee Training	\$1,411.96
Office Rent/Space	\$10,000.00
Office Utilities	\$6,000.00
Facility Insurance	\$1,000.00
Office Supplies	\$2,000.00
Equipment	\$3,000.00
Office Communications	\$500.00
Office repairs/maintenance	\$1,000.00
Contract/consulting	\$500.00
Other	\$1,000.00
Background Checks	\$1,000.00
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$150.00
Depreciation Expense	\$500.00
Communication & Technology Support	\$500.00
Security/Monitoring Services	\$1,000.00
<b>TOTAL</b>	<b>\$256,270.38</b>
10 % Admin	\$25,627.04
Transportation	\$14,119.58
Job Training	\$1,058.97
Tuition Assistance	\$3,882.88
Contracted Residential	\$0.00
Utility Assistance	\$14,119.58
Emergency Shelter	\$652.80
Housing Assistance	\$33,652.76
Childcare	\$7,412.78
Clothing	\$352.99
Food	\$2,117.94
Supplies	\$13,413.60
RFO	\$8,000.00
<b>TOTAL</b>	<b>\$98,783.88</b>

**Maximum Annual Total Price \$380,681.30**

**Budget Price Analysis – 2019  
Region 4**

Program Salaries and Wages	\$120,628.54
Employee Benefits	\$18,456.16
Employee Travel	\$1,827.71
Employee Training	\$913.85
Office Rent/Space	\$9,981.82
Office Utilities	\$5,000.00
Facility Insurance	\$2,500.00
Office Supplies	\$2,500.00
Equipment	\$685.39
Office Communications	\$685.39
Office repairs/maintenance	\$500.00
Contract/consulting	\$45.69
Other	\$500.00
Background Checks	\$68.54
Subcontractor Payment Costs	\$114.23
Janitorial Costs	\$228.46
Depreciation Expense	\$500.00
Communication & Technology Support	\$500.00
Security/Monitoring Services	\$228.46
<b>TOTAL</b>	<b>\$165,864.24</b>
10 % Admin	\$16,586.42
Transportation	\$9,138.53
Job Training	\$685.39
Tuition Assistance	\$2,513.09
Contracted Residential	\$0.00
Utility Assistance	\$9,137.63
Emergency Shelter	\$325.48
Housing Assistance	\$23,760.17
Childcare	\$4,797.73
Clothing	\$325.48
Food	\$1,370.78
Supplies	\$8,681.60
RFO	\$3,198.48
<b>TOTAL</b>	<b>\$63,934.36</b>

**Maximum Annual Total Price \$246,385.02**

**Budget Price Analysis – 2019  
Region 5**

Program Salaries and Wages	\$45,000.00
Employee Benefits	\$6,885.00
Employee Travel	\$4,000.00
Employee Training	\$494.15
Office Rent/Space	\$15,000.00
Office Utilities	\$5,000.00
Facility Insurance	\$4,500.00
Office Supplies	\$4,420.71
Equipment	\$370.61
Office Communications	\$370.61
Office repairs/maintenance	\$1,111.84
Contract/consulting	\$100.00
Other	\$500.00
Background Checks	\$200.00
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$123.54
Depreciation Expense	\$500.00
Communication & Technology Support	\$988.30
Security/Monitoring Services	\$123.54
<b>TOTAL</b>	<b>\$89,688.30</b>
10% Admin	\$8,968.83
Transportation	\$4,941.50
Job Training	\$370.61
Tuition Assistance	\$1,358.91
Contracted Residential	\$0.00
Utility Assistance	\$4,941.50
Emergency Shelter	\$176.00
Housing Assistance	\$12,847.91
Childcare	\$2,594.29
Clothing	\$176.00
Food	\$741.23
Supplies	\$4,694.43
RFO	\$1,729.54
<b>TOTAL</b>	<b>\$34,571.92</b>

**Maximum Annual Total Price \$133,229.05**

**Budget Price Analysis – 2019  
Region 6**

Program Salaries and Wages	\$292,435.54
Employee Benefits	\$13,846.38
Employee Travel	\$4,430.84
Employee Training	\$2,215.42
Office Rent/Space	\$32,123.60
Office Utilities	\$17,169.51
Facility Insurance	\$10,523.25
Office Supplies	\$8,861.68
Equipment	\$1,661.57
Office Communications	\$1,661.57
Office repairs/maintenance	\$4,984.70
Contract/consulting	\$110.77
Other	\$276.93
Background Checks	\$166.16
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$553.86
Depreciation Expense	\$6,092.41
Communication & Technology Support	\$4,430.84
Security/Monitoring Services	\$553.84
<b>TOTAL</b>	<b>\$402,098.87</b>
10% Admin	\$40,209.89
Transportation	\$24,000.00
Job Training	\$500.00
Tuition Assistance	\$500.00
Contracted Residential	\$0.00
Utility Assistance	\$24,000.00
Emergency Shelter	\$789.06
Housing Assistance	\$59,000.00
Childcare	\$12,000.00
Clothing	\$789.05
Food	\$3,323.13
Supplies	\$22,340.80
RFO	\$7,753.97
<b>TOTAL</b>	<b>\$154,996.01</b>

**Maximum Annual Total Price \$597,304.77**

**Budget Price Analysis – 2019  
Region 7**

Program Salaries and Wages	\$85,000.00
Employee Benefits	\$12,240.00
Employee Travel	\$2,415.93
Employee Training	\$1,207.97
Office Rent/Space	\$17,515.52
Office Utilities	\$9,361.74
Facility Insurance	\$5,737.84
Office Supplies	\$4,831.87
Equipment	\$2,000.00
Office Communications	\$2,500.00
Office repairs/maintenance	\$2,717.93
Contract/consulting	\$1,500.00
Other	\$2,500.00
Background Checks	\$500.00
Subcontractor Payment Costs	\$151.00
Janitorial Costs	\$2,500.00
Depreciation Expense	\$9,000.00
Communication & Technology Support	\$5,000.00
Security/Monitoring Services	\$301.97
<b>TOTAL</b>	<b>\$166,981.77</b>
10% Admin	\$16,698.18
Transportation	\$15,488.83
Job Training	\$905.98
Tuition Assistance	\$3,321.91
Contracted Residential	\$0.00
Utility Assistance	\$25,000.00
Emergency Shelter	\$2,000.00
Housing Assistance	\$60,000.00
Childcare	\$6,341.73
Clothing	\$430.28
Food	\$1,811.95
Supplies	\$11,475.68
RFO	\$15,226.42
<b>TOTAL</b>	<b>\$142,002.78</b>

**Maximum Annual Total Price \$325,682.73**

**Budget Price Analysis – 2019  
Region 8**

Program Salaries and Wages	\$35,000.00
Employee Benefits	\$5,355.00
Employee Travel	\$554.64
Employee Training	\$277.32
Office Rent/Space	\$1,500.00
Office Utilities	\$2,149.23
Facility Insurance	\$2,000.00
Office Supplies	\$3,000.00
Equipment	\$357.99
Office Communications	\$357.99
Office repairs/maintenance	\$300.00
Contract/consulting	\$100.00
Other	\$1,126.17
Background Checks	\$34.66
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$69.33
Depreciation Expense	\$150.00
Communication & Technology Support	\$150.00
Security/Monitoring Services	\$69.33
<b>TOTAL</b>	<b>\$52,551.66</b>
10 % Admin	\$5,255.17
Transportation	\$6,100.00
Job Training	\$207.99
Tuition Assistance	\$150.00
Contracted Residential	\$0.00
Utility Assistance	\$500.00
Emergency Shelter	\$98.78
Housing Assistance	\$5,200.00
Childcare	\$1,455.93
Clothing	\$98.77
Food	\$600.00
Supplies	\$500.00
RFO	\$2,050.54
<b>TOTAL</b>	<b>\$16,962.01</b>

**Maximum Annual Total Price \$74,768.84**



**Budget Price Analysis – 2019**  
**Region 9**

Program Salaries and Wages	\$84,268.00
Employee Benefits	\$12,893.00
Employee Travel	\$1,775.55
Employee Training	\$638.39
Office Rent/Space	\$4,000.00
Office Utilities	\$2,000.00
Facility Insurance	\$2,550.00
Office Supplies	\$2,553.58
Equipment	\$569.07
Office Communications	\$478.80
Office repairs/maintenance	\$1,436.39
Contract/consulting	\$100.00
Other	\$500.00
Background Checks	\$100.00
Subcontractor Payment Costs	\$0.00
Janitorial Costs	\$159.60
Depreciation Expense	\$500.00
Communication & Technology Support	\$1,276.79
Security/Monitoring Services	\$69.33
<b>TOTAL</b>	<b>\$115,868.50</b>
10% Admin	<b>\$11,586.85</b>
Transportation	\$6,383.94
Job Training	\$478.80
Tuition Assistance	\$1,755.58
Contracted Residential	\$0.00
Utility Assistance	\$6,383.94
Emergency Shelter	\$227.38
Housing Assistance	\$16,598.24
Childcare	\$3,351.57
Clothing	\$227.37
Food	\$957.59
Supplies	\$6,064.74
RFO	\$2,234.38
<b>TOTAL</b>	<b>\$44,663.53</b>

**Maximum Annual Total Price \$172,118.88**

**Budget Narrative**

The maximum annual total price per region breakdown was determined by:

1. Finding the total actual costs per region from the Quarterly Expenditure Reports for FY2018.
2. Comparing the total actual costs per region to the FY2018 Budget Price Analysis per region.
3. Adjusting each line item as needed based on the actual costs per region.

The Alliance for Life added three additional subcontractors during FY2018 increasing our overall number of clients served annually to approximately 1294.

The Alliance for Life will be adding additional subcontractors for FY2019 which will increase the overall number of clients served annually to approximately 1466.

- Average annual residential client cost is estimated to be **\$985,500.00**  
(45 annual clients x \$60 per day x 365 days per year)
- Average annual non-residential client cost is estimated to be **\$1,164,838.84**  
(1165 annual clients x \$1,000 annual average cost per client)

Maximum annual total price for 8 regions = **\$2,150,338.84**

- Non-residential services, price per client per month = **\$83.33**
- Residential care services, price per client per month = **\$1,825.00**

**AMENDMENT #003 TO CONTRACT CS170042001****CONTRACT TITLE:** Alternatives to Abortion Program Services**CONTRACT PERIOD:** July 1, 2018 through June 30, 2019

The State of Missouri hereby exercises its option to renew the above-referenced contract and desires to amend the contract.

The above-referenced contract shall be renewed for the same maximum annual total price as specified below. The Non-Residential Services, price per client, per month and the Residential Care Services, price per client, per month shall remain the same.

Geographic Region 2	\$220,166.65 maximum annual total price
Geographic Region 3	\$380,681.30 maximum annual total price
Geographic Region 4	\$246,385.92 maximum annual total price
Geographic Region 5	\$133,229.05 maximum annual total price
Geographic Region 6	\$597,304.77 maximum annual total price
Geographic Region 7	\$325,682.73 maximum annual total price
Geographic Region 8	\$74,768.84 maximum annual total price
Geographic Region 9	\$172,118.88 maximum annual total price

The contractor must provide a budget/price analysis of the maximum annual total price and a budget narrative.

Per House Bill 2011, Section 11.115, lines 3-5, the Alternatives to Abortion program is to provide “diapers and other infant hygiene products to women who qualify for alternatives to abortion services”. Consequently, paragraph 2.3.2 o. of the RFP portion of the contract is revised to read as follows:

Supplies – If identified as a client need, the contractor shall ensure the client is provided with supplies relating to pregnancy, newborn care, and parenting, *including diapers and other hygiene products*. In addition, if the contractor’s case manager determined that the client is unable to provide a safe sleep environment for the client’s infant, the contractor shall ensure that the client is provided with a Pack N’ Play or equivalent which meets the 2011 American Academy of Pediatric Recommendations.

The Income Guidelines have changed. Therefore, Attachment 2 and Attachment 2A, attached hereto, have been revised. All references to Attachment 2 and Attachment 2A shall be hereby deemed to mean Revised Attachment 2 and Revised Attachment 2A.

Medical expenses and medications shall not be submitted for reimbursement. Therefore, Attachment 3, attached hereto, has been revised. All references to Attachment 3 shall be hereby deemed to mean Revised Attachment 3.

The client survey, as well as the directions, for submitting the client satisfaction survey have changed. Therefore, Attachment 4 and Attachment 4A, attached hereto, have been revised. All references to Attachment 4 and Attachment 4A shall be hereby deemed to mean Revised Attachment 4 and Revised Attachment 4A.

Attachment 5, attached hereto, has been revised to reflect the new contract period and fiscal year quarters. All references to Attachment 5 shall be hereby deemed to mean Revised Attachment 5.

The contractor shall sign and return this document, along with the completed budget/price analysis and budget narrative, on or before the date indicated.



STATE OF MISSOURI  
OFFICE OF ADMINISTRATION  
DIVISION OF PURCHASING  
CONTRACT RENEWAL

AMENDMENT NO.: 003  
CONTRACT NO.: CS170042001  
TITLE: Alternatives to Abortion Program Services  
ISSUE DATE: 6/26/18

REQ NO.: NR 886 DFA18000259  
BUYER: Julie Kleffner  
PHONE NO.: (573) 751-7656  
E-MAIL: [Julie.Kleffner@oa.mo.gov](mailto:Julie.Kleffner@oa.mo.gov)

TO: ALLIANCE FOR LIFE – MISSOURI INC  
106 5TH AVE S PO BOX 65  
GREENWOOD MI 48034-8627

RETURN AMENDMENT BY NO LATER THAN: 07/11/18 AT 5:00 PM CENTRAL TIME

RETURN AMENDMENT TO THE DIVISION OF PURCHASING (PURCHASING) BY E-MAIL, FAX, OR MAIL/COURIER:

SCAN AND E-MAIL TO:	<a href="mailto:Julie.Kleffner@oa.mo.gov">Julie.Kleffner@oa.mo.gov</a>
FAX TO:	(573) 526-9816
MAIL TO:	PURCHASING, P.O. Box 809, Jefferson City, Mo 65102-0809
COURIER/DELIVER TO:	PURCHASING, 301 West High Street, Room 630, Jefferson City, Mo 65101-1517

DELIVER SUPPLIES/SERVICES FOB (Free On Board) DESTINATION TO THE FOLLOWING ADDRESS:

Missouri Department of Social Services  
Division of Finance and Administrative Services  
221 W. High Street, Room 310  
Post Office Box 1082  
Jefferson City MO 65102-1082

**SIGNATURE REQUIRED**

VENDOR NAME	MissouriBUYS SYSTEM ID (SEE VENDOR PROFILE - MAIN INFORMATION SCREEN)
[REDACTED]	
MAILING ADDRESS	
CITY, STATE, ZIP CODE	

CONTACT PERSON	EMAIL ADDRESS
PHONE NUMBER	FAX NUMBER
VENDOR TAX FILING TYPE WITH IRS (CHECK ONE) <input type="checkbox"/> Corporation <input type="checkbox"/> Individual <input type="checkbox"/> State/Local Government <input type="checkbox"/> Partnership <input type="checkbox"/> Sole Proprietor <input type="checkbox"/> IRS Tax-Exempt	
AUTHORIZED SIGNATURE	DATE
PRINTED NAME	TITLE

NOTE: The contractor's failure to complete and return this document shall not stop the action specified herein. If the contractor fails to complete and return this document prior to the return date specified or the effective date of the contract period stated above, whichever is later, the state may renew the contract at the same price(s) as the previous contract period or at the price(s) allowed by the contract, whichever is lower.

## **REVISED ATTACHMENT 2**

### **MINOR PARENT INCOME DETERMINATION FORMULA**

(Revised June 2018)

**NOTE:** The "minor parent's parent" will be referred to as the "major parent".

A minor parent is defined as a parent under the age of 18, including the month turning 18. The major parent is the biological or adoptive parent of the minor parent, not a stepparent of the minor parent. The income of a major parent(s) is used in determining eligibility, if the major parent(s) lives in the same household as the minor parent. A major parent remains financially responsible for the minor parent until the month s/he reaches the age of 18.

When a minor parent requests benefits, the assistance group(s) and budgeting must be determined based on the family's situation.

If a three generation family does not file as one assistance group, the major parent's income is deemed to the minor parent's assistance group.

**NOTE:** Verification of the major parent's income is necessary to establish eligibility.

When a minor parent moves in with his/her parent(s), determine if the minor parent is included in an assistance group with his/her parent(s) or if the parent's income is deemed to him/her.

**NOTE:** DO NOT include the major parent's spouse who is a stepparent or persons in the minor parent's eligibility unit as dependents.

When the major parent's income is deemed to the minor parent, determine the portion of the major parent's income to attribute to the minor parent.

1. Obtain the major parent's monthly gross income;
2. Subtract the following from the gross earned income:
  - 1) An amount equal to 100% of the Federal Poverty Level (FPL) (see Attachment 2A) for the major parent and their dependents in the household (do not include the minor parent and child).
    - a) Dependents are persons who are or could be claimed by the major parent as a dependent for purposes of federal tax liability.
  - 2) A \$90 work expense standard for each employed major parent.
  - 3) An amount equal to the full need standard (see Attachment 2A) for the major parent and any other individuals living in the home, (whose needs are not considered in the minor parent's assistance group), who are claimed or could be claimed by the parent as dependents for purposes of federal income tax liability.

- a) Example: If two adult parents and a sibling of the minor parent live in the same household as the minor parent and her dependent child, disregard an amount equal to the full standard of need for three people.
- 4) Amounts actually paid by the major parent(s) to individuals not living in the home but who are claimed or could be claimed as dependents for federal income tax purposes.
- 5) Court-ordered alimony or child support paid by the major parent(s) for individuals not living in the household.

The remainder is shown as unearned income on the minor parent's budget.

**EXAMPLE:** Ms. Smith is a minor parent living with her mother. Also in the household are her 2 sisters. Ms. Smith's mother earns \$3,000 monthly.

$$\$3,000 - 1,732 \text{ (100\% of the Federal Poverty Level for 3)} = 1,268$$

$$\$1,268 - \$90 = 1,178$$

$$\$1,178 - \$846 \text{ (full need standard for 3)} = \$332$$

\$332 is the major parent's income deemed to the minor parent.

When a minor parent reaches age 18 or moves out of his/her parent's home, the major parent's income is not deemed effective the next month.

## Revised Attachment 2A

### 2018 INCOME GUIDELINES

(Revised June 2018)

#### 185% of Poverty

# of Persons	1	2	3	4	5	6	7	8	9	10	11
Annual Income	\$22,459.00	\$30,451.00	\$38,443.00	\$46,435.00	\$54,427.00	\$62,419.00	\$70,411.00	\$78,403.00	\$86,395.00	\$94,387.00	\$102,379.00
Monthly Income	\$1,872.00	\$2,538.00	\$3,204.00	\$3,870.00	\$4,536.00	\$5,202.00	\$5,868.00	\$6,534.00	\$7,200.00	\$7,866.00	\$8,532.00
Weekly Income	\$431.90	\$585.60	\$739.29	\$892.98	\$1,046.67	\$1,200.37	\$1,354.06	\$1,507.75	\$1,661.44	\$1,815.13	\$1,968.83
Bi-weekly Income	\$863.81	\$1,171.19	\$1,478.58	\$1,785.96	\$2,093.35	\$2,400.73	\$2,708.12	\$3,015.50	\$3,322.88	\$3,630.27	\$3,937.65
Hourly wage	\$10.80	\$14.64	\$18.48	\$22.32	\$26.17	\$30.01	\$33.85	\$37.69	\$41.54	\$45.38	\$49.22

#### Major Parent Deeming

#### 100% of Poverty

# of Persons	1	2	3	4	5	6	7	8	9	10	11
Annual Income	\$1,240.00	\$16,460.00	\$20,780.00	\$25,100.00	\$29,420.00	\$33,740.00	\$38,060.00	\$42,380.00	\$46,700.00	\$51,020.00	\$55,340.00
Full Need Standard - Annual	\$8,136.00	\$8,136.00	\$10,152.00	\$11,880.00	\$13,476.00	\$14,964.00	\$16,464.00	\$17,868.00	\$19,272.00	\$20,664.00	\$22,068.00
Monthly Income	\$1,012.00	\$1,372.00	\$1,732.00	\$2,092.00	\$2,452.00	\$2,812.00	\$3,172.00	\$3,532.00	\$3,892.00	\$4,252.00	\$4,612.00
Full Need Standard - Monthly	\$678.00	\$678.00	\$846.00	\$990.00	\$1,123.00	\$1,247.00	\$1,372.00	\$1,489.00	\$1,606.00	\$1,722.00	\$1,839.00
Weekly Income	\$23.85	\$316.54	\$399.62	\$482.69	\$565.77	\$648.85	\$731.92	\$815.00	\$898.08	\$981.15	\$1,064.23
Full Need Standard - Weekly		\$312.92	\$390.46	\$456.92	\$518.31	\$575.54	\$633.23	\$687.23	\$741.23	\$794.77	\$848.77



## Revised Attachment 3

### Department of Social Services

### Reimbursement Request for Other Services

Program: **Alternatives to Abortion**

Contractor: \_\_\_\_\_

Subcontractor: \_\_\_\_\_

Please enter below the information for each item/service to be purchased. List the date of purchase, item to be purchased, cost for the item, and the justification. Items must be approved **before** purchased/provided to be reimbursed.

Client Name \_\_\_\_\_

Date Enrolled \_\_\_\_\_

Proposed Purchase Date	Item	Total Cost (include formal estimate from provider of services)	Justification, include other sources of funding that have been attempted
Amt. to be reimbursed			

*Under the A2A contract, the following items and services are not eligible for reimbursement: taxes, travel expenses, medical expenses, medications, shipping charges, insurance, interest, penalties, termination payments, attorney fees, and liquidated damages. Please subtract these charges from your total reimbursement request prior to submission.*

**If applicable, subcontractors are to return this form to their contractor for prior approval.**

Contractor please return to *Alternatives to Abortion Program Manager, State of Missouri – Department of Social Services, Division of Finance & Administrative Services, P.O. Box 1643, Jefferson City, MO 65102-1643. Please scan and emailed to [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov).*

Authorized signature of Subcontractor: \_\_\_\_\_ Date \_\_\_\_\_

Authorized signature of Contractor: \_\_\_\_\_ Date \_\_\_\_\_

Purchase is Approved \_\_\_\_ Denied \_\_\_\_ A2A Signature \_\_\_\_\_ Date \_\_\_\_\_

Reason for denying purchase: \_\_\_\_\_

\_\_\_\_\_

**Revised Attachment 4**  
**Alternatives to Abortion (A2A) Program**  
**Client Satisfaction Survey Directions**

1. To save time, and funding, the survey can be printed on one (1) page (duplexed/printed on both sides of one [1] sheet of paper).
2. Pursuant to section 2.4.4 of the A2A contract, every June and December the contractor must administer the Client Satisfaction Survey (survey) to all A2A clients who received A2A program services. Each client should complete one (1) survey.
3. The client should be given a plain sealable envelope with the Contractor's name on the outside of the envelope along with a clean copy of the survey (e.g. survey should not be highlighted or marked in any way). For contractors with subcontractors, the contractor's name, as well as the subcontractor's name, shall both appear on the outside of the envelope. The client shall complete the survey, while not in the presence of the contractor or subcontractor, and return the survey, back to the contractor, in a sealed envelope.
4. Please forward all sealed envelopes no later than July 15 or January 15 to following address:

Alternatives to Abortion Program  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
Jefferson City, MO 65102-1643

## Revised Attachment 4A

# ALTERNATIVES TO ABORTION (A2A) PROGRAM CLIENT SATISFACTION SURVEY

A2A Provider:

Services Received: ☐ January through June☐ July through DecemberHow did you hear about the A2A program? ☐ A2A Website ☐ Internet ☐ Friend☐ Other \_\_\_\_\_

Please rate your experience with the A2A program service you received by using the following scale:

1-Extremely Dissatisfied

2-Dissatisfied

3-Neutral

4-Satisfied

5-Extremely Satisfied

NA-Not Applicable/Service not received

A2A Program Service	Circle Rating					
Case Management	1	2	3	4	5	NA
Child Care (babysitting)	1	2	3	4	5	NA
Clothing (mom and/or baby)	1	2	3	4	5	NA
Continuing Education/School	1	2	3	4	5	NA
Counseling	1	2	3	4	5	NA
Domestic Abuse Prevention	1	2	3	4	5	NA
Drug/Alcohol Testing/Treatment	1	2	3	4	5	NA
Finding a Home/Housing Assistance	1	2	3	4	5	NA
Food	1	2	3	4	5	NA
Going Back to School	1	2	3	4	5	NA
Help with an Adoption	1	2	3	4	5	NA
Involving and Teaching the Baby's Father	1	2	3	4	5	NA
Job Placement	1	2	3	4	5	NA
Job Training	1	2	3	4	5	NA
Medical Care Referrals for Me	1	2	3	4	5	NA
Medical Care Referrals for my Baby	1	2	3	4	5	NA
Paying Utilities (Electric/Gas Bills)	1	2	3	4	5	NA
Prenatal Care Referrals	1	2	3	4	5	NA
Supplies	1	2	3	4	5	NA
Teaching Parenting Skills	1	2	3	4	5	NA
Transportation	1	2	3	4	5	NA
Ultrasound Referrals	1	2	3	4	5	NA

**Please rate your experience with the A2A program service provider by using the following scale:**

1-Extremely Dissatisfied

2-Dissatisfied 3-Neutral

#### 4-Satisfied

5-Extremely Satisfied

<b>A2A Service Provider</b>	<b>Circle Rating</b>				
Schedule appointment(s) which are convenient for me.	1	2	3	4	5
Seen at my appointment time(s).	1	2	3	4	5
Able to decide which service(s) I want/need.	1	2	3	4	5
I fully understand the service(s) I am receiving.	1	2	3	4	5
The A2A program service(s) I receive have assisted me in continuing my pregnancy.	1	2	3	4	5
Overall satisfaction with the A2A program services.	1	2	3	4	5
I would recommend this A2A provider to a friend or family member.	1	2	3	4	5

**Comments:**[illegible]

**Missouri Department of Social Services  
A2A Quarterly Expenditure Report**

<b>Agency:</b> [Insert Agency Name]	<b>Contract Number:</b>
-------------------------------------	-------------------------

**Program Year July 1, 2018 - June 30, 2019**

**Program Quarter:** 1st Quarter ☐ 2nd Quarter ☐ 3rd Quarter ☐ 4th Quarter ☐

<b>Revenue</b>	<b>Federal (TANF)</b>
----------------	-----------------------

Revenue Request	\$ -
-----------------	------

<b>Indirect Administrative Costs Calculations</b>	
---	--

<b>Option 1: Federally Negotiated Indirect Cost Rate (FNICR)</b>	
--	--

Application Base:	\$ -
-------------------	------

Federally Negotiated Indirect Cost Rate (FNICR): %	0.00%
--	-------

<b>Total Indirect Administrative Costs</b>	\$ -
--	------

OR

<b>Option 2: 10% De Minimus (use if no FNICR)</b>	
---	--

Application Base: Modified Total Direct Administrative Cost	\$ -
---	------

<b>Total Indirect Administrative Costs</b>	\$ -
--	------

<b>Direct Administrative Costs</b>	<b>Federal (TANF)</b>
------------------------------------	-----------------------

Program Salaries and Wages	\$ -
----------------------------	------

Employee Benefits	\$ -
-------------------	------

Employee Travel	\$ -
-----------------	------

Employee Training	\$ -
-------------------	------

Office Rent/Space	\$ -
-------------------	------

Office Utilities	\$ -
------------------	------

Facility Insurance	\$ -
--------------------	------

Office Supplies (under \$5,000)	\$ -
---------------------------------	------

Equipment (Capitol Equipment over \$5,000 threshold)	\$ -
--	------

Office Communications	\$ -
-----------------------	------

Office Repairs and Maintenance	\$ -
--------------------------------	------

Contract/Consulting	\$ -
---------------------	------

Other (list):	\$ -
---------------	------

(add other categories as needed)	\$ -
----------------------------------	------

	\$ -
--	------

	\$ -
--	------

<b>Total Direct Administrative Cost</b>	\$ -
---	------

<b>Less:</b>	
--------------	--

Equipment (Capital Equipment over the \$5,000 threshold)	0
--	---

Contracting/Consulting (amount of each contract service over \$25,000)	0
--	---

Other based on definition	0
---------------------------	---

<b>Modified Total Direct Administrative Cost</b>	\$ -
--	------

<b>Participant Services</b>	<b>Federal (TANF)</b>
-----------------------------	-----------------------

Transportation	\$ -
----------------	------

Job Training	\$ -
--------------	------

Tuition Assistance	\$ -
--------------------	------

Contracted Residential Care	\$ -
-----------------------------	------

Utility Assistance	\$ -
--------------------	------

Emergency Shelter	\$ -
-------------------	------

Housing Assistance	\$ -
--------------------	------

(add others as needed)	\$ -
------------------------	------

	\$ -
--	------

<b>Total Participant Costs</b>	\$ -
--------------------------------	------

*I hereby certify that the budget is taken from the original Books of Account and that budget amounts are valid and consistent with the terms of the contract.*

<b>Signature of Authorized Representative of [Insert Agency Name]</b>	<b>Date</b>

---

**From:** Temmen, Donna  
**Sent:** Friday, August 03, 2018 12:52 PM  
**To:** russell.martin@mbch.org  
**Cc:** Morrison, Mary Ann  
**Subject:** Contract CS170042006 Amendment #002  
**Attachments:** CS170042006-002.pdf

Attached is a scanned copy of the finalized Amendment to the above contract. Please print and keep a copy for your records.

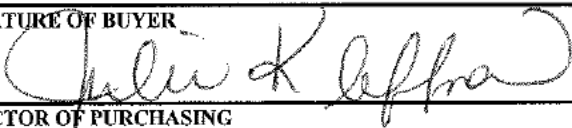

Thank You  
Donna Temmen

*Donna Temmen  
Services Section - Senior Office Support Assistant  
OA, Division of Purchasing  
PO Box 809  
Jefferson City MO 65102  
(573) 751-1697  
Fax: (573) 526-9816  
E-mail: [donna.temmen@oa.mo.gov](mailto:donna.temmen@oa.mo.gov)*



## NOTICE OF CONTRACT RENEWAL

State Of Missouri  
Office Of Administration  
Division Of Purchasing  
PO Box 809  
Jefferson City, MO 65102-0809  
<http://oa.mo.gov/purchasing>

<b>CONTRACT NUMBER</b> CS170042006	<b>CONTRACT TITLE</b> Alternatives to Abortion Program Services
<b>AMENDMENT NUMBER</b> Amendment #002	<b>CONTRACT PERIOD</b> July 1, 2018 through June 30, 2019
<b>REQUISITION/REQUEST NUMBER</b> NR 886 DFA18000259	<b>SAM II VENDOR NUMBER/MissouriBUYS SYSTEM ID</b> [REDACTED]
<b>CONTRACTOR NAME AND ADDRESS</b> THE LIGHT HOUSE INC 400 WEST MEYER BOULEVARD P O BOX 22553 KANSAS CITY MO 64113	<b>STATE AGENCY'S NAME AND ADDRESS</b> Department of Social Services Division of Finance & Administration Svs 221 W High Street, Room 310, PO Box 1082 Jefferson City MO 65102-1082
<b>ACCEPTED BY THE STATE OF MISSOURI AS FOLLOWS:</b>  Contract CS170042006 is hereby amended pursuant to the attached amendment #002, dated 6/28/18.	
<b>BUYER</b> Julie Kleffner	<b>BUYER CONTACT INFORMATION</b> Email: <a href="mailto:julie.kleffner@oa.mo.gov">julie.kleffner@oa.mo.gov</a> Phone: (573) 751-7656 Fax: (573) 526-9816
<b>SIGNATURE OF BUYER</b> 	<b>DATE</b> 7-27-18
<b>DIRECTOR OF PURCHASING</b>  Karen S. Boeger	



STATE OF MISSOURI  
OFFICE OF ADMINISTRATION  
DIVISION OF PURCHASING  
CONTRACT RENEWAL

AMENDMENT NO.: 002  
CONTRACT NO.: CS170042006  
TITLE: Alternatives to Abortion Program Services  
ISSUE DATE: 6/26/18

REQ NO.: NR 886 DFA18000259  
BUYER: Julie Kleffner  
PHONE NO.: (573) 751-7656  
E-MAIL: [Julie.Kleffner@oa.mo.gov](mailto:Julie.Kleffner@oa.mo.gov)

TO: THE LIGHT HOUSE INC  
400 WEST MEYER BOULEVARD  
P O BOX 22553  
KANSAS CITY MO 64113

RETURN AMENDMENT BY NO LATER THAN: 07/11/18 AT 5:00 PM CENTRAL TIME

RETURN AMENDMENT TO THE DIVISION OF PURCHASING (PURCHASING) BY E-MAIL, FAX, OR MAIL/COURIER:

SCAN AND E-MAIL TO:	<a href="mailto:Julie.Kleffner@oa.mo.gov">Julie.Kleffner@oa.mo.gov</a>
FAX TO:	(573) 526-9816
MAIL TO:	PURCHASING, P.O. Box 809, Jefferson City, Mo 65102-0809
COURIER/DELIVER TO:	PURCHASING, 301 West High Street, Room 630, Jefferson City, Mo 65101-1517

DELIVER SUPPLIES/SERVICES FOB (Free On Board) DESTINATION TO THE FOLLOWING ADDRESS:

Missouri Department of Social Services  
Division of Finance and Administrative Services  
221 W. High Street, Room 310  
Post Office Box 1082  
Jefferson City MO 65102-1082

SIGNATURE REQUIRED

VENDOR NAME	Missouri BUYS SYSTEM ID (SEE VENDOR PROFILE - MAIN INFORMATION SCREEN)
The L.I.G.H.T. House, Inc.	
MAILING ADDRESS	
P. O. Box 22553	
CITY, STATE, ZIP CODE	
Kansas City, MO 64113	

CONTACT PERSON	<a href="mailto:RussellM.Lighthouse@MBCH.org">RussellM.Lighthouse@MBCH.org</a>
Russell L. Martin	
PHONE NUMBER	FAX NUMBER
816-361-2233	816-361-8333
VENDOR TAX FILING TYPE WITH IRS (CHECK ONE)	
<input type="checkbox"/> Corporation <input type="checkbox"/> Individual <input type="checkbox"/> State/Local Government <input type="checkbox"/> Partnership <input type="checkbox"/> Sole Proprietor <input checked="" type="checkbox"/> IRS Tax-Exempt	
AUTHORIZED SIGNATURE	DATE
	June 28, 2018
PRINTED NAME	TITLE
Russell L. Martin	President



**AMENDMENT #002 TO CONTRACT CS170042006****CONTRACT TITLE:** Alternatives to Abortion Program Services**CONTRACT PERIOD:** July 1, 2018 through June 30, 2019

The State of Missouri hereby exercises its option to renew the above-referenced contract and desires to amend the contract.

The above-referenced contract shall be renewed for the same maximum annual total price as specified below. The Non-Residential Services, price per client, per month and the Residential Care Services, price per client, per month shall remain the same.

Geographic Region 3	\$296,043.16 maximum annual total price
---------------------	---

The contractor must provide a budget/price analysis of the maximum annual total price and a budget narrative.

Per House Bill 2011, Section 11.115, lines 3-5, the Alternatives to Abortion program is to provide "diapers and other infant hygiene products to women who qualify for alternatives to abortion services". Consequently, paragraph 2.3.2 o. of the RFP portion of the contract is revised to read as follows:

Supplies – If identified as a client need, the contractor shall ensure the client is provided with supplies relating to pregnancy, newborn care, and parenting, *including diapers and other hygiene products*. In addition, if the contractor's case manager determined that the client is unable to provide a safe sleep environment for the client's infant, the contractor shall ensure that the client is provided with a Pack N' Play or equivalent which meets the 2011 American Academy of Pediatric Recommendations.

The Income Guidelines have changed. Therefore, Attachment 2 and Attachment 2A, attached hereto, have been revised. All references to Attachment 2 and Attachment 2A shall be hereby deemed to mean Revised Attachment 2 and Revised Attachment 2A.

Medical expenses and medications shall not be submitted for reimbursement. Therefore, Attachment 3, attached hereto, has been revised. All references to Attachment 3 shall be hereby deemed to mean Revised Attachment 3.

The client survey, as well as the directions, for submitting the client satisfaction survey have changed. Therefore, Attachment 4 and Attachment 4A, attached hereto, have been revised. All references to Attachment 4 and Attachment 4A shall be hereby deemed to mean Revised Attachment 4 and Revised Attachment 4A.

Attachment 5, attached hereto, has been revised to reflect the new contract period and fiscal year quarters. All references to Attachment 5 shall be hereby deemed to mean Revised Attachment 5.

The contractor shall sign and return this document, along with the completed budget/price analysis and budget narrative, on or before the date indicated.

**NOTE:** The contractor's failure to complete and return this document shall not stop the action specified herein. If the contractor fails to complete and return this document prior to the return date specified or the effective date of the contract period stated above, whichever is later, the state may renew the contract at the same price(s) as the previous contract period or at the price(s) allowed by the contract, whichever is lower.

**Alternatives to Abortion Program Services**  
**Contract No: CS170042006**  
**Amendment No.: 002**  
**Budget Narrative and Budget/Price Analysis**

Below you will find the operating budgets for The LIGHT House Maternity Home. Based upon historical data we are assuming that the A2A eligible clients will make up approximately 60% of the total clients served through our maternity home program. The total projected costs covered under this contract are \$295,718.70. This number was reached by adding the total direct administrative cost + the 10% de minimus + participant services multiplied by the number of projected A2A eligible clients (60%). For this reason, The LIGHT House Requests the annual total price of \$295,718.70.

<b>Direct Administrative Costs</b>	<b>2018 Budget</b>	<b>A2A Eligible Client Expenses</b>
Salaries and Benefits	\$378,945.00	\$227,367.00
Office Rent/Space	\$7,000.00	\$4,200.00
Office Utilities- Maternity Home	\$13,250.00	\$7,950.00
Office Repairs and Maintenance	\$15,000	\$9,000.00
<b>Total Direct Administrative Costs</b>	<b>\$414,195.00</b>	<b>\$248,517.00</b>
Option 2: 10% De Minimus (use if no FNICR)	\$41,419.50	\$24,851.70
<b>Participant Services</b>		
Transportation	\$15,250	\$9,150.00
Client Food	\$10,000.00	\$6,000.00
House and client supplies	\$12,000.00	\$7,200.00
<b>Total Participant Services</b>	<b>\$37,250.00</b>	<b>\$22,350.00</b>
<b>Total Direct Admin Cost+10% De Minimus+Total Participant Services</b>	<b>\$492,864.50</b>	<b>\$295,718.70</b>

**Alternatives to Abortion Program Services**  
**Contract No: CS170042006**  
**Amendment No.: 002**  
**Budget Narrative**

The LIGHT House projects spending approximately \$295,718.70 in costs covered under the Alternatives to Abortion contract.

Based upon historical data we assume that the A2A eligible clients will make up approximately 60% of the total clients served through our maternity home program.

Total direct administrative costs are \$455,614.50. Assuming A2A eligible clients comprise 60% of our maternity home population, the amount of A2A eligible expenses (including the 10% de minimus) is approximately \$273,368.70 annually.

Direct participant services (transportation, supplies and food) budgeted amounts total approximately \$37,250.00/year. Again, assuming A2A eligible clients make up 60% of the maternity home population, the amount of A2A eligible costs in direct participant services total \$22,350.00.

The total of direct administrative costs and direct participant service costs for A2A eligible clients is \$295,718.70. For that reason, The LIGHT House request the total annual price of \$295,718.70.

## **REVISED ATTACHMENT 2**

### **MINOR PARENT INCOME DETERMINATION FORMULA**

(Revised June 2018)

**NOTE:** The "minor parent's parent" will be referred to as the "major parent".

A minor parent is defined as a parent under the age of 18, including the month turning 18. The major parent is the biological or adoptive parent of the minor parent, not a stepparent of the minor parent. The income of a major parent(s) is used in determining eligibility, if the major parent(s) lives in the same household as the minor parent. A major parent remains financially responsible for the minor parent until the month s/he reaches the age of 18.

When a minor parent requests benefits, the assistance group(s) and budgeting must be determined based on the family's situation.

If a three generation family does not file as one assistance group, the major parent's income is deemed to the minor parent's assistance group.

**NOTE:** Verification of the major parent's income is necessary to establish eligibility.

When a minor parent moves in with his/her parent(s), determine if the minor parent is included in an assistance group with his/her parent(s) or if the parent's income is deemed to him/her.

**NOTE:** DO NOT include the major parent's spouse who is a stepparent or persons in the minor parent's eligibility unit as dependents.

When the major parent's income is deemed to the minor parent, determine the portion of the major parent's income to attribute to the minor parent.

1. Obtain the major parent's monthly gross income;
2. Subtract the following from the gross earned income:
  - 1) An amount equal to 100% of the Federal Poverty Level (FPL) (see Attachment 2A) for the major parent and their dependents in the household (do not include the minor parent and child).
    - a) Dependents are persons who are or could be claimed by the major parent as a dependent for purposes of federal tax liability.
  - 2) A \$90 work expense standard for each employed major parent.
  - 3) An amount equal to the full need standard (see Attachment 2A) for the major parent and any other individuals living in the home, (whose needs are not considered in the minor parent's assistance group), who are claimed or could be claimed by the parent as dependents for purposes of federal income tax liability.

- a) Example: If two adult parents and a sibling of the minor parent live in the same household as the minor parent and her dependent child, disregard an amount equal to the full standard of need for three people.
- 4) Amounts actually paid by the major parent(s) to individuals not living in the home but who are claimed or could be claimed as dependents for federal income tax purposes.
- 5) Court-ordered alimony or child support paid by the major parent(s) for individuals not living in the household.

The remainder is shown as unearned income on the minor parent's budget.

**EXAMPLE:** Ms. Smith is a minor parent living with her mother. Also in the household are her 2 sisters. Ms. Smith's mother earns \$3,000 monthly.

$\$3,000 - 1,732$  (100% of the Federal Poverty Level for 3) = 1,268

$\$1,268 - \$90 = 1,178$

$\$1,178 - \$846$  (full need standard for 3) = \$332

\$332 is the major parent's income deemed to the minor parent.

When a minor parent reaches age 18 or moves out of his/her parent's home, the major parent's income is not deemed effective the next month.

## Revised Attachment 2A

### 2018 INCOME GUIDELINES

(Revised June 2018)

#### 185% of Poverty

# of Persons	1	2	3	4	5	6	7	8	9	10	11
Annual Income	\$22,459.00	\$30,451.00	\$38,443.00	\$46,435.00	\$54,427.00	\$62,419.00	\$70,411.00	\$78,403.00	\$86,395.00	\$94,387.00	\$102,379.00
Monthly Income	\$1,872.00	\$2,538.00	\$3,204.00	\$3,870.00	\$4,536.00	\$5,202.00	\$5,868.00	\$6,534.00	\$7,200.00	\$7,866.00	\$8,532.00
Weekly Income	\$431.90	\$585.60	\$739.29	\$892.98	\$1,046.67	\$1,200.37	\$1,354.06	\$1,507.75	\$1,661.44	\$1,815.13	\$1,968.83
Bi-weekly Income	\$863.81	\$1,171.19	\$1,478.58	\$1,785.96	\$2,093.35	\$2,400.73	\$2,708.12	\$3,015.50	\$3,322.88	\$3,630.27	\$3,937.65
Hourly wage	\$10.80	\$14.64	\$18.48	\$22.32	\$26.17	\$30.01	\$33.85	\$37.69	\$41.54	\$45.38	\$49.22

#### Major Parent Deeming

#### 100% of Poverty

# of Persons	1	2	3	4	5	6	7	8	9	10	11
Annual Income	\$1,240.00	\$16,460.00	\$20,780.00	\$25,100.00	\$29,420.00	\$33,740.00	\$38,060.00	\$42,380.00	\$46,700.00	\$51,020.00	\$55,340.00
Full Need Standard - Annual	\$8,136.00	\$8,136.00	\$10,152.00	\$11,880.00	\$13,476.00	\$14,964.00	\$16,464.00	\$17,868.00	\$19,272.00	\$20,664.00	\$22,068.00
Monthly Income	\$1,012.00	\$1,372.00	\$1,732.00	\$2,092.00	\$2,452.00	\$2,812.00	\$3,172.00	\$3,532.00	\$3,892.00	\$4,252.00	\$4,612.00
Full Need Standard - Monthly	\$678.00	\$678.00	\$846.00	\$990.00	\$1,123.00	\$1,247.00	\$1,372.00	\$1,489.00	\$1,606.00	\$1,722.00	\$1,839.00
Weekly Income	\$23.85	\$316.54	\$399.62	\$482.69	\$565.77	\$648.85	\$731.92	\$815.00	\$898.08	\$981.15	\$1,064.23
Full Need Standard - Weekly		\$312.92	\$390.46	\$456.92	\$518.31	\$575.54	\$633.23	\$687.23	\$741.23	\$794.77	\$848.77

## Revised Attachment 3

### Department of Social Services

### Reimbursement Request for Other Services

Program: **Alternatives to Abortion**

Contractor: \_\_\_\_\_

Subcontractor: \_\_\_\_\_

Please enter below the information for each item/service to be purchased. List the date of purchase, item to be purchased, cost for the item, and the justification. Items must be approved **before** purchased/provided to be reimbursed.

Client Name \_\_\_\_\_

Date Enrolled \_\_\_\_\_

Proposed Purchase Date	Item	Total Cost (include formal estimate from provider of services)	Justification, include other sources of funding that have been attempted
Amt. to be reimbursed			

*Under the A2A contract, the following items and services are not eligible for reimbursement: taxes, travel expenses, medical expenses, medications, shipping charges, insurance, interest, penalties, termination payments, attorney fees, and liquidated damages. Please subtract these charges from your total reimbursement request prior to submission.*

**If applicable, subcontractors are to return this form to their contractor for prior approval.**

Contractor please return to Alternatives to Abortion Program Manager, State of Missouri – Department of Social Services, Division of Finance & Administrative Services, P.O. Box 1643, Jefferson City, MO 65102-1643. Please scan and emailed to [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov).

Authorized signature of Subcontractor: \_\_\_\_\_ Date \_\_\_\_\_

Authorized signature of Contractor: \_\_\_\_\_ Date \_\_\_\_\_

Purchase is Approved \_\_\_\_ Denied \_\_\_\_ A2A Signature \_\_\_\_\_ Date \_\_\_\_\_

Reason for denying purchase: \_\_\_\_\_

\_\_\_\_\_

**Revised Attachment 4**  
**Alternatives to Abortion (A2A) Program**  
**Client Satisfaction Survey Directions**

1. To save time, and funding, the survey can be printed on one (1) page (duplexed/printed on both sides of one [1] sheet of paper).
2. Pursuant to section 2.4.4 of the A2A contract, every June and December the contractor must administer the Client Satisfaction Survey (survey) to all A2A clients who received A2A program services. Each client should complete one (1) survey.
3. The client should be given a plain sealable envelope with the Contractor's name on the outside of the envelope along with a clean copy of the survey (e.g. survey should not be highlighted or marked in any way). For contractors with subcontractors, the contractor's name, as well as the subcontractor's name, shall both appear on the outside of the envelope. The client shall complete the survey, while not in the presence of the contractor or subcontractor, and return the survey, back to the contractor, in a sealed envelope.
4. Please forward all sealed envelopes no later than July 15 or January 15 to following address:

Alternatives to Abortion Program  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
Jefferson City, MO 65102-1643



## Revised Attachment 4A

# ALTERNATIVES TO ABORTION (A2A) PROGRAM CLIENT SATISFACTION SURVEY

A2A Provider:

Services Received: ☐ January through June☐ July through DecemberHow did you hear about the A2A program? ☐ A2A Website ☐ Internet ☐ Friend☐ Other \_\_\_\_\_

Please rate your experience with the A2A program service you received by using the following scale:

1-Extremely Dissatisfied

2-Dissatisfied

3-Neutral

4-Satisfied

5-Extremely Satisfied

NA-Not Applicable/Service not received

A2A Program Service	Circle Rating					
Case Management	1	2	3	4	5	NA
Child Care (babysitting)	1	2	3	4	5	NA
Clothing (mom and/or baby)	1	2	3	4	5	NA
Continuing Education/School	1	2	3	4	5	NA
Counseling	1	2	3	4	5	NA
Domestic Abuse Prevention	1	2	3	4	5	NA
Drug/Alcohol Testing/Treatment	1	2	3	4	5	NA
Finding a Home/Housing Assistance	1	2	3	4	5	NA
Food	1	2	3	4	5	NA
Going Back to School	1	2	3	4	5	NA
Help with an Adoption	1	2	3	4	5	NA
Involving and Teaching the Baby's Father	1	2	3	4	5	NA
Job Placement	1	2	3	4	5	NA
Job Training	1	2	3	4	5	NA
Medical Care Referrals for Me	1	2	3	4	5	NA
Medical Care Referrals for my Baby	1	2	3	4	5	NA
Paying Utilities (Electric/Gas Bills)	1	2	3	4	5	NA
Prenatal Care Referrals	1	2	3	4	5	NA
Supplies	1	2	3	4	5	NA
Teaching Parenting Skills	1	2	3	4	5	NA
Transportation	1	2	3	4	5	NA
Ultrasound Referrals	1	2	3	4	5	NA

**Please rate your experience with the A2A program service provider by using the following scale:**

1-Extremely Dissatisfied      2-Dissatisfied    3-Neutral      4-Satisfied      5-Extremely Satisfied

A2A Service Provider	Circle Rating				
Schedule appointment(s) which are convenient for me.	1	2	3	4	5
Seen at my appointment time(s).	1	2	3	4	5
Able to decide which service(s) I want/need.	1	2	3	4	5
I fully understand the service(s) I am receiving.	1	2	3	4	5
The A2A program service(s) I receive have assisted me in continuing my pregnancy.	1	2	3	4	5
Overall satisfaction with the A2A program services.	1	2	3	4	5
I would recommend this A2A provider to a friend or family member.	1	2	3	4	5

**Comments:**

9

**Missouri Department of Social Services  
A2A Quarterly Expenditure Report**

<b>Agency:</b> [Insert Agency Name]	<b>Contract Number:</b>
-------------------------------------	-------------------------

**Program Year July 1, 2018 - June 30, 2019**

**Program Quarter:** 1st Quarter ☐ 2nd Quarter ☐ 3rd Quarter ☐ 4th Quarter ☐

<b>Revenue</b>	<b>Federal (TANF)</b>
----------------	-----------------------

Revenue Request	\$ -
-----------------	------

**Indirect Administrative Costs Calculations**

**Option 1: Federally Negotiated Indirect Cost Rate (FNICR)**

Application Base:	\$ -
-------------------	------

Federally Negotiated Indirect Cost Rate (FNICR): %	0.00%
--	-------

<b>Total Indirect Administrative Costs</b>	\$ -
--	------

OR

**Option 2: 10% De Minimus (use if no FNICR)**

Application Base: Modified Total Direct Administrative Cost	\$ -
---	------

10%

<b>Total Indirect Administrative Costs</b>	\$ -
--	------

<b>Direct Administrative Costs</b>	<b>Federal (TANF)</b>
------------------------------------	-----------------------

Program Salaries and Wages	\$ -
----------------------------	------

Employee Benefits	\$ -
-------------------	------

Employee Travel	\$ -
-----------------	------

Employee Training	\$ -
-------------------	------

Office Rent/Space	\$ -
-------------------	------

Office Utilities	\$ -
------------------	------

Facility Insurance	\$ -
--------------------	------

Office Supplies (under \$5,000)	\$ -
---------------------------------	------

Equipment (Capitol Equipment over \$5,000 threshold)	\$ -
--	------

Office Communications	\$ -
-----------------------	------

Office Repairs and Maintenance	\$ -
--------------------------------	------

Contract/Consulting	\$ -
---------------------	------

Other (list):	\$ -
---------------	------

(add other categories as needed)	\$ -
----------------------------------	------

	\$ -
--	------

	\$ -
--	------

<b>Total Direct Administrative Cost</b>	\$ -
---	------

<b>Less:</b>	
--------------	--

Equipment (Capital Equipment over the \$5,000 threshold)	0
--	---

Contracting/Consulting (amount of each contract service over \$25,000)	0
--	---

Other based on definition	0
---------------------------	---

<b>Modified Total Direct Administrative Cost</b>	\$ -
--	------

<b>Participant Services</b>	<b>Federal (TANF)</b>
-----------------------------	-----------------------

Transportation	\$ -
----------------	------

Job Training	\$ -
--------------	------

Tuition Assistance	\$ -
--------------------	------

Contracted Residential Care	\$ -
-----------------------------	------

Utility Assistance	\$ -
--------------------	------

Emergency Shelter	\$ -
-------------------	------

Housing Assistance	\$ -
--------------------	------

(add others as needed)	\$ -
------------------------	------

	\$ -
--	------

<b>Total Participant Costs</b>	\$ -
--------------------------------	------

*I hereby certify that the budget is taken from the original Books of Account and that budget amounts are valid and consistent with the terms of the contract.*

**Signature of Authorized Representative of [Insert Agency Name]**

**Date**

---

**From:** Benne, Joy  
**Sent:** Friday, August 03, 2018 5:52 PM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL August Invoice

Mary,

Can you have the August A2A "Service Period" date corrected for me on the August invoice? Currently it states "August 1-August 3, 2018" and I believe it was meant to say "August 1-August 31, 2018".

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Friday, August 03, 2018 12:43 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL August Invoice  
**Importance:** High

Hi Joy,

Attached is our August invoice for your review and processing. Please accept my apologies for sending this in late.

If you have any questions, please let me know, I will be back in the office on Monday.

Thanks,

Mary Taylor

A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Monday, August 06, 2018 10:57 AM  
**To:** Benne, Joy  
**Subject:** RE: AFL August Invoice  
**Attachments:** Invoice AFL FY 2019 Signed Aug '18.pdf

**Importance:** High

It did – I am sorry, here is a corrected one.

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [<mailto:Joy.E.Benne@dss.mo.gov>]  
**Sent:** Friday, August 03, 2018 5:52 PM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: AFL August Invoice

Mary,

Can you have the August A2A “Service Period” date corrected for me on the August invoice? Currently it states “August 1-August **3**, 2018” and I believe it was meant to say “August 1-August **31**, 2018”.

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Friday, August 03, 2018 12:43 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL August Invoice  
**Importance:** High

Hi Joy,

Attached is our August invoice for your review and processing. Please accept my apologies for sending this in late.

If you have any questions, please let me know, I will be back in the office on Monday.

Thanks,

*Mary Taylor*  
A2A Program Manager  
487 SW Ward Road

Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



Alternatives to Abortion Invoice

**Contract #** CS170042001

**Vendor Number:** [REDACTED]

**Vendor Name:** Alliance for Life - Missouri Inc

**Vendor Address:** 487 SW Ward Rd  
Lee's Summit, MO 64081

**Bill To:** Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
Jefferson City, MO 65102-1643

**Invoice Number:** 2019-02

**Invoice Date:** 8/1/2018

**Service Period:** August 1 - August 31, 2018

<u>Total Contracted Allocation</u>	<u>Prior Invoiced Total</u>	<u>Monthly Award Amount</u>
\$ 2,150,338.14	\$ 179,194.85	\$ 179,194.85
Monthly cash on hand adjustment		\$ -
Quarterly expenditure adjustment:		\$ -
Total Due:		\$ 179,194.85
Allocation Remaining		\$ 1,791,948.45

**Signature:** Marsha Middleton



---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 8:05 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I will review this and get back with you as soon as possible.  
Thanks

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Monday, August 06, 2018 3:54 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL - New Sub-Contractor -Angel Eyes  
**Importance:** High

Hi Joy,

I am happy to report that we have a new sub-contractor, Angel Eyes, to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything I am forgetting, please let me know and I will get it to you as soon as I can.

Thank you,

Mary Taylor  
A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



From: [Fooks, Michael](#)  
To: [Benne, Jay](#)  
Subject: A2A Survey Results  
Date: Tuesday, August 07, 2018 9:10:43 AM

---

Ms. Benne,  
At the bottom of the "Survey Spreadsheet July 2018" you will find overall ratings for each provider

	Alliance for Life - Missouri Inc	Catholic Charities of Southern Missouri	Faith Maternity Care	The Haven of Grace	Laclede County Pregnancy Support Center	The LIGHT House Inc	Lutheran Family and Childrens Services of Missouri	Mothers Refuge	Nurses for Newborns
2ND Half FY 18 Program	4.82	4.39	4.52	3.70	4.84	3.83	4.68	4.63	4.32
1ST Half FY 18 Program	4.78	4.41	4.44	4.95	4.82	4.11	4.73	4.00	4.52
Overall Program FY18	<b>4.80</b>	<b>4.40</b>	<b>4.48</b>	<b>4.32</b>	<b>4.83</b>	<b>3.97</b>	<b>4.70</b>	<b>4.31</b>	<b>4.42</b>
2ND Half FY 18 Resources	4.50	3.86	4.34	3.38	4.44	4.33	4.31	4.60	3.74
1ST Half FY 18 Resources	4.50	4.20	4.12	4.97	4.11	3.93	4.39	3.74	3.82
Overall Resources FY18	<b>4.50</b>	<b>4.03</b>	<b>4.23</b>	<b>4.18</b>	<b>4.27</b>	<b>4.13</b>	<b>4.35</b>	<b>4.17</b>	<b>3.78</b>

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**To:** Fooks, Michael  
**Subject:** RE: A2A Survey Results  
**Date:** Tuesday, August 07, 2018 9:32:05 AM

---

Thank you This is what I had in mind

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Fooks, Michael  
**Sent:** Tuesday, August 07, 2018 9:11 AM  
**To:** Benne, Joy  
**Subject:** A2A Survey Results

Ms Benne,

At the bottom of the "Survey Spreadsheet July 2018" you will find overall ratings for each provider

	Alliance for Life - Missouri Inc	Catholic Charities of Southern Missouri	Faith Maternity Care	The Haven of Grace	Laclede County Pregnancy Support Center	The LIGHT House Inc	Lutheran Family and Childrens Services of Missouri	Mothers Refuge	Nurses for Newborns
<b>2ND Half FY 18 Program</b>	4.82	4.39	4.52	3.70	4.84	3.83	4.68	4.63	4.32
<b>1ST Half FY 18 Program</b>	4.78	4.41	4.44	4.95	4.82	4.11	4.73	4.00	4.52
<b>Overall Program FY18</b>	<b>4.80</b>	<b>4.40</b>	<b>4.48</b>	<b>4.32</b>	<b>4.83</b>	<b>3.97</b>	<b>4.70</b>	<b>4.31</b>	<b>4.42</b>
<b>2ND Half FY 18 Resources</b>	4.50	3.86	4.34	3.38	4.44	4.33	4.31	4.60	3.74
<b>1ST Half FY 18 Resources</b>	4.50	4.20	4.12	4.97	4.11	3.93	4.39	3.74	3.82
<b>Overall Resources FY18</b>	<b>4.50</b>	<b>4.03</b>	<b>4.23</b>	<b>4.18</b>	<b>4.27</b>	<b>4.13</b>	<b>4.35</b>	<b>4.17</b>	<b>3.78</b>

Michael Fooks

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 11:23 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I'm reviewing the AngelEyes Maternity Home information in which was provided I have some questions.

- Is there a website for this organization?
- Is it correct to say AngelEyes has no experience in providing contracted services?
- Are they only providing services to women who walk-in since they began services in February 2018?
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients?
- Based on the information provided, does AngelEyes meet the requirement in section 2.9.1 of the original A2A RFP?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 8:05 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I will review this and get back with you as soon as possible.  
Thanks

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Monday, August 06, 2018 3:54 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL - New Sub-Contractor -Angel Eyes  
**Importance:** High

Hi Joy,

I am happy to report that we have a new sub-contractor, Angel Eyes, to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything I am forgetting, please let me know and I will get it to you as soon as I can.

Thank you,

*Mary Taylor*  
A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 12:13 PM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
Where is AngelEyes located at?

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 11:23 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I'm reviewing the AngelEyes Maternity Home information in which was provided I have some questions.

- Is there a website for this organization?
- Is it correct to say AngelEyes has no experience in providing contracted services?
- Are they only providing services to women who walk-in since they began services in February 2018?
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients?
- Based on the information provided, does AngelEyes meet the requirement in section 2.9.1 of the original A2A RFP?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 8:05 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I will review this and get back with you as soon as possible.  
Thanks

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services

Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Monday, August 06, 2018 3:54 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL - New Sub-Contractor -Angel Eyes  
**Importance:** High

Hi Joy,

I am happy to report that we have a new sub-contractor, Angel Eyes, to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything I am forgetting, please let me know and I will get it to you as soon as I can.

Thank you,

Mary Taylor  
A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*





---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Tuesday, August 07, 2018 2:15 PM  
**To:** Benne, Joy  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Hi Joy,

Angeleyes is a maternity home in the Kansas City, MO metro area. Below is there physical and mailing address:

6046 Swope Parkway  
PO Box 300461  
Kansas City, MO 64130

The website address is [www.angeleyeskc.org](http://www.angeleyeskc.org)

I will need to reach out to the director to find out what, if any, services they provided since opening their doors through Feb 2018 and get back to you on this.

Thanks.

Mary  
A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [<mailto:Joy.E.Benne@dss.mo.gov>]  
**Sent:** Tuesday, August 07, 2018 12:13 PM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
Where is AngelEyes located at?

Joy E Benne, Fiscal Administrative Mgr.  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 11:23 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I'm reviewing the AngelEyes Maternity Home information in which was provided I have some questions.

- Is there a website for this organization?
- Is it correct to say AngelEyes has no experience in providing contracted services?
- Are they only providing services to women who walk-in since they began services in February 2018?

- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients?
- Based on the information provided, does AngelEyes meet the requirement in section 2.9.1 of the original A2A RFP?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 8:05 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I will review this and get back with you as soon as possible.  
Thanks

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Monday, August 06, 2018 3:54 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL - New Sub-Contractor -Angel Eyes  
**Importance:** High

Hi Joy,

I am happy to report that we have a new sub-contractor, Angel Eyes, to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything I am forgetting, please let me know and I will get it to you as soon as I can.

Thank you,

*Mary Taylor*

A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 2:22 PM  
**To:** 'Mary Taylor'  
**Cc:** Fooks, Michael  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Thank you for the information below and I'll wait for the additional information.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 07, 2018 2:15 PM  
**To:** Benne, Joy  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Hi Joy,

Angeleyes is a maternity home in the Kansas City, MO metro area. Below is there physical and mailing address:

6046 Swope Parkway  
PO Box 300461  
Kansas City, MO 64130

The website address is [www.angeleyeskc.org](http://www.angeleyeskc.org)

I will need to reach out to the director to find out what, if any, services they provided since opening their doors through Feb 2018 and get back to you on this.

Thanks.

Mary  
A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [<mailto:Joy.E.Benne@dss.mo.gov>]  
**Sent:** Tuesday, August 07, 2018 12:13 PM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
Where is AngelEyes located at?

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 11:23 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,

I'm reviewing the AngelEyes Maternity Home information in which was provided I have some questions.

- Is there a website for this organization?
- Is it correct to say AngelEyes has no experience in providing contracted services?
- Are they only providing services to women who walk-in since they began services in February 2018?
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients?
- Based on the information provided, does AngelEyes meet the requirement in section 2.9.1 of the original A2A RFP?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 8:05 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,

I will review this and get back with you as soon as possible.

Thanks

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Monday, August 06, 2018 3:54 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL - New Sub-Contractor -Angel Eyes  
**Importance:** High

Hi Joy,

I am happy to report that we have a new sub-contractor, Angel Eyes, to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything I am forgetting, please let me know and I will get it to you as soon as I can.

Thank you,

*Mary Taylor*

A2A Program Manager

487 SW Ward Road

Lee's Summit, MO 64081

PH: 816-806-4168

FAX: 855-856-5240

[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 2:29 PM  
**To:** Jacobs, Gina M  
**Subject:** RE: 20180709 Department Weekly Report Template\_v\_FINAL (3)

First Birthday, Safe Sleep Safe Baby – First contract issued to Community Caring Council (Cape Girardeau) to provide services in twelve (12) Southeast Missouri counties. Currently working with ARCHS to provide services in the St. Louis area and surrounding counties.

Alternatives to Abortion – Contracted entity (Alliance for Life) is expanding services to add a new subcontractor (AngelEyes Maternity Home) in the Kansas City MO metro area.

Job of Americas Graduates (JAG) Program – In FY19 the program has expanded to twenty-eight (28) schools across the state of Missouri.

This is this weeks changes.

## Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Jacobs, Gina M  
**Sent:** Tuesday, August 07, 2018 12:05 PM  
**To:** Benne, Joy  
**Subject:** RE: 20180709 Department Weekly Report Template\_v\_FINAL (3)

No, I'll need to know of any advertising we might issue. I think we may want to provide an update on First Birthday...when the first contract was issued, where we're at, etc. - would be for this week's submission.

Gina M. Jacobs  
Deputy Director  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
615 Howerton Court  
Jefferson City, MO 65102-1643

(573) 526-7832 - Voice  
(573) 526-4678 - Fax

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 11:49 AM  
**To:** Jacobs, Gina M  
**Subject:** RE: 20180709 Department Weekly Report Template\_v\_FINAL (3)

Gina,  
I have nothing significant to report (NSTR).  
If you want the finer details I have the Community Partnership program amendments in which I could provide a list. My unit will have a new RFP in several weeks but nothing now.

## Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Jacobs, Gina M  
**Sent:** Tuesday, August 07, 2018 11:15 AM  
**To:** McDonald, Theresa R; McDonald, Wade S; Becker, Brenda S; Baclesse, Kevin E; Groce, Peter; Benne, Joy  
**Subject:** FW: 20180709 Department Weekly Report Template\_v\_FINAL (3)  
**Importance:** High

All –

I'm going to need you to send me your updates by Friday morning each week. I originally thought they wanted more high level updates, but Helen has requested more detail. I believe it would be easier for Operations to submit one update. If you are planning to be out, you will need to provide me your update early or designate someone to submit your information. Most information will fall under the item VI – Programmatic Updates.

I know I visited with some of you on this but not all....let me know if you have any questions.

Thank you.

Gina M. Jacobs  
Deputy Director  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
615 Howerton Court  
Jefferson City, MO 65102-1643

(573) 526-7832 - Voice  
(573) 526-4678 - Fax

---

**From:** Jaco, Helen  
**Sent:** Tuesday, August 07, 2018 11:04 AM  
**To:** Jacobs, Gina M  
**Cc:** Becker, Brenda S  
**Subject:** FW: 20180709 Department Weekly Report Template\_v\_FINAL (3)

Thank you for this. For future submissions, can you include the items you are working on such as the CAFR, which FSD offices will be moving in the near future (will need to coordinate with FSD so we are both reporting the same – or only one reporting.) Any other lease updates, CCRT review status if any updates, RFP issuances, etc.

Thanks,

Helen

---

**From:** Becker, Brenda S  
**Sent:** Friday, August 03, 2018 1:07 PM  
**To:** Jaco, Helen  
**Subject:** FW: 20180709 Department Weekly Report Template\_v\_FINAL (3)



---

Brenda Becker  
Department of Social Services  
Division of Finance and Administrative Services  
Phone: (573)751-7533  
Fax: (573)751-7598

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

---

**From:** Jacobs, Gina M  
**Sent:** Friday, August 03, 2018 1:01 PM  
**To:** Becker, Brenda S  
**Subject:** 20180709 Department Weekly Report Template\_v\_FINAL (3)

Here are my notes....

---

**From:** Jacobs, Gina M  
**Sent:** Tuesday, August 07, 2018 3:27 PM  
**To:** Benne, Joy  
**Subject:** RE: 20180709 Department Weekly Report Template\_v\_FINAL (3)

Thanks

Gina M. Jacobs  
Deputy Director  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
615 Howerton Court  
Jefferson City, MO 65102-1643

(573) 526-7832 - Voice  
(573) 526-4678 - Fax

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 2:29 PM  
**To:** Jacobs, Gina M  
**Subject:** RE: 20180709 Department Weekly Report Template\_v\_FINAL (3)

First Birthday, Safe Sleep Safe Baby – First contract issued to Community Caring Council (Cape Girardeau) to provide services in twelve (12) Southeast Missouri counties. Currently working with ARCHS to provide services in the St. Louis area and surrounding counties.

Alternatives to Abortion – Contracted entity (Alliance for Life) is expanding services to add a new subcontractor (AngelEyes Maternity Home) in the Kansas City MO metro area.

Job of Americas Graduates (JAG) Program – In FY19 the program has expanded to twenty-eight (28) schools across the state of Missouri.

This is this weeks changes.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Jacobs, Gina M  
**Sent:** Tuesday, August 07, 2018 12:05 PM  
**To:** Benne, Joy  
**Subject:** RE: 20180709 Department Weekly Report Template\_v\_FINAL (3)

No, I'll need to know of any advertising we might issue. I think we may want to provide an update on First Birthday...when the first contract was issued, where we're at, etc. - would be for this week's submission.

Gina M. Jacobs  
Deputy Director  
Missouri Department of Social Services

Division of Finance & Administrative Services  
P.O. Box 1643  
615 Howerton Court  
Jefferson City, MO 65102-1643

(573) 526-7832 - Voice  
(573) 526-4678 - Fax

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 11:49 AM  
**To:** Jacobs, Gina M  
**Subject:** RE: 20180709 Department Weekly Report Template\_v\_FINAL (3)

Gina,  
I have nothing significant to report (NSTR).  
If you want the finer details I have the Community Partnership program amendments in which I could provide a list. My unit will have a new RFP in several weeks but nothing now.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Jacobs, Gina M  
**Sent:** Tuesday, August 07, 2018 11:15 AM  
**To:** McDonald, Theresa R; McDonald, Wade S; Becker, Brenda S; Baclesse, Kevin E; Groce, Peter; Benne, Joy  
**Subject:** FW: 20180709 Department Weekly Report Template\_v\_FINAL (3)  
**Importance:** High

All –

I'm going to need you to send me your updates by Friday morning each week. I originally thought they wanted more high level updates, but Helen has requested more detail. I believe it would be easier for Operations to submit one update. If you are planning to be out, you will need to provide me your update early or designate someone to submit your information. Most information will fall under the item VI – Programmatic Updates.

I know I visited with some of you on this but not all....let me know if you have any questions.

Thank you.

Gina M. Jacobs  
Deputy Director  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
P.O. Box 1643  
615 Howerton Court  
Jefferson City, MO 65102-1643

(573) 526-7832 - Voice  
(573) 526-4678 - Fax

---

**From:** Jaco, Helen  
**Sent:** Tuesday, August 07, 2018 11:04 AM  
**To:** Jacobs, Gina M

**Cc:** Becker, Brenda S

**Subject:** FW: 20180709 Department Weekly Report Template\_v\_FINAL (3)

Thank you for this. For future submissions, can you include the items you are working on such as the CAFR, which FSD offices will be moving in the near future (will need to coordinate with FSD so we are both reporting the same – or only one reporting.) Any other lease updates, CCRT review status if any updates, RFP issuances, etc.

Thanks,

Helen

---

**From:** Becker, Brenda S

**Sent:** Friday, August 03, 2018 1:07 PM

**To:** Jaco, Helen

**Subject:** FW: 20180709 Department Weekly Report Template\_v\_FINAL (3)

---

Brenda Becker

Department of Social Services

Division of Finance and Administrative Services

Phone: (573)751-7533

Fax: (573)751-7598

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

---

**From:** Jacobs, Gina M

**Sent:** Friday, August 03, 2018 1:01 PM

**To:** Becker, Brenda S

**Subject:** 20180709 Department Weekly Report Template\_v\_FINAL (3)

Here are my notes....

---

**From:** Fooks, Michael  
**Sent:** Tuesday, August 07, 2018 4:40 PM  
**To:** Mary Taylor  
**Subject:** Shiloh House

Ms. Taylor,

I got with IT and there was an issue with them viewing my requests. The issue is resolved now so all my requests are getting attention right now.

I have just been informed that all the clients from the Shiloh House have been assigned to AFL. In other words....You. 😊

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Tuesday, August 07, 2018 5:03 PM  
**To:** Fooks, Michael  
**Subject:** RE: Shiloh House

Thanks for the update Michael...yay ME! ☺

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 07, 2018 4:40 PM  
**To:** Mary Taylor <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** Shiloh House

Ms. Taylor,  
I got with IT and there was an issue with them viewing my requests. The issue is resolved now so all my requests are getting attention right now.  
I have just been informed that all the clients from the Shiloh House have been assigned to AFL. In other words....You. ☺

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Wednesday, August 08, 2018 8:42 AM  
**To:** Benne, Joy  
**Cc:** Fooks, Michael  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Good Morning Joy,

Please see responses in blue.

- Is there a website for this organization? Yes, (<http://www.angeleyeskc.org>)
- Is it correct to say AngelEyes has no experience in providing contracted services? AngelEyes no, but the other organizations that AngelEyes collaborate with has experience.
- Are they only providing services to women who walk-in since they began services in February 2018? No, our clients are referred to us from other organizations and remain with us for up to 18 months. AngelEyes provide continues care to our clients after they have secured housing and employment to help them remain on track with their personal and vocational development as well as self-sufficiency.
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients? We received our nonprofit status in 2017 but the rehab on our home was not completed until January 2018. We received our first clients in February 2018.

Mary  
A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [mailto:Joy.E.Benne@dss.mo.gov]  
**Sent:** Tuesday, August 07, 2018 2:22 PM  
**To:** 'Mary Taylor' <mary@allianceforlifemissouri.com>  
**Cc:** Fooks, Michael <Michael.Fooks@dss.mo.gov>  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Thank you for the information below and I'll wait for the additional information.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 07, 2018 2:15 PM  
**To:** Benne, Joy  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Hi Joy,

Angeleyes is a maternity home in the Kansas City, MO metro area. Below is there physical and mailing address:

6046 Swope Parkway  
PO Box 300461  
Kansas City, MO 64130

The website address is [www.angeleyeskc.org](http://www.angeleyeskc.org)

I will need to reach out to the director to find out what, if any, services they provided since opening their doors through Feb 2018 and get back to you on this.

Thanks.

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [<mailto:Joy.E.Benne@dss.mo.gov>]  
**Sent:** Tuesday, August 07, 2018 12:13 PM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
Where is AngelEyes located at?

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 11:23 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I'm reviewing the AngelEyes Maternity Home information in which was provided I have some questions.

- Is there a website for this organization?
- Is it correct to say AngelEyes has no experience in providing contracted services?
- Are they only providing services to women who walk-in since they began services in February 2018?
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients?
- Based on the information provided, does AngelEyes meet the requirement in section 2.9.1 of the original A2A RFP?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)



---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 8:05 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I will review this and get back with you as soon as possible.  
Thanks

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Monday, August 06, 2018 3:54 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL - New Sub-Contractor -Angel Eyes  
**Importance:** High

Hi Joy,

I am happy to report that we have a new sub-contractor, Angel Eyes, to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything I am forgetting, please let me know and I will get it to you as soon as I can.

Thank you,

Mary Taylor  
A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Benne, Joy  
**Sent:** Wednesday, August 08, 2018 9:36 AM  
**To:** 'Mary Taylor'  
**Cc:** Fooks, Michael  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
AngelEyes Maternity Home is approved.

Michael... Please update our files/records to include the new subcontractor for Alliance.

Thank you.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [mailto:mary@allianceforlifemissouri.com]  
**Sent:** Wednesday, August 08, 2018 8:42 AM  
**To:** Benne, Joy  
**Cc:** Fooks, Michael  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Good Morning Joy,

Please see responses in blue.

- Is there a website for this organization? Yes, (<http://www.angeleyeskc.org>)
- Is it correct to say AngelEyes has no experience in providing contracted services? AngelEyes no, but the other organizations that AngelEyes collaborate with has experience.
- Are they only providing services to women who walk-in since they began services in February 2018? No, our clients are referred to us from other organizations and remain with us for up to 18 months. AngelEyes provide continues care to our clients after they have secured housing and employment to help them remain on track with their personal and vocational development as well as self-sufficiency.
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients? We received our nonprofit status in 2017 but the rehab on our home was not completed until January 2018. We received our first clients in February 2018.

Mary  
A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [mailto:Joy.E.Benne@dss.mo.gov]  
**Sent:** Tuesday, August 07, 2018 2:22 PM  
**To:** 'Mary Taylor' <mary@allianceforlifemissouri.com>

**Cc:** Fooks, Michael <Michael.Fooks@dss.mo.gov>

**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Thank you for the information below and I'll wait for the additional information.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services

Division of Finance & Administrative Services

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]

**Sent:** Tuesday, August 07, 2018 2:15 PM

**To:** Benne, Joy

**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Hi Joy,

Angeleyes is a maternity home in the Kansas City, MO metro area. Below is there physical and mailing address:

6046 Swope Parkway  
PO Box 300461  
Kansas City, MO 64130

The website address is [www.angeleyeskc.org](http://www.angeleyeskc.org)

I will need to reach out to the director to find out what, if any, services they provided since opening their doors through Feb 2018 and get back to you on this.

Thanks.

*Mary*

A2A Program Manager

816-806-4168

---

**From:** Benne, Joy [<mailto:Joy.E.Benne@dss.mo.gov>]

**Sent:** Tuesday, August 07, 2018 12:13 PM

**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>

**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,

Where is AngelEyes located at?

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services

Division of Finance & Administrative Services

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy

**Sent:** Tuesday, August 07, 2018 11:23 AM

**To:** 'Mary Taylor'

**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,

I'm reviewing the AngelEyes Maternity Home information in which was provided I have some questions.

- Is there a website for this organization?
- Is it correct to say AngelEyes has no experience in providing contracted services?
- Are they only providing services to women who walk-in since they began services in February 2018?
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients?
- Based on the information provided, does AngelEyes meet the requirement in section 2.9.1 of the original A2A RFP?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services

Division of Finance & Administrative Services

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy

**Sent:** Tuesday, August 07, 2018 8:05 AM

**To:** 'Mary Taylor'

**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,

I will review this and get back with you as soon as possible.

Thanks

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services

Division of Finance & Administrative Services

Phone: (573) 751-7027

Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]

**Sent:** Monday, August 06, 2018 3:54 PM

**To:** DFAS A2APrograms

**Subject:** AFL - New Sub-Contractor -Angel Eyes

**Importance:** High

Hi Joy,

I am happy to report that we have a new sub-contractor, Angel Eyes, to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything I am forgetting, please let me know and I will get it to you as soon as I can.

Thank you,

Mary Taylor

A2A Program Manager

487 SW Ward Road

Lee's Summit, MO 64081

PH: 816-806-4168

FAX: 855-856-5240

[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Fooks, Michael  
**Sent:** Wednesday, August 08, 2018 9:42 AM  
**To:** Mary Taylor  
**Subject:** FW: AFL - New Sub-Contractor -Angel Eyes

Would you like me to setup the new sub in the database or would you like to?

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 08, 2018 9:36 AM  
**To:** 'Mary Taylor'  
**Cc:** Fooks, Michael  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
AngelEyes Maternity Home is approved.

Michael... Please update our files/records to include the new subcontractor for Alliance.

Thank you.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [mailto:[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)]  
**Sent:** Wednesday, August 08, 2018 8:42 AM  
**To:** Benne, Joy  
**Cc:** Fooks, Michael  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Good Morning Joy,

Please see responses in blue.

- Is there a website for this organization? Yes, (<http://www.angeleyeskc.org>)
- Is it correct to say AngelEyes has no experience in providing contracted services? AngelEyes no, but the other organizations that AngelEyes collaborate with has experience.
- Are they only providing services to women who walk-in since they began services in February 2018? No, our clients are referred to us from other organizations and remain with us for up to 18 months. AngelEyes provide continues care to our clients after they have secured housing and employment to help them remain on track with their personal and vocational development as well as self-sufficiency.

- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients? We received our nonprofit status in 2017 but the rehab on our home was not completed until January 2018. We received our first clients in February 2018.

Mary

A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [mailto:Joy.E.Benne@dss.mo.gov]  
**Sent:** Tuesday, August 07, 2018 2:22 PM  
**To:** 'Mary Taylor' <mary@allianceforlifemissouri.com>  
**Cc:** Fooks, Michael <Michael.Fooks@dss.mo.gov>  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Thank you for the information below and I'll wait for the additional information.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [mailto:[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)]  
**Sent:** Tuesday, August 07, 2018 2:15 PM  
**To:** Benne, Joy  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Hi Joy,

Angeleyes is a maternity home in the Kansas City, MO metro area. Below is there physical and mailing address:

6046 Swope Parkway  
PO Box 300461  
Kansas City, MO 64130

The website address is [www.angeleyeskc.org](http://www.angeleyeskc.org)

I will need to reach out to the director to find out what, if any, services they provided since opening their doors through Feb 2018 and get back to you on this.

Thanks.

Mary

A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [mailto:[Joy.E.Benne@dss.mo.gov](mailto:Joy.E.Benne@dss.mo.gov)]  
**Sent:** Tuesday, August 07, 2018 12:13 PM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes



Mary,  
Where is AngelEyes located at?

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 11:23 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I'm reviewing the AngelEyes Maternity Home information in which was provided I have some questions.

- Is there a website for this organization?
- Is it correct to say AngelEyes has no experience in providing contracted services?
- Are they only providing services to women who walk-in since they began services in February 2018?
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients?
- Based on the information provided, does AngelEyes meet the requirement in section 2.9.1 of the original A2A RFP?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 8:05 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I will review this and get back with you as soon as possible.  
Thanks

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Monday, August 06, 2018 3:54 PM  
**To:** DFAS A2APrograms

**Subject:** AFL - New Sub-Contractor -Angel Eyes

**Importance:** High

Hi Joy,

I am happy to report that we have a new sub-contractor, Angel Eyes, to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything I am forgetting, please let me know and I will get it to you as soon as I can.

Thank you,

*Mary Taylor*

A2A Program Manager

487 SW Ward Road

Lee's Summit, MO 64081

PH: 816-806-4168

FAX: 855-856-5240

[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Wednesday, August 08, 2018 10:50 AM  
**To:** Fooks, Michael  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

OH...I didn't know I could do that...I can try it.

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [mailto:Michael.Fooks@dss.mo.gov]  
**Sent:** Wednesday, August 08, 2018 9:42 AM  
**To:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Subject:** FW: AFL - New Sub-Contractor -Angel Eyes

Would you like me to setup the new sub in the database or would you like to?

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 08, 2018 9:36 AM  
**To:** 'Mary Taylor'  
**Cc:** Fooks, Michael  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
AngelEyes Maternity Home is approved.

Michael... Please update our files/records to include the new subcontractor for Alliance.

Thank you.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Wednesday, August 08, 2018 8:42 AM  
**To:** Benne, Joy  
**Cc:** Fooks, Michael  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Good Morning Joy,

Please see responses in blue.

- Is there a website for this organization? Yes, (<http://www.angeleyeskc.org>)
- Is it correct to say AngelEyes has no experience in providing contracted services? AngelEyes no, but the other organizations that AngelEyes collaborate with has experience.
- Are they only providing services to women who walk-in since they began services in February 2018? No, our clients are referred to us from other organizations and remain with us for up to 18 months. AngelEyes provide continues care to our clients after they have secured housing and employment to help them remain on track with their personal and vocational development as well as self-sufficiency.
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients? We received our nonprofit status in 2017 but the rehab on our home was not completed until January 2018. We received our first clients in February 2018.

Mary

A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [<mailto:Joy.E.Benne@dss.mo.gov>]  
**Sent:** Tuesday, August 07, 2018 2:22 PM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Cc:** Fooks, Michael <[Michael.Fooks@dss.mo.gov](mailto:Michael.Fooks@dss.mo.gov)>  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Thank you for the information below and I'll wait for the additional information.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 07, 2018 2:15 PM  
**To:** Benne, Joy  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Hi Joy,

Angeleyes is a maternity home in the Kansas City, MO metro area. Below is there physical and mailing address:

6046 Swope Parkway  
PO Box 300461  
Kansas City, MO 64130

The website address is [www.angeleyeskc.org](http://www.angeleyeskc.org)

I will need to reach out to the director to find out what, if any, services they provided since opening their doors through Feb 2018 and get back to you on this.

Thanks.

Mary

A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [<mailto:Joy.E.Benne@dss.mo.gov>]  
**Sent:** Tuesday, August 07, 2018 12:13 PM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
Where is AngelEyes located at?

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 11:23 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I'm reviewing the AngelEyes Maternity Home information in which was provided I have some questions.

- Is there a website for this organization?
- Is it correct to say AngelEyes has no experience in providing contracted services?
- Are they only providing services to women who walk-in since they began services in February 2018?
- What services were being provided between January 2017 (was founded) until February 2018 when they began excepting clients?
- Based on the information provided, does AngelEyes meet the requirement in section 2.9.1 of the original A2A RFP?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 07, 2018 8:05 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: AFL - New Sub-Contractor -Angel Eyes

Mary,  
I will review this and get back with you as soon as possible.  
Thanks

## Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Monday, August 06, 2018 3:54 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL - New Sub-Contractor -Angel Eyes  
**Importance:** High

Hi Joy,

I am happy to report that we have a new sub-contractor, Angel Eyes, to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything I am forgetting, please let me know and I will get it to you as soon as I can.

Thank you,

*Mary Taylor*

A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Wilcoxson, Kathleen  
**Sent:** Thursday, August 09, 2018 2:39 PM  
**To:** Wilcoxson, Kathleen  
**Subject:** TRACK: Map: Alternatives to Abortion

TRACK: Map: Alternatives to Abortion

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

---

**From:** Fooks, Michael  
**Sent:** Thursday, July 12, 2018 8:10 AM  
**To:** Benne, Joy <[Joy.E.Benne@dss.mo.gov](mailto:Joy.E.Benne@dss.mo.gov)>; Wilcoxson, Kathleen <[Kathleen.Wilcoxson@dss.mo.gov](mailto:Kathleen.Wilcoxson@dss.mo.gov)>  
**Subject:** RE: Map: Alternatives to Abortion

I would say I am 85% complete on the project. Should have it to ITSD this week.

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Broadway State Office Building  
221 W. High St., Room 310  
P.O. Box 1082  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Wednesday, July 11, 2018 6:25 PM  
**To:** Wilcoxson, Kathleen  
**Cc:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Kathleen,  
I believe Michael is still working on this. It has become a bigger project than anticipated.

Michael....please provide an update where you are at on this project.

Thanks.

## Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Fax: 573-751-7598  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, July 11, 2018 7:52 AM  
**To:** Benne, Joy  
**Subject:** Map: Alternatives to Abortion

Joy,

Please don't feel I'm intruding. I just want to offer any assistance I can. Smile! It appears, at quick review, the map on the Alternative to Abortion page has not been updated yet. Please let me know if you or Michael need any further assistance. My offer still stand to help Michael with his first "ticket" or the spreadsheet if that would be helpful.

Sorry, I didn't copy Michael here because I lost his last name. Please feel free to forward.

***Kathleen S. Wilcoxson, MPA***

*Public Information Administrator  
FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**



---

**From:** Benne, Joy  
**Sent:** Friday, August 10, 2018 9:22 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Michael,

Please provide a status update on the A2A website, to include but not limited to:

- Where are you on this project?
- How much longer before it is completed?
- Has ITSD been contacted and if so, who are you working with?
- What still needs to be completed?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Fooks, Michael  
**Sent:** Thursday, July 12, 2018 8:10 AM  
**To:** Benne, Joy; Wilcoxson, Kathleen  
**Subject:** RE: Map: Alternatives to Abortion

I would say I am 85% complete on the project. Should have it to ITSD this week.

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Broadway State Office Building  
221 W. High St., Room 310  
P.O. Box 1082  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Wednesday, July 11, 2018 6:25 PM  
**To:** Wilcoxson, Kathleen  
**Cc:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Kathleen,

I believe Michael is still working on this. It has become a bigger project than anticipated.

Michael....please provide an update where you are at on this project.

Thanks.

## Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Fax: 573-751-7598  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, July 11, 2018 7:52 AM  
**To:** Benne, Joy  
**Subject:** Map: Alternatives to Abortion

Joy,

Please don't feel I'm intruding. I just want to offer any assistance I can. Smile! It appears, at quick review, the map on the Alternative to Abortion page has not been updated yet. Please let me know if you or Michael need any further assistance. My offer still stand to help Michael with his first "ticket" or the spreadsheet if that would be helpful.

Sorry, I didn't copy Michael here because I lost his last name. Please feel free to forward.

***Kathleen S. Wilcoxson, MPA***

*Public Information Administrator  
FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Benne, Joy  
**Sent:** Friday, August 10, 2018 2:44 PM  
**To:** Mary Taylor (mary@allianceforlifemissouri.com); Marsha Middleton  
**Subject:** A2A Survey Results - State Fiscal Year 2018 (Alliance for Life)

Hello!

You've asked how your organization is doing in regard to the A2A client survey and we have the answer. Based off the surveys conducted in State Fiscal Year 2018 (July 1, 2017 through June 30, 2018) the following is how your clients view the A2A program and the services you are providing.

Based on a scale of 1 to 5 with 1=Very Dissatisfied, 2=Dissatisfied, 3=Neutral, 4=Satisfied, and 5=Very Satisfied.

	Alliance for Life - Missouri Inc.
2nd Half FY 18 Program	4.82
1stHalf FY 18 Program	4.78
Overall Program FY18	<u>4.8</u>
2nd Half FY 18 Resources	4.5
1stHalf FY 18 Resources	4.5
Overall Resources FY18	<u>4.5</u>

## Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
615 Howerton Court, P.O. Box 1643  
Jefferson City, MO 65102-1643  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services (DSS), Division of Finance & Administrative Services, and is only intended for its addressee. this communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email at [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov) or by phone at 573-751-7027.

---

**From:** Fooks, Michael  
**Sent:** Monday, August 13, 2018 8:00 AM  
**To:** Benne, Joy  
**Subject:** RE: Map: Alternatives to Abortion

It is my understanding that I am waiting to hear back from you and Gina on how to proceed with the agencies that mention "abortion" on their websites.

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Friday, August 10, 2018 9:22 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Michael,  
Please provide a status update on the A2A website, to include but not limited to:

- Where are you on this project?
- How much longer before it is completed?
- Has ITSD been contacted and if so, who are you working with?
- What still needs to be completed?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Fooks, Michael  
**Sent:** Thursday, July 12, 2018 8:10 AM  
**To:** Benne, Joy; Wilcoxson, Kathleen  
**Subject:** RE: Map: Alternatives to Abortion

I would say I am 85% complete on the project. Should have it to ITSD this week.

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Broadway State Office Building  
221 W. High St., Room 310  
P.O. Box 1082  
Jefferson City, MO 65102-1082

Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Wednesday, July 11, 2018 6:25 PM  
**To:** Wilcoxson, Kathleen  
**Cc:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Kathleen,  
I believe Michael is still working on this. It has become a bigger project than anticipated.

Michael....please provide an update where you are at on this project.

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Fax: 573-751-7598  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, July 11, 2018 7:52 AM  
**To:** Benne, Joy  
**Subject:** Map: Alternatives to Abortion

Joy,

Please don't feel I'm intruding. I just want to offer any assistance I can. Smile! It appears, at quick review, the map on the Alternative to Abortion page has not been updated yet. Please let me know if you or Michael need any further assistance. My offer still stand to help Michael with his first "ticket" or the spreadsheet if that would be helpful.

Sorry, I didn't copy Michael here because I lost his last name. Please feel free to forward.

*Kathleen S. Wilcoxson, MPA*

*Public Information Administrator  
FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**

---

**From:** Benne, Joy  
**Sent:** Monday, August 13, 2018 8:09 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Please provide a list of the contractors and subcontractors that have this mentioned on their websites.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Fooks, Michael  
**Sent:** Monday, August 13, 2018 8:00 AM  
**To:** Benne, Joy  
**Subject:** RE: Map: Alternatives to Abortion

It is my understanding that I am waiting to hear back from you and Gina on how to proceed with the agencies that mention "abortion" on their websites.

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Friday, August 10, 2018 9:22 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Michael,

Please provide a status update on the A2A website, to include but not limited to:

- Where are you on this project?
- How much longer before it is completed?
- Has ITSD been contacted and if so, who are you working with?
- What still needs to be completed?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Fooks, Michael  
**Sent:** Thursday, July 12, 2018 8:10 AM  
**To:** Benne, Joy; Wilcoxson, Kathleen  
**Subject:** RE: Map: Alternatives to Abortion

I would say I am 85% complete on the project. Should have it to ITSD this week.

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Broadway State Office Building  
221 W. High St., Room 310  
P.O. Box 1082  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Wednesday, July 11, 2018 6:25 PM  
**To:** Wilcoxson, Kathleen  
**Cc:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Kathleen,  
I believe Michael is still working on this. It has become a bigger project than anticipated.

Michael....please provide an update where you are at on this project.

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Fax: 573-751-7598  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, July 11, 2018 7:52 AM  
**To:** Benne, Joy  
**Subject:** Map: Alternatives to Abortion

Joy,

Please don't feel I'm intruding. I just want to offer any assistance I can. Smile! It appears, at quick review, the map on the Alternative to Abortion page has not been updated yet. Please let me know if you or Michael need any further assistance. My offer still stand to help Michael with his first "ticket" or the spreadsheet if that would be helpful.

Sorry, I didn't copy Michael here because I lost his last name. Please feel free to forward.

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

---

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-4799  
Fax: 573-751-0507  
Email: [kathleen.wilcoxson@dss.mo.gov](mailto:kathleen.wilcoxson@dss.mo.gov)

**This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.**



**From:** [Foe, s. Michael](#)  
**To:** [Benne, Joy](#)  
**Subject:** RE: Map: Alternatives to Abortion  
**Date:** Monday, August 13, 2018 8:11:00 AM

As you requested a few weeks ago I completed this spreadsheet:

Rachel House PRC	1260 NE Windsor Dr.	Lee's Summit	MO	64086	(816) 921-5050	<a href="http://www.rachelhousefriends.org">www.rachelhousefriends.org</a>	Rachelhousefriends.org is the pro- life branch of Rachel House with Rachelhouse.org being the pro-abortion portion of the Rachel House. Each site has the same logo in the left hand corner. <a href="https://rachelhouse.org/options/">https://rachelhouse.org/options/</a> has 5 paragraphs assisting with Abortion and 1 paragraph each for Adoption and Parenting.
Golden Valley Door of Hope	PO Box 710	Clinton	MO	64735	(660) 890-7011	<a href="http://www.gvdoorofhope.org">www.gvdoorofhope.org</a>	Under pregnancy options it states "If a baby is not in your plans right now abortion might seem like the best way out."
Thriv'Ve St. Louis	4331 Lindell Blvd	St Louis	MO	63108	(314) 783-3040	<a href="http://www.thrivyestlouis.org">www.thrivyestlouis.org</a>	First option under Pregnancy Options is Abortion
Alpha House	469 S Albany Ave	Bolivar	MO	65613	(763) 370-6976	<a href="http://www.alphahouseprc.org">www.alphahouseprc.org</a>	First option under Options is Abortion
Care Net Pregnancy Resource Center - Neosho	1015 S. Neosho Blvd	Neosho	MO	64850	(417) 455-0100	<a href="http://www.carenetneosho.org">www.carenetneosho.org</a>	Under services they offer Post Abortive Counseling; Offer Abortion education and Abortion recovery.
Options Pregnancy Clinic	192 Expressway Lane Suite 100	Branson	MO	65616	(417) 336-5483	<a href="http://www.optionspregnancyclinic.com">www.optionspregnancyclinic.com</a>	First option under Options is Abortion
Pregnancy Life Line	19621 State Hwy 413	Branson West	MO	65737	(417) 272-5210	<a href="http://www.pllwomensresourcecenter.com">www.pllwomensresourcecenter.com</a>	First option under Options is Abortion
Tri-County Pregnancy Resource Center	315 S Madison Ave	Aurora	MO	65605	(417) 678-0090	<a href="http://www.tccprc.com">www.tccprc.com</a>	First two items listed for them is Abortion education and Abortion Recovery
Pregnancy Resource Center of Mountain Grove	600 E. State St. Annex Bldg	Mountain Grove	MO	65711	(417) 926-3310	<a href="http://www.procfmg.net">www.procfmg.net</a>	Abortion is a header option of the Home screen
Options Pregnancy Center of Ava	131 SE 2nd Ave	Ava	MO	65608	(417) 683-2315	<a href="http://www.optionsofava.com">www.optionsofava.com</a>	Abortion is a header option of the Home screen

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Monday, August 13, 2018 8:09 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Please provide a list of the contractors and subcontractors that have this mentioned on their websites.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dsas.mo.gov](mailto:joy.e.benne@dsas.mo.gov)

**From:** Fooks, Michael  
**Sent:** Monday, August 13, 2018 8:00 AM  
**To:** Benne, Joy  
**Subject:** RE: Map: Alternatives to Abortion

It is my understanding that I am waiting to hear back from you and Gina on how to proceed with the agencies that mention "abortion" on their websites.

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Friday, August 10, 2018 9:22 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Michael

Please provide a status update on the A2A website to include but not limited to:

- Where are you on this project?
- How much longer before it is completed?
- Has ITSD been contacted and if so who are you working with?
- What still needs to be completed?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dsas.mo.gov](mailto:joy.e.benne@dsas.mo.gov)

**From:** Fooks, Michael  
**Sent:** Thursday, July 12, 2018 8:10 AM  
**To:** Benne, Joy; Wilcoxson, Kathleen  
**Subject:** RE: Map: Alternatives to Abortion

I would say I am 85% complete on the project. Should have it to ITSD this week.

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Broadway State Office Building  
221 W. High St. Room 310  
P.O. Box 1082  
Jefferson City MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Wednesday, July 11, 2018 6:25 PM  
**To:** Wilcoxson, Kathleen  
**Cc:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Kathleen

I believe Michael is still working on this. It has become a bigger project than anticipated.

Michael...please provide an update where you are at on this project.

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Fax: 573-751-7598  
Email: [joy.e.benne@dsas.mo.gov](mailto:joy.e.benne@dsas.mo.gov)

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, July 11, 2018 7:52 AM  
**To:** Benne, Joy  
**Subject:** Map: Alternatives to Abortion

Joy

Please don't feel I'm intruding. I just want to offer any assistance I can. Sm le! It appears at quick review the map on the Alternative to Abortion page has not been updated yet. Please let me know if you or Michael need any further assistance. My offer still stand to help Michael with his first "ticket" or the spreadsheet if that would be helpful.

Sorry I didn't copy Michael here because I lost his last name. Please feel free to forward.

*Kaileen S Wilcoxson, MPA*  
*Public Information Advisor*  
*FSD Director's Office Communications*

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2420  
Jefferson City, MO 65102  
Phone: 573-526-7999  
Fax: 573-751-0507  
Email: [ka.wilcoxson@dsr.mo.gov](mailto:ka.wilcoxson@dsr.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

**From:** Benne, Joy  
**To:** Fook, Michael  
**Subject:** RE: Map: Alternatives to Abortion  
**Date:** Monday, August 13, 2018 8:11:28 AM

Thank you

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**From:** Fooks, Michael  
**Sent:** Monday, August 13, 2018 8:11 AM  
**To:** Benne, Joy  
**Subject:** RE: Map: Alternatives to Abortion

As you requested a few weeks ago I completed this spreadsheet:

Rachel House PRC	1260 NE Windsor Dr.	Lee's Summit	MO	64086	(816) 921-5050	<a href="http://www.rachelhousefriends.org">www.rachelhousefriends.org</a>	Rachelhousefriends.org is the pro- life branch of Rachel House with Rachelhouse.org being the pro-abortion portion of the Rachel House. Each site has the same logo in the left hand corner. <a href="https://rachelhouse.org/options/">https://rachelhouse.org/options/</a> has 5 paragraphs assisting with Abortion and 1 paragraph each for Adoption and Parenting.
Golden Valley Door of Hope	PO Box 710	Clinton	MO	64735	(660) 890-7011	<a href="http://www.gvdoorofhope.org">www.gvdoorofhope.org</a>	Under pregnancy options it states "If a baby is not in your plans right now abortion might seem like the best way out."
Thrive St. Louis	4331 Lindell Blvd	St Louis	MO	63108	(314) 783-3040	<a href="http://www.thrivestlouis.org">www.thrivestlouis.org</a>	First option under Pregnancy Options is Abortion
Alpha House	469 S Albany Ave	Bolivar	MO	65613	(763) 370-6976	<a href="http://www.alphahouseprc.org">www.alphahouseprc.org</a>	First option under Options is Abortion
Care Net Pregnancy Resource Center - Neosho	1015 S. Neosho Blvd	Neosho	MO	64850	(417) 455-0100	<a href="http://www.carenetneosho.org">www.carenetneosho.org</a>	Under services they offer Post Abortive Counseling; Offer Abortion education and Abortion recovery.
Options Pregnancy Clinic	192 Expressway Lane Suite 100	Branson	MO	65616	(417) 336-5483	<a href="http://www.optionspregnancyclinic.com">www.optionspregnancyclinic.com</a>	First option under Options is Abortion
Pregnancy Life Line	19621 State Hwy 413	Branson West	MO	65737	(417) 272-5210	<a href="http://www.plywomensresourcecenter.com">www.plywomensresourcecenter.com</a>	First option under Options is Abortion
Tri-County Pregnancy Resource Center	315 S Madison Ave	Aurora	MO	65605	(417) 678-0090	<a href="http://www.tcprc.com">www.tcprc.com</a>	First two items listed for them is Abortion education and Abortion Recovery
Pregnancy Resource Center of Mountain Grove	600 E. State St. Annex Bldg	Mountain Grove	MO	65711	(417) 926-3310	<a href="http://www.procfmg.net">www.procfmg.net</a>	Abortion is a header option of the Home screen
Options Pregnancy Center of Ava	131 SE 2nd Ave	Ava	MO	65608	(417) 683-2315	<a href="http://www.optionsofava.com">www.optionsofava.com</a>	Abortion is a header option of the Home screen

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Monday, August 13, 2018 8:09 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Please provide a list of the contractors and subcontractors that have this mentioned on their websites.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**From:** Fooks, Michael  
**Sent:** Monday, August 13, 2018 8:00 AM  
**To:** Benne, Joy  
**Subject:** RE: Map: Alternatives to Abortion

It is my understanding that I am waiting to hear back from you and Gina on how to proceed with the agencies that mention "abortion" on their websites.

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Friday, August 10, 2018 9:22 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Michael

Please provide a status update on the AZA website to include but not limited to:

- Where are you on this project?
- How much longer before it is completed?
- Has ITSD been contacted and if so who are you working with?
- What still needs to be completed?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**From:** Fooks, Michael  
**Sent:** Thursday, July 12, 2018 8:10 AM  
**To:** Benne, Joy; Wilcoxson, Kathleen  
**Subject:** RE: Map: Alternatives to Abortion

I would say I am 85% complete on the project. Should have it to ITSD this week.

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Broadway State Office Building  
221 W. High St. Room 310  
P.O. Box 1082  
Jefferson City MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Wednesday, July 11, 2018 6:25 PM  
**To:** Wilcoxson, Kathleen  
**Cc:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Kathleen

I believe Michael is still working on this. It has become a bigger project than anticipated.

Michael...please provide an update where you are at on this project.

Thanks.

Joy E Benne, Fiscal Administrative Mgr.  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Fax: 573-751-7599  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, July 11, 2018 7:52 AM  
**To:** Benne, Joy  
**Subject:** Map: Alternatives to Abortion

Joy

Please don't feel I'm intruding. I just want to offer any assistance I can. Smile! It appears at quick review the map on the Alternative to Abortion page has not been updated yet. Please let me know if you or Michael need any further assistance. My offer still stand to help Michael with his first "ticket" or the spreadsheet if that would be helpful.

Sorry I didn't copy Michael here because I lost his last name. Please feel free to forward.

*Kathleen S. Wilcoxson, MPA*  
*Public Information Administrator*  
*DSS Director's Office Communications*

Missouri Department of Social Services  
Public Support Division  
P.O. Box 2120  
Jefferson City, MO 65102  
Phone: 573-526-7999  
Fax: 573-751-4087  
Email: [ka.wilcoxson@dss.mo.gov](mailto:ka.wilcoxson@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

**From:** Benne, Joy  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion  
**Date:** Monday, August 13, 2018 8:15:08 AM

Michael  
In reviewing the list it appears these are subcontractors. Please identify which contractor(s) these entities report to?  
Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dsas.mo.gov](mailto:joy.e.benne@dsas.mo.gov)

**From:** Benne, Joy  
**Sent:** Monday, August 13, 2018 8:11 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Thank you

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dsas.mo.gov](mailto:joy.e.benne@dsas.mo.gov)

**From:** Fooks, Michael  
**Sent:** Monday, August 13, 2018 8:11 AM  
**To:** Benne, Joy  
**Subject:** RE: Map: Alternatives to Abortion

As you requested a few weeks ago I completed this spreadsheet:

Rachel House PRC	1260 NE Windsor Dr.	Lee's Summit	MO	64086	(816) 921-5050	<a href="http://www.rachelhousefriends.org">www.rachelhousefriends.org</a>	Rachelhousefriends.org is the pro-life branch of Rachel House with Rachelhouse.org being the pro-abortion portion of the Rachel House. Each site has the same logo in the left hand corner. <a href="https://rachelhouse.org/options/">https://rachelhouse.org/options/</a> has 5 paragraphs assisting with Abortion and 1 paragraph each for Adoption and Parenting.
Golden Valley Door of Hope	PO Box 710	Clinton	MO	64735	(660) 890-7011	<a href="http://www.gvdoorofhope.org">www.gvdoorofhope.org</a>	Under pregnancy options it states "If a baby is not in your plans right now abortion might seem like the best way out."
Thrive St. Louis	4331 Lindell Blvd	St Louis	MO	63108	(314) 783-3040	<a href="http://www.thrivestlouis.org">www.thrivestlouis.org</a>	First option under Pregnancy Options is Abortion
Alpha House	469 S Albany Ave	Bolivar	MO	65613	(763) 370-6976	<a href="http://www.alphahouseprc.org">www.alphahouseprc.org</a>	First option under Options is Abortion
Care Net Pregnancy Resource Center - Neosho	1015 S. Neosho Blvd	Neosho	MO	64850	(417) 455-0100	<a href="http://www.carnetneoshos.org">www.carnetneoshos.org</a>	Under services they offer Post Abortive Counseling; Offer Abortion education and Abortion recovery.
Options Pregnancy Clinic	192 Expressway Lane- Suite 100	Branson	MO	65616	(417) 336-5483	<a href="http://www.optionspregnancyclinic.com">www.optionspregnancyclinic.com</a>	First option under Options is Abortion
Pregnancy Life Line	19621 State Hwy 413	Branson West	MO	65737	(417) 272-5210	<a href="http://www.pllwomensresourcecenter.com">www.pllwomensresourcecenter.com</a>	First option under Options is Abortion
Tri-County Pregnancy Resource Center	315 S Madison Ave	Aurora	MO	65605	(417) 678-0090	<a href="http://www.tccprc.com">www.tccprc.com</a>	First two items listed for them is Abortion education and Abortion Recovery
Pregnancy Resource Center of Mountain Grove	600 E. State St. Annex Bldg	Mountain Grove	MO	65711	(417) 926-3310	<a href="http://www.prcofmg.net">www.prcofmg.net</a>	Abortion is a header option of the Home screen
Options Pregnancy Center of Ava	131 SE 2nd Ave	Ava	MO	65608	(417) 683-2315	<a href="http://www.optionsofava.com">www.optionsofava.com</a>	Abortion is a header option of the Home screen

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Monday, August 13, 2018 8:09 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Please provide a list of the contractors and subcontractors that have this mentioned on their websites.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dsas.mo.gov](mailto:joy.e.benne@dsas.mo.gov)

**From:** Fooks, Michael  
**Sent:** Monday, August 13, 2018 8:00 AM  
**To:** Benne, Joy  
**Subject:** RE: Map: Alternatives to Abortion

It is my understanding that I am waiting to hear back from you and Gina on how to proceed with the agencies that mention "abortion" on their websites.

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Friday, August 10, 2018 9:22 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Michael  
Please provide a status update on the A2A website to include but not limited to:

- Where are you on this project?
- How much longer before it is completed?
- Has ITSD been contacted and if so who are you working with?
- What still needs to be completed?

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dsas.mo.gov](mailto:joy.e.benne@dsas.mo.gov)

**From:** Fooks, Michael  
**Sent:** Thursday, July 12, 2018 8:10 AM  
**To:** Benne, Joy; Wilcoxon, Kathleen  
**Subject:** RE: Map: Alternatives to Abortion

I would say I am 85% complete on the project. Should have it to ITSD this week.

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Broadway State Office Building  
221 W. High St., Room 310  
P.O. Box 1082  
Jefferson City MO 65102-1082

Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Wednesday, July 11, 2018 6:25 PM  
**To:** Wilcoxon, Kathleen  
**Cc:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Kathleen  
I believe Michael is still working on this. It has become a bigger project than anticipated.

Michael....please provide an update where you are at on this project.

Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Fax: 573-751-7598  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**From:** Wilcoxon, Kathleen  
**Sent:** Wednesday, July 11, 2018 7:52 AM  
**To:** Benne, Joy  
**Subject:** Map: Alternatives to Abortion

Joy

Please don't feel I'm intruding. I just want to offer any assistance I can. Smile! It appears at quick review the map on the Alternative to Abortion page has not been updated yet. Please let me know if you or Michael need any further assistance. My offer still stand to help Michael with his first "ticket" or the spreadsheet if that would be helpful.

Sorry I didn't copy Michael here because I lost his last name. Please feel free to forward.

*Kathleen S. Wilcoxon, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

Missouri Department of Social Services  
Public Support Division  
P.O. Box 2320  
Jefferson City, MO 65102  
Phone: 573-526-7999  
Fax: 573-751-0507  
Email: [kathleen.wilcoxon@dss.mo.gov](mailto:kathleen.wilcoxon@dss.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.

**From:** [Foe, Michael](#)  
**To:** [Benne, Joy](#)  
**Subject:** RE: Map: Alternatives to Abortion  
**Date:** Monday, August 13, 2018 8:18:44 AM

They all report to Alliance for Life.

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Monday, August 13, 2018 8:15 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Michael  
In reviewing the list it appears these are subcontractors. Please identify which contractor(s) these entities report to?  
Thanks.

**Joy E Benne, Fiscal Administrative Mgr.**  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**From:** Benne, Joy  
**Sent:** Monday, August 13, 2018 8:11 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Thank you

**Joy E Benne, Fiscal Administrative Mgr.**  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**From:** Fooks, Michael  
**Sent:** Monday, August 13, 2018 8:11 AM  
**To:** Benne, Joy  
**Subject:** RE: Map: Alternatives to Abortion

As you requested a few weeks ago I completed this spreadsheet:

Rachel House PRC	1260 NE Windsor Dr.	Lee's Summit	MO	64086	(816) 921-5050 <a href="http://www.rachelhousefriends.org">www.rachelhousefriends.org</a>	Rachelhousefriends.org is the pro-life branch of Rachel House with Rachelhouse.org being the pro-abortion portion of the Rachel House. Each site has the same logo in the left hand corner. <a href="https://rachelhouse.org/options/">https://rachelhouse.org/options/</a> has 5 paragraphs assisting with Abortion and 1 paragraph each for Adoption and Parenting.
Golden Valley Door of Hope	PO Box 710	Clinton	MO	64735	(660) 890-7011 <a href="http://www.gvdoorofhope.org">www.gvdoorofhope.org</a>	Under pregnancy options it states "If a baby is not in your plans right now abortion might seem like the best way out."
Thrive St. Louis	4331 Lindell Blvd	St Louis	MO	63108	(314) 783-3040 <a href="http://www.thrivestlouis.org">www.thrivestlouis.org</a>	First option under Pregnancy Options is Abortion
Alpha House	469 S Albany Ave	Bolivar	MO	65613	(763) 370-6976 <a href="http://www.alphahouseprc.org">www.alphahouseprc.org</a>	First option under Options is Abortion
Care Net Pregnancy Resource Center - Neosho	1015 S. Neosho Blvd	Neosho	MO	64850	(417) 455-0100 <a href="http://www.carenetneosho.org">www.carenetneosho.org</a>	Under services they offer Post Abortive Counseling, Offer Abortion education and Abortion recovery.
Options Pregnancy Clinic	192 Expressway Lane Suite 100	Branson	MO	65616	(417) 336-5483 <a href="http://www.optionspregnancyclinic.com">www.optionspregnancyclinic.com</a>	First option under Options is Abortion
Pregnancy Life Line	19621 State Hwy 413	Branson West	MO	65737	(417) 272-5210 <a href="http://www.pllwomensresourcecenter.com">www.pllwomensresourcecenter.com</a>	First option under Options is Abortion
Tri-County Pregnancy Resource Center	315 S Madison Ave	Aurora	MO	65605	(417) 678-0090 <a href="http://www.tcpcc.com">www.tcpcc.com</a>	First two items listed for them is Abortion education and Abortion Recovery
Pregnancy Resource Center of Mountain Grove	600 E. State St. Annex Bldg	Mountain Grove	MO	65711	(417) 926-3310 <a href="http://www.procfmg.net">www.procfmg.net</a>	Abortion is a header option of the Home screen
Options Pregnancy Center of Ava	131 SE 2nd Ave	Ava	MO	65608	(417) 683-2315 <a href="http://www.optionsofava.com">www.optionsofava.com</a>	Abortion is a header option of the Home screen

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Monday, August 13, 2018 8:09 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Please provide a list of the contractors and subcontractors that have this mentioned on their websites.

**Joy E Benne, Fiscal Administrative Mgr.**  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**From:** Fooks, Michael  
**Sent:** Monday, August 13, 2018 8:00 AM  
**To:** Benne, Joy  
**Subject:** RE: Map: Alternatives to Abortion

It is my understanding that I am waiting to hear back from you and Gina on how to proceed with the agencies that mention "abortion" on their websites.

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

**From:** Benne, Joy  
**Sent:** Friday, August 10, 2018 9:22 AM  
**To:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Michael  
Please provide a status update on the A2A website to include but not limited to:

- Where are you on this project?
- How much longer before it is completed?
- Has ITSD been contacted and if so who are you working with?
- What still needs to be completed?

Thanks.

**Joy E Benne, Fiscal Administrative Mgr.**  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**From:** Fooks, Michael

**Sent:** Thursday, July 12, 2018 8:10 AM  
**To:** Benne, Joy; Wilcoxson, Kathleen  
**Subject:** RE: Map: Alternatives to Abortion

I would say I am 85% complete on the project. Should have it to ITSd this week.

Michael Fooks  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Broadway State Office Building  
221 W. High St. Room 310  
P.O. Box 1082  
Jefferson City MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Wednesday, July 11, 2018 6:25 PM  
**To:** Wilcoxson, Kathleen  
**Cc:** Fooks, Michael  
**Subject:** RE: Map: Alternatives to Abortion

Kathleen  
I believe Michael is still working on this. It has become a bigger project than anticipated.

Michael....please provide an update where you are at on this project.

Thanks.

**Joy E Benne, Fiscal Administrative Mgr.**  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Fax: 573-751-7598  
Email: [joy.e.benne@ds.sos.mo.gov](mailto:joy.e.benne@ds.sos.mo.gov)

---

**From:** Wilcoxson, Kathleen  
**Sent:** Wednesday, July 11, 2018 7:52 AM  
**To:** Benne, Joy  
**Subject:** Map: Alternatives to Abortion

Joy

Please don't feel I'm intruding. I just want to offer any assistance I can. Sm le! It appears at quick review the map on the Alternative to Abortion page has not been updated yet. Please let me know if you or Michael need any further assistance. My offer still stand to help Michael with his first "ticket" or the spreadsheet if that would be helpful.

Sorry I didn't copy Michael here because I lost his last name. Please feel free to forward.

*Kathleen S Wilcoxson, MPA*  
*Public Information Administrator*  
*FSD Director's Office Communications*

Missouri Department of Social Services  
Family Support Division  
P.O. Box 2520  
Jefferson City, MO 65102  
Phone: 573-526-7999  
Fax: 573-751-4907  
Email: [ks.wilcoxson@ds.sos.mo.gov](mailto:ks.wilcoxson@ds.sos.mo.gov)

This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.



---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Tuesday, August 14, 2018 11:19 AM  
**To:** Fooks, Michael  
**Subject:** Happy Tuesday!

Hi Michael,

I just wanted to drop a line and see how you are? I hope things are looking and feeling better with you after your much needed short vacation.

Keep Smiling – Laughter makes the world so much better!!

*Mary Taylor*

A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Tuesday, August 14, 2018 1:03 PM  
**To:** Fooks, Michael  
**Subject:** RE: Happy Tuesday!

YEAH!!! And Good People are always thought of often..

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 14, 2018 11:22 AM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: Happy Tuesday!

Well thank you Mary, I am much better now. Things made a turn for the positive overall.  
Makes my day that I crossed your mind. ☺

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 14, 2018 11:19 AM  
**To:** Fooks, Michael  
**Subject:** Happy Tuesday!

Hi Michael,

I just wanted to drop a line and see how you are? I hope things are looking and feeling better with you after your much needed short vacation.

Keep Smiling – Laughter makes the world so much better!!

*Mary Taylor*  
A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Benne, Joy  
**Sent:** Friday, August 17, 2018 8:19 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: A2A Background/Pre-Screenings.

Good Morning Mary,

I'm currently working from home this morning with hopes to be in the office this afternoon. When I return to the office I will speak with my supervisor and obtain their thoughts on this alternative process.

Thanks you for the information and I'll let you know what I find out. Please note if the Department decides to go this direction it will warrant an amendment to the contract for all A2A providers.

Thanks

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Thursday, August 16, 2018 5:37 PM  
**To:** DFAS A2APrograms  
**Subject:** A2A Background/Pre-Screenings.  
**Importance:** High

Hi Joy,

I am reaching out to you because we are in need of assistance with the Pre-Assignment Screenings/Background piece of the contract. Many of our sub-contractors have contacted us stating that they are having a difficult time obtaining these screenings because FCSR is unable to process their requests. Below is a copy of the message our sub-contractors receive when they attempt this.

The Family Care Safety Registry(FCSR) is unable to process your request for access to the Family Care Safety Registry Web Background Screening system for the following reasons(s):

Internet Background Screening Access/Security Request form is not submitted. <http://health.mo.gov/safety/fcsr/forms.php>

Please submit a letter of explanation, describing the reason for using the FCSR background screenings as well as who you will be screening. ***Please document in the written request how your staff/volunteers act as caregivers of children, the elderly, or disabled persons (or persons receiving mental health services).*** Please indicate the number of screenings you will run and how often.

We advised them when completing the form to select "Child Care Provider", but, that has not worked either. Since our sub-contractors are "Pregnancy Centers", they don't really fall into any of these categories. I am not sure if you are aware or not, but, on one of the links it states that all this information can also be checked by using the Missouri Highway Patrol Caregiver Background screening. Here is the link for your reference: <https://dmh.mo.gov/hr/disqualify.html>

This is (and has been) what our sub-contractors have been using. If you could review this information, and let me know how I should advise our subs to proceed to obtain these reports, I would really appreciate it. It has been extremely frustrating for all of us and we are at a loss on how to move forward.

HELP!

And THANK YOU!

*Mary Taylor*

A2A Program Manager

487 SW Ward Road

Lee's Summit, MO 64081

PH: 816-806-4168

FAX: 855-856-5240

[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Jacobs, Gina M  
**Sent:** Friday, August 17, 2018 12:21 PM  
**To:** Becker, Brenda S  
**Subject:** 20180817 DSS Department Weekly Report - DFAS  
**Attachments:** 20180817 DSS Department Weekly Report - DFAS.docx

Here you go!

## **DFAS OPERATIONS**

### **DEPARTMENT OF SOCIAL SERVICES WEEKLY REPORT TO THE GOVERNOR**

**FOR THE WEEK OF** <Monday following the Friday report is due>

**Date: 8/17/18**

**From: Department Director/Commissioner- *Division of Finance and Administrative Services (DFAS)***

**Through: COO Drew Erdmann** *[NOTE: We will likely adjust this as Governor's Office staff evolves]*

#### **I. Summary Message for the Governor**

*NSTR*

#### **II. Upcoming Press Releases/Announcement about Agency Initiatives**

- Notice of Funding Opportunity (NFO) for LIHEAP in Kansas City Area has been released and will be posted on DSS bid page. Email notices were also issued to interested agencies. Responses are due September 7th and the contract is expected to be awarded by September 14th. (DSS has concerns with LIHEAP services currently provided and has issued the NFO to explore new options)
- Revenue Maximization Contracts have been awarded effective January 1, 2019. Awarded vendors are Berry Dunn McNeil & Parker, Sellers Dorsey, and Public Consulting Group. These contracts are set up as a Qualified Vendor List (QVL), which allows OA to award contracts to all responsive vendors that meet the qualifications outlined in the RFP. When we have a Rev. Max project, DSS issues a Work Plan Request (WPR) to all the contractors to individually respond. The best response is awarded the specific project. DHSS and DMH are partners on this contract.
- Initiating Intergovernmental Child Support Services Contract was awarded 8/15/18 with an effective date of 10/1/18. Young Williams PC was awarded the contract. Intergovernmental Child Support cases are instances where the custodial parent lives in Missouri but the non-custodial parent lives out of state and the state agency (FSD) is not able to take direct child support enforcement action. This contractor will assist DSS, FSD Child Support with child support services that fall into the Intergovernmental category by processing case transfers, payment processing, preparing cases for administrative hearings, and other activities at the vendor's service center.
- CMS has approved the contract award for the Business Intelligence Solutions & Enterprise Data Warehouse (BIS/EDW) for a comprehensive, scalable and secure healthcare information system containing large and complex data sets and business intelligence tools

that supports the decision support, reporting, and analytics needs of the MME for the next decade and opportunities through the use of Big Data Analytics to gain new insights into the program. Truven is the contractor. Lifespan of the contract is 10 years beyond implementation which is expected to take 18-24 months. OA will issue a final contract award notice next week.

#### **Director's/Commissioner's Travel Schedule**

*NSTR*

### **III. 30-60 Day Look-Ahead**

*NSTR*

#### **Needed Input**

*NSTR*

### **IV. Programmatic Updates – For Situational Awareness**

- DFAS Kansas City Regional Office (RO) completed a DYS on-site inventory review last on August 9<sup>th</sup> at the Rich Hill facility.
- DFAS St. Louis RO completed 5 CCRT reviews this past week.
- DFAS North RO completed two DYS on-site inventory reviews in July at Hillsboro Treatment Center and Babler Lodge in the St. Louis area, and two more scheduled for next week in Troy and Fulton. One CCRT review was conducted on August 17<sup>th</sup> at T-Rex Investments in Holts Summit.
- CAFR responses are being reviewed and were due August 15. We have not received responses from MHD and DFAS Grants.
- DSS staff from DFAS and FSD participated in the Missouri Feeding Task Force August 15. The task force is working on an update of the Missouri Mass Feeding Plan that would be used during a catastrophic event.
- DSS staff from DFAS and FSD participated in the quarterly MOVOAD meeting August 16. A DFAS team member serves on the MOVOAD Executive Cabinet. DSS staff from DFAS,
- DFAS, FSD, CD, and DYS staff will be attending the State Emergency Management Conference August 21-24 at Tan-Tar-A Resort, Lake Ozark.



- DFAS Warehouse made five out of town travels trips delivering furniture and picking up surplus and archive boxes.
- DFAS Offices Services - West side has made four county office visits this past week, Springfield- (visit Walnut location and 101 Park Central Sq. for moving MRT and the new Resource Center space), Boonville-(new DSS office build visit); Moberly- (visit new location for the new office) and Dallas County- (visit location to consider downsizing). Friday 8/17 Kevin Baclesse and Terrill Newton visited 149 Park Central Square as requested by CD managers to speak about services Office Services provides. While there they visited the CD offices at 149 Park Central Sq. to identify security system needs.
- DFAS Offices Services - East side made visits to Franklin Co.- Union (TDM room build); St. Louis -9900 Page (ADA accommodation); Jennings (install Bright Box for call center TV and check on the elevator). Ralls Co.-(verifying space for CD); St Clair Co – (verify space of CD to build more cubicles).
- Waiver received from OA for 1 time purchase of paper. Order has been placed and should be delivered in 10-14 business days.
- First Birthday, Safe Sleep Safe Baby :
  - In final review stage of ARCHS proposal (Nurses for Newborns)
  - Have contacted Children's Trust Fund to offer some funding support to refresh the Safe Sleep video.
- Alternatives to Abortion:
  - Have identified some of the subcontractors of the contractors mention abortion on their websites; we are contacting our contractors.

***NOTE: If appropriate for any heading above, use NSTR (i.e. "nothing significant to report")***

---

**From:** Benne, Joy  
**Sent:** Friday, August 17, 2018 12:36 PM  
**To:** Jacobs, Gina M  
**Subject:** FW: A2A Background/Pre-Screenings.

**Importance:** High

Gina,  
Below is the email I briefly discussed with you. Let me know when you have a moment to discuss.  
Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Thursday, August 16, 2018 5:37 PM  
**To:** DFAS A2APrograms  
**Subject:** A2A Background/Pre-Screenings.  
**Importance:** High

Hi Joy,

I am reaching out to you because we are in need of assistance with the Pre-Assignment Screenings/Background piece of the contract. Many of our sub-contractors have contacted us stating that they are having a difficult time obtaining these screenings because FCSR is unable to process their requests. Below is a copy of the message our sub-contractors receive when they attempt this.

The Family Care Safety Registry(FCSR) is unable to process your request for access to the Family Care Safety Registry Web Background Screening system for the following reason(s):

Internet Background Screening Access/Security Request form is not submitted. <http://health.mo.gov/safety/fcsr/forms.php>

Please submit a letter of explanation, describing the reason for using the FCSR background screenings as well as who you will be screening. ***Please document in the written request how your staff/volunteers act as caregivers of children, the elderly, or disabled persons (or persons receiving mental health services).*** Please indicate the number of screenings you will run and how often.

We advised them when completing the form to select "Child Care Provider", but, that has not worked either. Since our sub-contractors are "Pregnancy Centers", they don't really fall into any of these categories. I am not sure if you are aware or not, but, on one of the links it states that all this information can also be checked by using the Missouri Highway Patrol Caregiver Background screening. Here is the link for your reference: <https://dmh.mo.gov/hr/disqualify.html>

This is (and has been) what our sub-contractors have been using. If you could review this information, and let me know how I should advise our subs to proceed to obtain these reports, I would really appreciate it. It has been extremely frustrating for all of us and we are at a loss on how to move forward.

HELP!

And THANK YOU!

Mary Taylor

A2A Program Manager

487 SW Ward Road

Lee's Summit, MO 64081

PH: 816-806-4168

FAX: 855-856-5240

[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Fooks, Michael  
**Sent:** Tuesday, August 21, 2018 9:37 AM  
**To:** Mary Taylor  
**Subject:** Sub Recipients

A happy and pleasant Tuesday morning to you Ms. Taylor,  
I am still trying to update our website with A2A providers and their subs broken down by county.  
You, of course have a large list of subs. I want to ensure that I have them all listed and also want to make sure I don't have some listed that shouldn't be listed.  
Below is what I have for AFL. Could you just confirm that what I have is accurate?

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
Alternatives Clinic
Angel Eyes
Bethany Christian Services
Care Net Pregnancy Resource Center - Neosho
Christian Family Services
Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic
Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Riverways Pregnancy Resource Center
ThriVe St. Louis

*Michael Fooks*

Missouri Department of Social Services

Division of Finance & Administrative Services

Jefferson City, MO 65102-1082

Phone: (573)526-3581

---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Tuesday, August 21, 2018 10:51 AM  
**To:** Fooks, Michael  
**Subject:** RE: Sub Recipients

It is a beautiful day – to be OUTSIDE...lol.

The following sub-contractors need to be made to your list below:

**ADD to your list below, but they are in the database.**

LifeNetwork – Central MO  
Pregnancy Help Center – South County  
Ray of Hope

**Remove for your list**

Alternatives Clinic (or known as Shiloh)

Just a heads up, we still have another sub-contractor joining us in the near future.

Thanks,

Mary  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 21, 2018 9:37 AM  
**To:** Mary Taylor <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** Sub Recipients

A happy and pleasant Tuesday morning to you Ms. Taylor,  
I am still trying to update our website with A2A providers and their subs broken down by county.  
You, of course have a large list of subs. I want to ensure that I have them all listed and also want to make sure I don't have some listed that shouldn't be listed.  
Below is what I have for AFL. Could you just confirm that what I have is accurate?

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
Alternatives Clinic - REMOVE
Angel Eyes
Bethany Christian Services
Care Net Pregnancy Resource Center - Neosho
Christian Family Services

Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic
Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Riverways Pregnancy Resource Center
ThriVe St. Louis
Tri-County Pregnancy Resource Center

*Michael Fooks*

Missouri Department of Social Services

Division of Finance & Administrative Services

Jefferson City, MO 65102-1082

Phone: (573)526-3581

---

**From:** Fooks, Michael  
**Sent:** Tuesday, August 21, 2018 11:12 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: Sub Recipients

It is quite delightful outside. Ok I have the list updated.

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
Angel Eyes
Bethany Christian Services
Care Net Pregnancy Resource Center - Neosho
Christian Family Services
Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic
LifeNetwork – Central MO
Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Help Center South County
Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Ray of Hope
Riverways Pregnancy Resource Center
ThriVe St. Louis
Tri-County Pregnancy Resource Center



Michael Fooks

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 21, 2018 10:51 AM  
**To:** Fooks, Michael  
**Subject:** RE: Sub Recipients

It is a beautiful day – to be OUTSIDE...lol.

The following sub-contractors need to be made to your list below:

**ADD to your list below, but they are in the database.**

LifeNetwork – Central MO  
Pregnancy Help Center – South County  
Ray of Hope

**Remove for your list**

Alternatives Clinic (or known as Shiloh)

Just a heads up, we still have another sub-contractor joining us in the near future.

Thanks,

Mary

A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 21, 2018 9:37 AM  
**To:** Mary Taylor <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** Sub Recipients

A happy and pleasant Tuesday morning to you Ms. Taylor,

I am still trying to update our website with A2A providers and their subs broken down by county.

You, of course have a large list of subs. I want to ensure that I have them all listed and also want to make sure I don't have some listed that shouldn't be listed.

Below is what I have for AFL. Could you just confirm that what I have is accurate?

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
<b>Alternatives Clinic - REMOVE</b>
Angel Eyes
Bethany Christian Services

Care Net Pregnancy Resource Center - Neosho
Christian Family Services
Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic
Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Riverways Pregnancy Resource Center
ThriVe St. Louis
Tri-County Pregnancy Resource Center

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 21, 2018 11:32 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: Question on Final Day of A2A Program

I interpret the language to read the client can receive A2A services on the day of the child's first birthday but the day after no. The client must be discharged at this point.

For example: baby was born on August 21, 2017, services can be provided up to and including August 21, 2018. The client is no longer eligible on August 22, 2018.

## Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 21, 2018 11:25 AM  
**To:** DFAS A2APrograms  
**Subject:** Question on Final Day of A2A Program  
**Importance:** High

Hi Joy,

Based on the wording in the contract, can you confirm if payment is issued/provided ON the DATE of the child's 1<sup>st</sup> birthday is it still reimbursable? Or in other words, is the client still enrolled and able to get financial assists on this last day of being in the program?

Discharge:

- a. The subcontractor shall understand and agree that a client is no longer eligible to receive Alternatives to Abortion program services twelve (12) months post-partum and the subcontractor must discharge the client. Services provided to the client after the child turns one (1) year of age (the day following the child's first birthday) will not be reimbursed by the AFL.

Thoughts?

*Mary Taylor*

A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*



---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Tuesday, August 21, 2018 11:35 AM  
**To:** Fooks, Michael  
**Subject:** RE: Sub Recipients

Looks great, but, I think I should let you know that I just sent, Christian Family Services, paperwork to, Joy, yesterday, so I do not have an approval on them moving forward as a sub-contractor, YET.

Mary  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 21, 2018 11:12 AM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: Sub Recipients

It is quite delightful outside. Ok I have the list updated.

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
Angel Eyes
Bethany Christian Services
Care Net Pregnancy Resource Center - Neosho
Christian Family Services
Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic
LifeNetwork – Central MO
Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Help Center South County

Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Ray of Hope
Riverways Pregnancy Resource Center
ThriVe St. Louis
Tri-County Pregnancy Resource Center

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 21, 2018 10:51 AM  
**To:** Fooks, Michael  
**Subject:** RE: Sub Recipients

It is a beautiful day – to be OUTSIDE...lol.

The following sub-contractors need to be made to your list below:

**ADD to your list below, but they are in the database.**

LifeNetwork – Central MO  
Pregnancy Help Center – South County  
Ray of Hope

**Remove for your list**

Alternatives Clinic (or known as Shiloh)

Just a heads up, we still have another sub-contractor joining us in the near future.

Thanks,

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 21, 2018 9:37 AM  
**To:** Mary Taylor <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** Sub Recipients

A happy and pleasant Tuesday morning to you Ms. Taylor,  
I am still trying to update our website with A2A providers and their subs broken down by county.  
You, of course have a large list of subs. I want to ensure that I have them all listed and also want to make sure I don't have some listed that shouldn't be listed.

Below is what I have for AFL. Could you just confirm that what I have is accurate?

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
<b>Alternatives Clinic - REMOVE</b>
Angel Eyes
Bethany Christian Services
Care Net Pregnancy Resource Center - Neosho
Christian Family Services
Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic
Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Riverways Pregnancy Resource Center
ThriVe St. Louis
Tri-County Pregnancy Resource Center

*Michael Fooks*

Missouri Department of Social Services  
 Division of Finance & Administrative Services  
 Jefferson City, MO 65102-1082  
 Phone: (573)526-3581

---

**From:** Fooks, Michael  
**Sent:** Tuesday, August 21, 2018 11:35 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: Sub Recipients

It is on the list below. ☺

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 21, 2018 11:35 AM  
**To:** Fooks, Michael  
**Subject:** RE: Sub Recipients

Looks great, but, I think I should let you know that I just sent, Christian Family Services, paperwork to, Joy, yesterday, so I do not have an approval on them moving forward as a sub-contractor, YET.

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 21, 2018 11:12 AM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: Sub Recipients

It is quite delightful outside. Ok I have the list updated.

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
Angel Eyes
Bethany Christian Services
Care Net Pregnancy Resource Center - Neosho
Christian Family Services
Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic
LifeNetwork – Central MO



Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Help Center South County
Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Ray of Hope
Riverways Pregnancy Resource Center
ThriVe St. Louis
Tri-County Pregnancy Resource Center

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 21, 2018 10:51 AM  
**To:** Fooks, Michael  
**Subject:** RE: Sub Recipients

It is a beautiful day – to be OUTSIDE...lol.

The following sub-contractors need to be made to your list below:

**ADD to your list below, but they are in the database.**

LifeNetwork – Central MO  
Pregnancy Help Center – South County  
Ray of Hope

**Remove for your list**

Alternatives Clinic (or known as Shiloh)

Just a heads up, we still have another sub-contractor joining us in the near future.

Thanks,

Mary  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 21, 2018 9:37 AM  
**To:** Mary Taylor <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** Sub Recipients

A happy and pleasant Tuesday morning to you Ms. Taylor,  
I am still trying to update our website with A2A providers and their subs broken down by county.  
You, of course have a large list of subs. I want to ensure that I have them all listed and also want to make sure I don't have some listed that shouldn't be listed.  
Below is what I have for AFL. Could you just confirm that what I have is accurate?

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
Alternatives Clinic - REMOVE
Angel Eyes
Bethany Christian Services
Care Net Pregnancy Resource Center - Neosho
Christian Family Services
Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic
Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Riverways Pregnancy Resource Center

ThriVe St. Louis
Tri-County Pregnancy Resource Center

*Michael Fooks*

Missouri Department of Social Services

Division of Finance & Administrative Services

Jefferson City, MO 65102-1082

Phone: (573)526-3581

---

**From:** Fooks, Michael  
**Sent:** Tuesday, August 21, 2018 11:37 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: Sub Recipients

I guess I mean that I am anticipating the approval. Besides at the pace that our IT people move, I trust I have plenty of time to make adjustments prior to it becoming official.

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 21, 2018 11:35 AM  
**To:** Fooks, Michael  
**Subject:** RE: Sub Recipients

Looks great, but, I think I should let you know that I just sent, Christian Family Services, paperwork to, Joy, yesterday, so I do not have an approval on them moving forward as a sub-contractor, YET.

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 21, 2018 11:12 AM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: Sub Recipients

It is quite delightful outside. Ok I have the list updated.

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
Angel Eyes
Bethany Christian Services
Care Net Pregnancy Resource Center - Neosho
Christian Family Services
Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic

LifeNetwork – Central MO
Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Help Center South County
Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Ray of Hope
Riverways Pregnancy Resource Center
ThriVe St. Louis
Tri-County Pregnancy Resource Center

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 21, 2018 10:51 AM  
**To:** Fooks, Michael  
**Subject:** RE: Sub Recipients

It is a beautiful day – to be OUTSIDE...lol.

The following sub-contractors need to be made to your list below:

**ADD to your list below, but they are in the database.**

LifeNetwork – Central MO  
Pregnancy Help Center – South County  
Ray of Hope

**Remove for your list**

Alternatives Clinic (or known as Shiloh)

Just a heads up, we still have another sub-contractor joining us in the near future.

Thanks,

Mary  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 21, 2018 9:37 AM  
**To:** Mary Taylor <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** Sub Recipients

A happy and pleasant Tuesday morning to you Ms. Taylor,  
I am still trying to update our website with A2A providers and their subs broken down by county.  
You, of course have a large list of subs. I want to ensure that I have them all listed and also want to make sure I don't have some listed that shouldn't be listed.  
Below is what I have for AFL. Could you just confirm that what I have is accurate?

Contractor Name
Alliance For Life - Missouri
Subcontractor Name
Alpha House
<b>Alternatives Clinic - REMOVE</b>
Angel Eyes
Bethany Christian Services
Care Net Pregnancy Resource Center - Neosho
Christian Family Services
Free Women's Center
Golden Valley Door of Hope
Guiding Star Mid-Missouri
Lifeline Pregnancy Care Center
Lifeline Pregnancy Help Clinic
Metro Pregnancy Resource Services
Midtown
MyLife Medical & Resource Center
Nightlight Christian Adoptions
Options For Women
Options Pregnancy Center of Ava
Options Pregnancy Clinic
Our Lady's Inn
Pregnancy Care Center
Pregnancy Help Center
Pregnancy Life Line
Pregnancy Resource Center of Mountain Grove
Queen of Peace Center
Rachel House PRC
Riverways Pregnancy Resource Center

ThriVe St. Louis
Tri-County Pregnancy Resource Center

*Michael Fooks*

Missouri Department of Social Services

Division of Finance & Administrative Services

Jefferson City, MO 65102-1082

Phone: (573)526-3581

---

**From:** Benne, Joy  
**Sent:** Tuesday, August 21, 2018 11:48 AM  
**To:** 'Mary Taylor'; DFAS A2APrograms  
**Subject:** RE: AFL - New Sub-Contractor - Christian Family Services

Mary,  
Christian Family Services is approved.  
Thanks.

Joy E Benne, Fiscal Administrative Mgr.

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Monday, August 20, 2018 4:22 PM  
**To:** DFAS A2APrograms  
**Subject:** AFL - New Sub-Contractor - Christian Family Services  
**Importance:** High

Hi Joy,

We have another new sub-contractor, Christian Family Services, Inc., to add to our team. I have attached their paperwork for your review and processing. Including if you could please add them to the database.

Once I hear back from you, I will initiate their set up/access to the A2A database.

If there is anything else you need, please let me know and I will get it to you as soon as I can.

Thank you,

Mary Taylor  
A2A Program Manager  
487 SW Ward Road  
Lee's Summit, MO 64081  
PH: 816-806-4168  
FAX: 855-856-5240  
[www.allianceforlifemissouri.com](http://www.allianceforlifemissouri.com)



*Our Vision: To unify and champion LIFE ministries.*

*Our Mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.*





---

**From:** Benne, Joy  
**Sent:** Wednesday, August 22, 2018 12:11 PM  
**To:** Mary Taylor (mary@allianceforlifemissouri.com); Marsha Middleton  
**Subject:** A2A Subcontractors

Mary and Marsha,  
Would you be available for a phone call this afternoon or in the morning? It is in regard to some of the Alliance for Life subcontractors' websites.  
Just let me know your availability.  
Thanks.

**Joy E Benne, Fiscal Administrative Mgr.**

Missouri Department of Social Services  
Division of Finance & Administrative Services  
615 Howerton Court, P.O. Box 1643  
Jefferson City, MO 65102-1643  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services (DSS), Division of Finance & Administrative Services, and is only intended for its addressee. this communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email at [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov) or by phone at 573-751-7027.

---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Wednesday, August 22, 2018 1:52 PM  
**To:** Benne, Joy; 'Marsha Middleton'  
**Subject:** RE: A2A Subcontractors

Marsha is currently out of office, but should be returning about 4ish.

Would you like to try for 4:30? And if she is not here, you and I can discuss this?

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [<mailto:Joy.E.Benne@dss.mo.gov>]  
**Sent:** Wednesday, August 22, 2018 12:11 PM  
**To:** Mary Taylor ([mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)) <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>; Marsha Middleton <[marsha@allianceforlifemissouri.com](mailto:marsha@allianceforlifemissouri.com)>  
**Subject:** A2A Subcontractors

Mary and Marsha,  
Would you be available for a phone call this afternoon or in the morning? It is in regard to some of the Alliance for Life subcontractors' websites.  
Just let me know your availability.  
Thanks.

**Joy E Benne, Fiscal Administrative Mgr.**

Missouri Department of Social Services  
Division of Finance & Administrative Services  
615 Howerton Court, P.O. Box 1643  
Jefferson City, MO 65102-1643  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services (DSS), Division of Finance & Administrative Services, and is only intended for its addressee. This communication may contain information that is privileged, confidential or otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email at [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov) or by phone at 573-751-7027.

---

**From:** Benne, Joy  
**Sent:** Wednesday, August 22, 2018 2:17 PM  
**To:** 'Mary Taylor'; 'Marsha Middleton'  
**Subject:** RE: A2A Subcontractors  
**Attachments:** A2A WEBSITE - Questionable.pdf

**Joy E Benne, Fiscal Administrative Mgr.**

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Wednesday, August 22, 2018 1:52 PM  
**To:** Benne, Joy; 'Marsha Middleton'  
**Subject:** RE: A2A Subcontractors

Marsha is currently out of office, but should be returning about 4ish.

Would you like to try for 4:30? And if she is not here, you and I can discuss this?

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Benne, Joy [<mailto:Joy.E.Benne@dss.mo.gov>]  
**Sent:** Wednesday, August 22, 2018 12:11 PM  
**To:** Mary Taylor ([mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)) <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>; Marsha Middleton <[marsha@allianceforlifemissouri.com](mailto:marsha@allianceforlifemissouri.com)>  
**Subject:** A2A Subcontractors

Mary and Marsha,  
Would you be available for a phone call this afternoon or in the morning? It is in regard to some of the Alliance for Life subcontractors' websites.  
Just let me know your availability.  
Thanks.

**Joy E Benne, Fiscal Administrative Mgr.**

Missouri Department of Social Services  
Division of Finance & Administrative Services  
615 Howerton Court, P.O. Box 1643  
Jefferson City, MO 65102-1643  
Phone: (573) 751-7027  
Email: [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov)

**Confidentiality Notice:** This electronic communication is from the Missouri Department of Social Services (DSS), Division of Finance & Administrative Services, and is only intended for its addressee. this communication may contain information that is privileged, confidential or

otherwise protected from disclosure by law and/or DSS policy. If you are not the intended recipient, or the employee or agency responsible for delivering this information to its recipient, do not copy, circulate, forward or otherwise disclose this document. If you have received this message in error, please notify the sender immediately by return email at [joy.e.benne@dss.mo.gov](mailto:joy.e.benne@dss.mo.gov) or by phone at 573-751-7027.

Rachel House PRC	1260 NE Windsor Dr.	Lee's Summit	MO	64086	(816) 921-5050
Alpha House	469 S Albany Ave	Bolivar	MO	65613	(763) 370-6976
Care Net Pregnancy Resource Center - Neosho	1015 S. Neosho Blvd	Neosho	MO	64850	(417) 455-0100
Golden Valley Door of Hope	PO Box 710	Clinton	MO	64735	(660) 890-7011
Options Pregnancy Center of Ava	131 SE 2nd Ave	Ava	MO	65608	(417) 683-2315
Options Pregnancy Clinic	192 Expressway Lane, Suite 100	Branson	MO	65616	(417) 336-5483
Pregnancy Life Line	19621 State Hwy 413	Branson West	MO	65737	(417) 272-5210
Pregnancy Resource Center of Mountain Grove	600 E. State St., Annex Bldg	Mountain Grove	MO	65711	(417) 926-3310
ThriVe St. Louis	4331 Lindell Blvd	St Louis	MO	63108	(314) 783-3040
Tri-County Pregnancy Resource Center	315 S Madison Ave	Aurora	MO	65605	(417) 678-0090

<a href="http://www.rachelhousefriends.org">www.rachelhousefriends.org</a>	Rachelhousefriends.org is the pro-life branch of Rachel House with Rachelhouse.org being the pro-abortion portion of the Rachel House. Each site has the same logo in the left hand corner. <a href="https://rachelhouse.org/options/">https://rachelhouse.org/options/</a> has 5 paragraphs assisting with Abortion and 1 paragraph each for Adoption and Parenting.
<a href="http://www.alphahouseprc.org">www.alphahouseprc.org</a>	First option under Options is Abortion
<a href="http://www.caretneosh.org">www.caretneosh.org</a>	Under services they offer Post Abortive Counseling; Offer Abortion education and Abortion recovery.
<a href="http://www.gvdoorofhope.org">www.gvdoorofhope.org</a>	Under pregnancy options it states "If a baby is not in your plans right now, abortion might seem like the best way out."
<a href="http://www.optionsofava.com">www.optionsofava.com</a>	Abortion is a header option of the Home screen
<a href="http://www.optionspregnancyclinic.com">www.optionspregnancyclinic.com</a>	First option under Options is Abortion
<a href="http://www.pllwomensresourcecenter.com">www.pllwomensresourcecenter.com</a>	First option under Options is Abortion
<a href="http://www.prcofmg.net">www.prcofmg.net</a>	Abortion is a header option of the Home screen
<a href="http://www.thrivestlouis.org">www.thrivestlouis.org</a>	First option under Pregnancy Options is Abortion
<a href="http://www.tcprc.com">www.tcprc.com</a>	First two items listed for them is Abortion education and Abortion Recovery

---

**From:** Woelfel, Rebecca  
**Sent:** Thursday, August 23, 2018 5:07 PM  
**To:** Thompson, Christine  
**Subject:** RE: PSA Expenditures updated spreadsheet  
**Attachments:** PSA Expenditures-8.2.18.xlsx

The GO has asked for department PSA information, including expenditures. Is this the latest version of that report?

Rebecca L. Woelfel  
Communications Director  
Missouri Department of Social Services  
Director's Office  
Broadway Office Building  
221 West High Street  
Jefferson City, MO 65102-0407  
Telephone: 573-751-4815  
Fax: 573-751-3203  
[Rebecca.Woelfel@dss.mo.gov](mailto:Rebecca.Woelfel@dss.mo.gov)



---

**From:** Thompson, Christine  
**Sent:** Friday, August 03, 2018 11:28 AM  
**To:** Dietterle, Luke  
**Cc:** Percy, Nate; Highland, Melanie; Becker, Brenda S; Cook, Joanie; Woelfel, Rebecca; Jaco, Helen; Pattrin, Kristen  
**Subject:** RE: PSA Expenditures updated spreadsheet

Attached.

Thanks,

***Christine Thompson, MPA***  
**Budget Unit Manager**  
**Division of Finance and Administrative Services**  
**Missouri Department of Social Services**  
Phone: (573)751-5665  
[christine.k.thompson@dss.mo.gov](mailto:christine.k.thompson@dss.mo.gov)

*This communication is being transmitted by the Department of Social Services (DSS) and is confidential, privileged, and intended only for the use of the recipient(s) named above. If you are not the intended recipient, unauthorized disclosure, copying, distribution, or use of the contents is strictly prohibited. If you have received this in error, please notify the sender and destroy the material received.*

---

**From:** Dietterle, Luke  
**Sent:** Thursday, August 02, 2018 10:01 AM  
**To:** Thompson, Christine; Percy, Nate  
**Subject:** PSA Expenditures updated spreadsheet



After some conversations, we've arrived at an updated spreadsheet that should hopefully reflect the information the GO is looking for.

The main difference here is that we are not asking for the number of times a single topic is aired in whatever medium. We are just looking for a list of topics with expd info if available. There are comments embedded in the cell boxes that should hopefully provide some clarification.

Thanks,

**Luke Dietterle**

**Budget & Planning Analyst**

**Office of Administration**

**Division of Budget and Planning**

Capitol Bldg. Room 129

Phone: (573) 751-9315

[luke.dietterle@oa.mo.gov](mailto:luke.dietterle@oa.mo.gov)

[illegible]

---

**From:** Fooks, Michael  
**Sent:** Tuesday, August 28, 2018 8:04 AM  
**To:** Mary Taylor  
**Subject:** Nightlight Christian Adoptions

Good morning Ms. Taylor,

Below are some questions in regard to the main contact switch at Nightlight Christian Adoptions:

[Ticket description](#) is "Nightlight Christian Adoptions, a sub of Alliance For Life, would like to change main contacts in the database. Current employee Lara Kelso needs to be the main contact with Maria Bundrick (current main contact) changing to "employee" status. Any assistance with this task would be greatly appreciated." – [do either of these have clients assigned to them currently? If so, what should we do with the clients currently assigned to each? Will Lara report to the same person Maria did as main? And will Maria report to the same person Lara did as an employee?](#)

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Tuesday, August 28, 2018 9:13 AM  
**To:** Fooks, Michael  
**Subject:** RE: Nightlight Christian Adoptions

Hi Michael,

I may need your help in "wording" this appropriately so your IT dept has a better understanding of what I am requesting. So, the way I understood the database, 1 person, typically the director/supervisor, can be granted access to view all their centers clients, assigned to each of their "employees" and an "employee" only had access to view the clients they entered into the database.

In this case, Maria was the supervisor and now Lara is taking over that role. So, now Lara needs to be able to view ALL of Nightlight's clients in the database. When you look at the database, Maria does not appear in the drop down box under "employee"; but she shows as the main contact under the User Maintenance screen. And Maria has no clients assigned to her. Hence, she can view ALL of them.

Lara is a user in the database as an employee and has 1 client assigned to her. My request is that she now be granted access to view all of their clients assigned to all their employees. (basically, what Maria currently has) \*do not remove/transfer the client assigned to her.

If we need to remove Maria, that is fine. But then we need to make sure Lara is able to replace Maria, so she can begin monitoring and reviewing all the clients information to ensure records are being updated correctly and in a timely manner.

I hope this helps. If not, please let me know.

Thanks,

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 28, 2018 8:04 AM  
**To:** Mary Taylor <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** Nightlight Christian Adoptions

Good morning Ms. Taylor,  
Below are some questions in regard to the main contact switch at Nightlight Christian Adoptions:

**Ticket description** is "Nightlight Christian Adoptions, a sub of Alliance For Life, would like to change main contacts in the database. Current employee Lara Kelso needs to be the main contact with Maria Bundrick (current main contact) changing to "employee" status. Any assistance with this task would be greatly appreciated." – do either of these have clients assigned to them currently? If so, what should we do with the clients currently assigned to each? Will Lara report to the same person Maria did as main? And will Maria report to the same person Lara did as an employee?

*Michael Fooks*  
Missouri Department of Social Services

Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Fooks, Michael  
**Sent:** Tuesday, August 28, 2018 9:15 AM  
**To:** 'Mary Taylor'  
**Subject:** RE: Nightlight Christian Adoptions

Ms. Taylor,  
You have a way with words. 😊

I understand your request.

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 28, 2018 9:13 AM  
**To:** Fooks, Michael  
**Subject:** RE: Nightlight Christian Adoptions

Hi Michael,

I may need your help in “wording” this appropriately so your IT dept has a better understanding of what I am requesting. So, the way I understood the database, 1 person, typically the director/supervisor, can be granted access to view all their centers clients, assigned to each of their “employees” and an “employee” only had access to view the clients they entered into the database.

In this case, Maria was the supervisor and now Lara is taking over that role. So, now Lara needs to be able to view ALL of Nightlight’s clients in the database. When you look at the database, Maria does not appear in the drop down box under “employee”; but she shows as the main contact under the User Maintenance screen. And Maria has no clients assigned to her. Hence, she can view ALL of them.

Lara is a user in the database as an employee and has 1 client assigned to her. My request is that she now be granted access to view all of their clients assigned to all their employees. (basically, what Maria currently has) \*do not remove/transfer the client assigned to her.

If we need to remove Maria, that is fine. But then we need to make sure Lara is able to replace Maria, so she can begin monitoring and reviewing all the clients information to ensure records are being updated correctly and in a timely manner.

I hope this helps. If not, please let me know.

Thanks,

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 28, 2018 8:04 AM  
**To:** Mary Taylor <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** Nightlight Christian Adoptions

Good morning Ms. Taylor,

Below are some questions in regard to the main contact switch at Nightlight Christian Adoptions:

**Ticket description is** "Nightlight Christian Adoptions, a sub of Alliance For Life, would like to change main contacts in the database. Current employee Lara Kelso needs to be the main contact with Maria Bundrick (current main contact) changing to "employee" status. Any assistance with this task would be greatly appreciated." – **do either of these have clients assigned to them currently? If so, what should we do with the clients currently assigned to each? Will Lara report to the same person Maria did as main? And will Maria report to the same person Lara did as an employee?**

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor <mary@allianceforlifemissouri.com>  
**Sent:** Tuesday, August 28, 2018 9:30 AM  
**To:** Fooks, Michael  
**Subject:** RE: Nightlight Christian Adoptions

Lol – thanks my friend...I guess if I SLOWED my roll sometimes, I would make more sense when typing. My fingers just can't keep up with my brain...lol

*Mary*  
A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]  
**Sent:** Tuesday, August 28, 2018 9:15 AM  
**To:** 'Mary Taylor' <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>  
**Subject:** RE: Nightlight Christian Adoptions

Ms. Taylor,  
You have a way with words. ☺

I understand your request.

*Michael Fooks*  
Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581

---

**From:** Mary Taylor [<mailto:mary@allianceforlifemissouri.com>]  
**Sent:** Tuesday, August 28, 2018 9:13 AM  
**To:** Fooks, Michael  
**Subject:** RE: Nightlight Christian Adoptions

Hi Michael,

I may need your help in “wording” this appropriately so your IT dept has a better understanding of what I am requesting. So, the way I understood the database, 1 person, typically the director/supervisor, can be granted access to view all their centers clients, assigned to each of their “employees” and an “employee” only had access to view the clients they entered into the database.

In this case, Maria was the supervisor and now Lara is taking over that role. So, now Lara needs to be able to view ALL of Nightlight’s clients in the database. When you look at the database, Maria does not appear in the drop down box under “employee”; but she shows as the main contact under the User Maintenance screen. And Maria has no clients assigned to her. Hence, she can view ALL of them.

Lara is a user in the database as an employee and has 1 client assigned to her. My request is that she now be granted access to view all of their clients assigned to all their employees. (basically, what Maria currently has) \*do not remove/transfer the client assigned to her.



If we need to remove Maria, that is fine. But then we need to make sure Lara is able to replace Maria, so she can begin monitoring and reviewing all the clients information to ensure records are being updated correctly and in a timely manner.

I hope this helps. If not, please let me know.

Thanks,

*Mary*

A2A Program Manager  
816-806-4168

---

**From:** Fooks, Michael [<mailto:Michael.Fooks@dss.mo.gov>]

**Sent:** Tuesday, August 28, 2018 8:04 AM

**To:** Mary Taylor <[mary@allianceforlifemissouri.com](mailto:mary@allianceforlifemissouri.com)>

**Subject:** Nightlight Christian Adoptions

Good morning Ms. Taylor,

Below are some questions in regard to the main contact switch at Nightlight Christian Adoptions:

**Ticket description** is "Nightlight Christian Adoptions, a sub of Alliance For Life, would like to change main contacts in the database. Current employee Lara Kelso needs to be the main contact with Maria Bundrick (current main contact) changing to "employee" status. Any assistance with this task would be greatly appreciated." – do either of these have clients assigned to them currently? If so, what should we do with the clients currently assigned to each? Will Lara report to the same person Maria did as main? And will Maria report to the same person Lara did as an employee?

*Michael Fooks*

Missouri Department of Social Services  
Division of Finance & Administrative Services  
Jefferson City, MO 65102-1082  
Phone: (573)526-3581